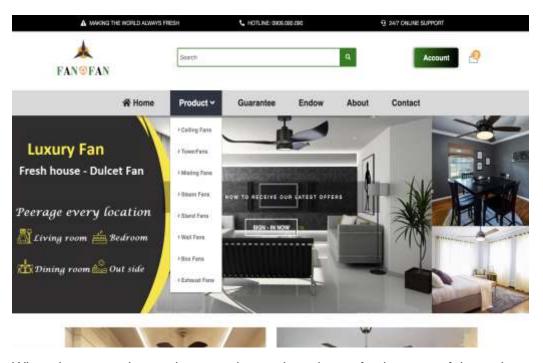
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REVIEW 2

WEBSITE INTERFACE

Homepage



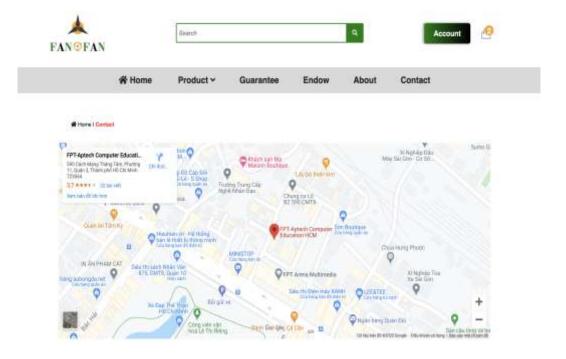
When the user points to the menu bar, a drop-down of submenus of the main menu appears, as you can see in the figure above

Title	Description
Contact us	 Fantofan company address with map, official contact information
	Gateway to receive customer feedback
Account	 We have a login and account creation program for new customers, customers can track your order at the website.
Home	 Introduction to pictures of popular items we have been dealing in for many years. Some items have high convenience for users. Comfortable, advantageous, Easy to use The footer mentions necessary information about us such as: Information security, Commitment to satisfaction, Complaint inquiries, Payment Guide
About Us	 Board members: One of the leaders in the fan manufacturing industry

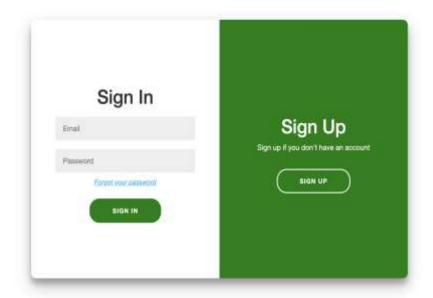
	 Staff Directory: Many years of experience in the home fan industry Careers: Stable employment according to personal capacity (Leader, Manager)
Services	 General Services: Customers can leave your phone number or email, we will advise related issues Check and design a safe, comfortable installation space suitable for your home Nominate designs according to customers' opinion and bring the best experience
Department	 Help customers find beautiful products suitable for their home Professional installation personnel department - Billing and Accounts: Online payment with details.
Academics	 Introducing attractive colors for the home to help you have a lively living space, providing a higher quality of life
Facility	 We have showrooms so that customers can feel the quality products with their own eyes

Contact Us page

When you click on "Contact Us Page" you will see a map of the way to our exhibition center

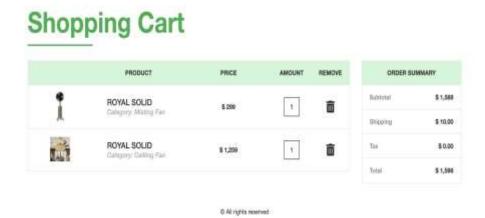


Account page



The page is intended for subscribers and login to the personal management page

Shopping Cart Functions



- Allows customers to choose the quantity
- See the products you have chosen to buy

Endow Page



Promotion for customers who purchase at fanofan

Partner



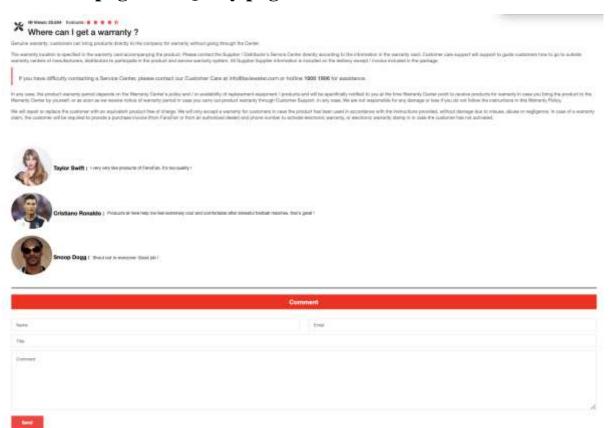
About Page

MEET OUR TEAM





Feedback page and Query page



Customers can give feedback at Customer's Page Feedback page if they want to give their opinion on the quality of products and services.

Infomation Security

1. Remote access

If you give your employees the opportunity to work from home or on the road - or if you give them the option to check work email during their free time - you'll need a remote access policy. This policy addresses security breaches that occur when multiplying The member is not protected by the organization's network security provisions. For example, an employee working on a busy train might reveal sensitive information to someone looking over their shoulder. Likewise, a sinner Chanceers can steal the employee's device if it is left unattended. There is also a risk that criminal hackers may gain access to information by compromising public Wi-Fi and launching an intermediary attack. Therefore, the main The book will need to state the organization's views on remate retwork access. For exemple, it can be said that remote access is forbidden, that it can only be done over the VPN or that only certain parts of the natwork can be accessed from far.

2. Password management

In fact, every organization gives its employees user accounts for them to access sensitive information. But unless employees secure these accounts with weak passwords, criminal hackers will be able to crack them in a few seconds. Organizations must minimize this risk by creating strict rules about what constitutes an acceptable password. But it wouldn't be good if everyone in the organization created strong passwords if they used them for accounts or leave passwords where someone can see them. Your password policy should recognize the risks associated with poor communication habits and establish facilities to minimize the risk of password breaches.

3. Acceptable use

Managers often worry about employees performing non-work activities during office hours, but they should be more concerned with what employees are doing than when - and for how long - they do it. The Often organizations accept that employees will occasionally check their personal email or Facebook feed. But they should draw boundaries of activities that can affect an organization's security, like visiting sites web fraud, install potentially unsafe applications, or share business information with people who do not work at the organization. You can prevent a lot of risks by blocking certain websites, but this is not should be a scarn system, so you should also include a policy that prohibits employees from accessing any websites you consider unsafe.

Commitment to satisfaction

1. About quality

Our products and services always have the best competitive prices compared to the costs that customers pay. We are committed to the quality of the goods we supply, in accordance with the signed specifications ... Each of us. We all think that taking responsibility for the quality of our work is an important part of corporate culture to promote the development of the team.

2. Satisfaction

We work wholeheartedly to deliver customer satisfaction. We believe that: it is very important to respect, listen and understand the wishes of our customers before we propose the most suitable option. We combine elements of experience, technology and intelligence ... to strive to exceed customer expectations in investment solutions, product quality, construction time and costs. Customers are important partners most and is our survival. Only when making customers satisfied, we have the opportunity to satisfy other partners in the system. By our quality and professionalism, we always want to go beyond these expect to make customers most satisfied. We also understand that, only by doing so, can we build lasting, lasting relationships and wish people could recommend our products to friends and others, clown worry or hesitate. We aim to serve our customers professionally, efficiently, with knowledge and sophistication.

3. Behave with integrity

We behave with integrity in all of our actions, including honesty and fairness. For our customers, we are committed to being responsible citizens and employees, always making the interests of our customers a top priority top in every aspect of work.

4. Strict inspection process

We use rigorous product quality control from the ordering and receiving stages of the supplier to the shipment stage. We are especially strict in the process of checking and removing these The product does not conform to the standard. Before the product is delivered to the customer, the technical staff always check carefully to ensure that the product is delivered according to the customer's requirements. If the product does not meet the requirements as Agreement with customers we are committed to withdraw and apply the return policy in accordance with the airline for the sustainable development of the company, we are committed to always satisfy customers.

Complaint inquiries

1. Definitions

Complaint handling is the process of receiving and dealing with problems where a service provider fails to comply with a set of rules. Services provided by us (purchasing, inventory, packaging, domestic delivery, goods management ...), provided by the service provider (transport, supply of goods).

2. Service complaint handling policy

- Time when the Customer makes a complaint: During the use of the service, but not more than 48 hours from the time the Goods is delivered 24 hours.
- Time to receive and process complaints: Source of Goods 24h commits to receive and handle all complaints that are determined to be valid (specified below).
- Delivery time of 24 hours for response to receipt / request for additional information: From 1-2 days.
- For complaints that need to confirm information or work with third parties including (suppliers, carriers ...): We will have to work with these units to obtain information and process complaints complaints.
- For complaints arising due to our problems, we will handle them within 03 days in the event of no interruption in communication and communication with customers about solutions.
- For claims arising from an order that does not use Check-in service, we will assist in handling Seller Claims, within 30 days if support for Seller Complaints is unsuccessful or unsuccessful our public will close and deny complaints.

3. Regulations

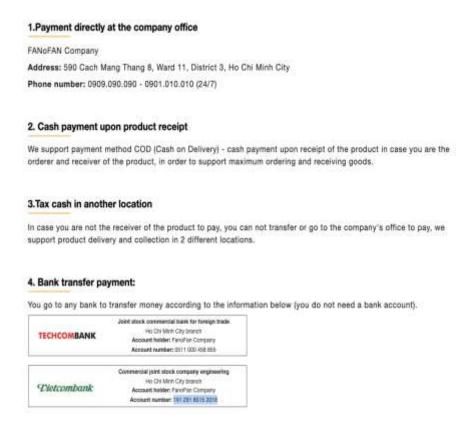
- Time to make a claim: From after purchase, the Customer can make a service complaint.
- How to make a complaint: Via the function of sending a complaint on the website.
- Complaint information: Complaint information should contain full content. For missing product claims, the missing product id should be clearly indicated. For claims about wrong, defective, or damaged goods, content of claim request and photos of product / goods statuschemical need complaints. For other complaints, we may request additional information to be able to work with the supplier or shipping unit (if needed).
- Contact form: We will be exchanged by phone and directly on the complaint details page.
- Complaint assistance is not within the scope of our service commitments: For the Claims related to the supplier when the supplier violates the terms of transaction of goods (transaction terms on sale websites row); or appeal the complaints not using the service of checking goods; we will directly handle or assist customers to process. We will ask Customer to cooperate in handling Supplier Complaints.
- We will handle complaints related to product cracking; do not receive and handle claims related to performance, part details, warranty and product quality.
- In some cases, we will ask the Customer to proactively make a complaint with the supplier (for example: The customer has had a prior agreement with the supplier about the product, we only make payment as required bridge; The client did not post sign to use Checking service, ...).

4. Compensation policy

- In case we do not comply with the commitment to purchase service: compensate 100% of the value of goods & purchase fees for missing products; Compensation agreement with wrongly purchased products.
- In case the goods are damaged during transportation: 100% refund of value of damage and packing fee if an error arises due to our failure to comply with Customer's reasonable packing requirements; refund 100% of the value of the damage and refund 100% of the value of the damage and negotiate for compensation / share in cases of unreasonable and uncontrollable failures during transport.

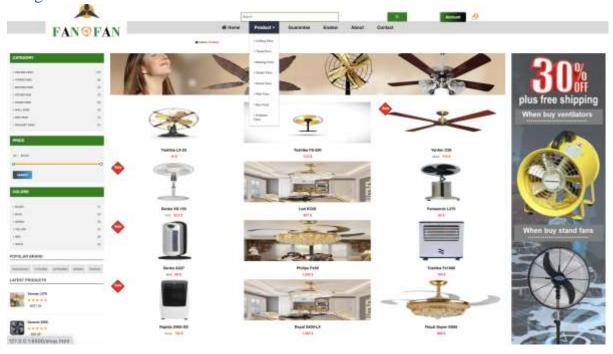
Where to deal with complaints about products and service quality of employees, you can contact the company's phone number, who will be on duty 24/24 to receive your information.

Payment Guide



This is the place to guide the payment procedures for customers to pay exactly as the company has set out





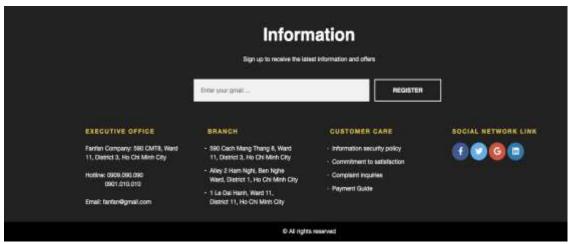
page showing the products of all fan brands

Product Details



Displays full information about the product such as: Features, place of manufacture, features and specifications

Footer



Sign up to receive the latest information and offers

Р	roject Ref.	Project	Activi	Actual	Actual	Team	Status
	No.	Title	ty		Days	mate	

Sr.	Task		Plan	Start		Names	
No	radic		Prep ared by	Date		riamos	
1	Design Contact Us page and coding (include Geolocati on API)	FanoFa n	Tien	20/10/20 20	2	Tien Tien	Completed
2	Design Feedbac k page, Query page and coding	FanoFa n	Tien	22/10/20 20	2	Tien Hieu	Completed
3	Design Account page and coding	FanoFa n	Hieu	22/10/20 20	3	Hieu	Completed
4	Design About us pages and coding	FanoFa n	Tien	22/10/20 20	3	Tien	Completed
5	Design Services pages and coding(D esign Image, Thinking ideas)	FanoFa n	Tien	25/10/20 20	7	Tien Hieu Tien	Completed
6	Design Departm ent pages and coding(Bi lling page, Registrati on)	FanoFa n	Tien	30/10/20 20	7	Tien Hieu Tien	Completed
7	Design Make an Payment Form(Ch eck out,	FanoFa n	Hieu	02/11/20 20	3	Tien Hieu	Completed

	payment, Shopping Cart)						
8	Design Product Details	FanoFa n	Tien	02/11/20 20	3	Tien	Completed
9	Design Footer And Menu	FanoFa n	Tien	03/11/20 20	3	Tien Tien	Completed
10	Group pages together with links and update informati on	FanoFa n	Tien	04/11/20 20	10	Tien Tien Hieu	Completed
11	Test website in different browsers	FanoFa n	Tien	04/11/20 20	10	Tien Hieu Tien	Completed

Signature of Faculty	Signature of Leader Team