|  |  |  |  |
| --- | --- | --- | --- |
| **USE CASE REQUEST APPOINTMENT** | | | |
| **Use Case No.** |  | **Use Case Version** | 1.0 |
| **Use Case Name** | Request appointment | | |
| **Author** |
| **Date** | 26/05/2015 | **Priority** | Normal |
| **Actor:**   * Customer   **Summary:**   * This use case allows customer request appointment   **Goal:**   * Customer can request appointment after they found suitable office   **Triggers:**   * Click to office which is suitable * Click “Đặt lịch hẹn” in office detail page.   **Preconditions:**   * User must log in the system with Customer role. * Customer must have enough information (phone, address, name) to request appointment   **Post Conditions:**   * **Success:** Request appointment successful. * **Fail:** Show message error and show which information error.   **Main Success Scenario:**   |  |  |  | | --- | --- | --- | | Step | Actor Action | System Response | | 1 | Click to office which suitable with customer | Open office detail page with button “Đặt lịch hẹn” | | 2 | Click “Đặt lịch hẹn” button | Show popup with required information of the customer | | 3 | Input required information to popup |  | | 4 | Click “Gửi” button | Show error message or success message |   **Alternative Scenario:**   |  |  |  | | --- | --- | --- | | No | Actor Action | System Response | | 1 | Click to “Đóng” button | Close current popup and do nothing |   **Exceptions:**   |  |  |  | | --- | --- | --- | | No | Actor Action | System Response | |  |  |  |   **Relationships:** Office  **Business Rules:**   * Customer can request appointment which office have status available | | | |