

Mai Khoi TIEU

Data Scientist | Analytics Engineer



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Ho Chi Minh City, Vietnam
Female | Born 1998 | Vietnamese

Data Scientist with four years of experience delivering data-driven solutions across analytics engineering and applied AI. I have a strong background in statistical analysis, experimentation, and machine learning, with hands-on experience building end-to-end pipelines, from data ingestion and feature engineering to model training, evaluation, and deployment. I am experienced in translating complex data into actionable insights through robust metrics, dashboards, and explainable models, and I am comfortable working with cross-functional teams to support decision-making at scale.

EDUCATION

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- 2023-2025 M.Sc. in Data Science, [University of Verona](#) (CGPA 108/110)
2024-2025 Erasmus Program, [University of Oslo](#)
2017-2021 B.Sc. in Mathematics, [VNUHCM](#) (CGPA 8.02/10 - Thesis Grade: 9.5/10)
2016-2020 B.B.A. in Business Administration, [Ho Chi Minh City Open University](#) (CGPA 3.40/4.0 - Ranked 4th overall)

WORK EXPERIENCE

Apr 2025 Sep 2025	Research Intern, SINTEF, Oslo, Norway
	<ul style="list-style-type: none">➤ Advanced the SINDIT Digital Twin by extending its knowledge-graph schema and improving interoperability across sensor streams, asset metadata, and system ontologies.➤ Developed a web-based interface for real-time visualization and interaction with the knowledge graph and digital twin state.➤ Designed and built an LLM-enhanced multi-agent architecture enabling real-time monitoring, contextual retrieval, and explainable human-in-the-loop assistance on live factory data. <p>Knowledge Graphs Neo4j GraphDB SvelteKit d3.js RAG LangChain LLMs Multi-Agent Systems</p>
Apr 2022 Sep 2023	Analytics Project Manager & Data Analyst, Fossil Group Inc., Ho Chi Minh City, Vietnam
	<ul style="list-style-type: none">➤ Promoted and held a dual role as Analytics Project Manager and Data Analyst in the 2nd year.➤ Planned sprint resources, timelines, and schedules for the analytics section in internal program release.➤ Led cross-functional teams to develop an A/B testing workflow for wearable devices and companion apps (experiment design, wireframes, rollout).➤ Implemented metrics frameworks and dynamic dashboards to track KPIs and gain valuable insights into user behavior, device performance monitoring, and wellness data from wearable devices.➤ Designed event tracking and data flows between IoT devices and apps.➤ Developed an internal Tracking Event Management tools for Data Quality Monitoring and Self-service Analytics, which automates the generation of daily queries and implements result alerts. <p>BigQuery Python Looker Tableau AWS IoT Wearable Devices A/B Testing Project Management Agile</p>
Aug 2021 Feb 2022	Data Analyst, Amanotes, Ho Chi Minh City, Vietnam
	<ul style="list-style-type: none">➤ Performed statistical and analytical analyses, including correlation between app events, A/B testing, cohort analysis, and aha-moment identification in the music game.➤ Built and maintained data pipelines with automated tests.➤ Implemented and analyzed spectrograms of musical notes of another instrument.➤ Trained and optimized TensorFlow Lite models for mobile inference. <p>BigQuery Airflow dbt TensorFlow Python</p>
Mar 2020 Aug 2021	Software Engineer, Data, Bosch Global Software Technologies, Ho Chi Minh City, Vietnam
	<ul style="list-style-type: none">➤ Collaborated with Bosch Automotive Products on automated driving use cases and data quality.➤ Analyzed software development logs and automotive radar data against QA/validation metrics for Advanced Driver Assistance Systems and Automotive Software Development Validation.➤ Built and maintained analytics CI pipelines in Jenkins (automated jobs, scheduled reporting).➤ Developed and operated data pipelines, databases, and dashboards for engineering stakeholders.➤ Implemented automated database deployment and dashboard releases to validation workflows. <p>Jenkins SQL Python Power BI CI/CD ADAS</p>

PUBLICATIONS

Journal Articles

1. Tieu, M. K., H. V. Pham, N. T. Vu, and P. T. H. Nguyen (2022). "STL Decomposition-Based Stock Price Forecasting Using LSTM Model". In: *Journal of Data Science and Artificial Intelligence* 1.1.

2. Vuong, P. H., T. T. Dat, M. K. Tieu, P. H. Uyen, and P. T. Bao (2022). "Stock-Price Forecasting Based on XGBoost and LSTM". In: *Computer Systems Science and Engineering* 40.1, pp. 237–24.

Conference Proceedings

1. Lam, An. N., G. B. Svaland, V. Hoffmann, M. K. Tieu, B. Elvesaeter, X. Ma, D. Roman, and P. H. Nguyen (2025). "A data space-driven approach for interoperability in federated digital twins". In: *Proceedings of the 17th International Conference on Management of Digital Ecosystems (MEDES 2025)*. Accepted.
2. Tieu, M. K., P. H. Nguyen, An. N. Lam, and S. Sen (2025). "Multi-agent generative AI on digital twins: A learning feedback loop framework for monitoring and explainability". In: *Proceedings of the 17th International Conference on Management of Digital Ecosystems (MEDES 2025)*. Accepted.

SKILLS

Programming Languages	Python, JavaScript/TypeScript, C/C++, MATLAB, R
Web & Frontend	React, Next.js, Tailwind CSS
AI/ML & LLMs	TensorFlow, PyTorch, LangChain, Hugging Face, RAG
Data & Pipelines	Airflow, dbt, SQL (PostgreSQL), BigQuery, MongoDB
Graph & Vector DBs	Neo4j (Cypher), GraphDB, Pinecone
Cloud & DevOps	GCP (BigQuery), AWS (S3, Redshift), Docker, CI/CD, Git/GitHub
Tools	Jenkins, Airflow, Visual Studio Code, IntelliJ Idea

COMMUNITY PROJECTS

PERSONAL BLOG

2023 - PRESENT

 tieukhoimai.me  github.com/tieukhoimai/mia-blog-v3

Beyond my professional work, I am dedicated to building and sharing knowledge with communities through my website, where I showcase my projects, ideas, and resources. In total, my website has over 10k+ views and 3.5k+ active users, with a series about Data Warehouse attracting 1.5k+ users and Study with Me notes having over 500 users.

Next.js | TypeScript | Tailwind CSS | MDX

MAPME - A DEDICATED INITIATIVES, AND ORGANIZATIONS TO SHAPE SUSTAINABLE SOLUTIONS

2024

 mapme.asia

I've been contributing to Mapme as a data scientist, where I develop knowledge-driven maps that integrate satellite data, infrastructure maps, and local insights to promote sustainable development and enhance climate resilience in the Mekong Delta.

Google Earth Engine | Python | Geospatial Analysis

DATACRACY PROGRAM - EMPOWERING NEXT GENERATION OF DATA SCIENTISTS IN VIETNAM

2022

 DTacracy

Through this program, I presented a data visualization workshop while simultaneously raising awareness among the public in Vietnam by focusing on data-driven innovations and their applications.

Tableau | Data Visualization

AWARDS

2023	Scholarship for Women in STEM — University of Verona
2022	Mathematical Contest in Modeling — The Consortium for Mathematics and its Applications (COMAP)
2021	Top National Students Award — Ministry of Education and Training of Vietnam
2021	Second Runner-up — Greenovator Hackathon (Bosch Vietnam)
2020	Scholarship National Program for the Development of Mathematics — VIASM
2019	Third Prize — Business Intelligence Competition
2019	Second Prize for Scientific Research Award — Ho Chi Minh City Open University
2018	Third Prize for Scientific Research Award — Ho Chi Minh City Open University
2016	Merit-based Scholarships — Ho Chi Minh City Open University

LANGUAGES

Vietnamese



English



STRENGTHS

- Research-minded
- Problem-solving
- Initiative
- Communication