

TRI NHIEM NGUYEN

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PROFESSIONAL SUMMARY

Versatile professional with extensive experience in the Information technology (IT) and Mass Transit/transportation industries, transitioning into the construction industry. Graduate of the Pre-Apprenticeship program at the Electrical Training Institute, with trade-essential skills and certifications to pursue a career in construction. Skilled in team leadership, process optimization, and problem-solving to ensure project efficiency and quality. Eager to apply analytical skills, attention to detail, and hands-on experience to contribute to construction industry.

CERTIFICATIONS

- General Skilled Trades Certification, 2025
- OSHA 10 HR. Safety Certification, 2025
- Powder Actuated Tools Certification, 2025
- CPR/AED/First Aid Certification, 2025
- Class B Driver's License, 2024
- Project Management Professional 5 (PMP5). 2018
- Language Professional Proficient in Vietnamese, Chinese, and Japanese.

WORK EXPERIENCE

General Skilled Trades Pre-Apprenticeship, San Diego Workforce Partnership

March – April 2025, San Diego CA

- Trained by the Electrical Training Institute in the best practices for general construction for 160 hours of in-person and hands-on instruction.
- Experienced in using common and specialized tools, including power tools, hand tools, jack hammers, and other essential equipment.
- Learned skills including trade-related math, industrial safety, job site roles, and industry related soft skills.
- Trained in construction skills including material handling, wire pulling, pipe bending, knot tying, joist drilling, tool and material identification, electrical wiring, ladder safety, concrete pouring, and digging.

Bus Driver, Metropolitan Transit System (MTS)

March 2024 – August 2024, San Diego CA

- Operated public transit buses safely and efficiently along designated routes, ensuring on-time service and adherence to traffic laws.
- Provided excellent customer service by assisting passengers, answering inquiries, and addressing concerns professionally.
- Conducted thorough pre-trip and post-trip inspections to ensure vehicle safety and reported maintenance issues promptly.
- Maintained accurate records of fares, mileage, and passenger counts while adhering to company policies and procedures.

- Responded to emergencies and incidents calmly and efficiently, following safety protocols and coordinating with dispatch and emergency personnel when necessary.

Project Manager, FPT Software

June 2015 – September 2023, Ho Chi Minh City Vietnam

- Led cross-functional teams in delivering 25+ software development projects on time and within budget, ensuring alignment with client requirements and company objectives.
- Managed project lifecycle from initiation to completion, including scope definition, resource allocation, risk assessment, data analysis, and quality assurance.
- Implemented Agile and Scrum methodologies to streamline development processes, enhance team productivity, and improve project efficiency.
- Collaborated with international clients to define project goals, develop technical solutions, and ensure seamless communication across time zones.

Software Developer, WillGate

April 2013 – May 2015, Ho Chi Minh City Vietnam

- Designed, developed, and deployed scalable web applications using modern programming languages and frameworks such as PHP, Java, C#, and Python.
- Wrote clean, efficient, and maintainable code while adhering to industry best practices and company coding standards.
- Conducted thorough testing and debugging to identify and resolve software defects, ensuring high system reliability.
- Collaborated with cross-functional teams to gather requirements, implement features, and optimize software performance.

EDUCATION

Associate of Arts in Multimedia, Mesa Community College, San Diego CA

Associate of Arts in Graphic Design, Continuing Education Center, San Diego CA

Associate of Applied Science in Computer Science and Programming, FPT APTEch, Vietnam