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| **STT** | **Idea** | **Type** | **Reason why I decide it belong to functional or non-functional requirement** |
| 1 | Customers must have accounts to purchase tickets, as I want their details to be able to market to them. | Functional | The system wants users to have an account with their details in order to market them. |
| 2 | The user interface must be sleek. Not flashy, but elegant, to show that we have flair. | Non-function | The user interface only has the background changed to show sophistication by tweaking the colors accordingly. No functions are shown there. |
| 3 | The app should be error free. Nothing is more infuriating than an error message. | Non-function | The functions in the system must work smoothly and be tested by the tester many times to find the error and then fix it. |
| 4 | People need to be able to choose their seats when making the booking. | Functional | Users will have to select their seats to allow the system to complete the reservation process. |
| 5 | Since we are having people use smart phones, can we track where they are so I can get an idea where my patrons come from? | Functional | Because this is a function to locate the user's location when using the system. |
| 6 | People can rate a movie after watching it and discuss the movie with other customers using the app. | Functional | The system will know the user's reviews and comments about the movie. |
| 7 | We need to have the look and feel of the app similar to the color schemes of the theatre’s interior to preserve the branding. | Non-function | This is just a color change of the look and feel similar to the color scheme of the theater interior. There is not a single feature shown here. |
| 8 | We need to show them maps of the theatre seating areas so they can choose their preferred seats. | Functional | Users can view a map of the system and their location to tour the theater and choose the seats they want. |
| 9 | The system should allow people to see upcoming attractions. | Functional | Users can view pictures of their attractions through the system. |
| 10 | The mobile application can trigger notifications when new movies come out. | Functional | The system when updating the movies that are about to be released, will notify users about those movies. |
| 11 | There should be a feedback system where people can make suggestions for improvements to the facilities. | Functional | The system will receive customer feedback to improve from that feedback. |
| 12 | The app should allow people to choose a movie and buy tickets for that movie by specifying the number of seats. | Functional | The system will assign seats that match the number of tickets booked so that users don't have to search for seats anymore. |
| 13 | If people can choose their own seats, we need to guard against too many single seats being left open. Last minute purchases could suffer if groups cannot sit together. | Functional | The system will suggest seats with the booked ticket number to avoid single seats being left empty. |
| 14 | We need to think how counter ticket sales will be conducted. Will we also use the application at the counter, or will there be another system that uses the same database? | Functional | The system will scan the user's transaction code to check the number of tickets and seats. |
| 15 | The app should generate a digital ticket for all the purchased tickets. | Functional | The digital ticket will aggregate information about the number of tickets, seats and accompanying food services. This will help the system reduce the amount of space to save. |
| 16 | The app should allow a PDF download of the tickets to be generated so it can be printed. | Functional | The system will back up to a PDF to output to the printer. |
| 17 | Couldn’t we create a website instead of an app? It has a wider audience. | Non-function | Most users use phones, so the app will be more suitable. And the app only helps users to book tickets online. There are still a large number of customers who still choose the traditional way of going to the ticket counter of the theater. |
| 18 | The app should generate monthly reports on the number of bookings for each showing so we can draw statistics from this. | Functional | This will help the company know the revenue and sales of the month. |
| 19 | The app should allow people to pay for their transactions in standard ways, such as credit cards and PayPal. They should be able to store payment details for easy future purchases. | Functional | Users will see the details of paid transactions and easily pay for their tickets at the application instead of going to the checkout counter. |
| 20 | The app should integrate a reward system for buying tickets and referring friends. | Functional | This will encourage customers to book tickets at a later time and help the app become known to many people. |
| 21 | The site must be safe and secure. | Non-function | Users will find their information safe and secure when using the app. |
| 22 | We can probably have people purchase their snacks on the app too and serve it to them in the theatre once they are seated. | Functional | Users will find their information safe and secure when using the app. |
| 23 | There can maybe be a facility for people to store their preferred snacks so they can order it automatically every time they buy a ticket. | Functional | User forgot to order snacks after booking ticket, this will solve that problem. Users will be automatically ordered their favorite snacks when booking next time. |
| 24 | The app should allow people to make notes on the movies they’ve seen, so they can look at these again. | Functional | The notes will help the user recall some of the highlights of the movie and encourage them to revisit it. |
| 25 | The app should allow people to create an account and log in. | Functional | Users who want to use the application must create an account. |
| 26 | The app should allow people to choose a movie, which will then show a short synopsis. | Functional | Users will see information about the selected movie. |
| 27 | The app should allow people to purchase tickets for the selected movie. | Functional | User will be booked tickets for the selected movie. |
| 28 | The app should allow people to reserve seats for the selected movie. | Functional | Users will be reserved seats after booking tickets. |