UWASE SOPHIE

IT SUPPORT SPECIALIST | NETWORK ENGINEER | BACK-END DEVELOPER

KIGALI, KIGALI CITY, RWANDA

✉ uwasesophie91@gmail.com

in linkedin.com/in/uwase-sophie

https://github.com/tifan9

SUMMARY

Solution-oriented and problem solver with five years of experience building and maintaining software and software architecture. With a deep understanding of computer hardware and software, as well as networking and security protocols, I am equipped to help clients resolve a wide range of IT issues quickly and efficiently. Highly skilled in problem-solving, collaboration, and Others.

EXPERIENCE

WEB DEVELOPER

Iduka online 2020-2021

Ensure user satisfaction and retention by providing responsive tech support.
Collaborate with other developers to update the website and create new features.

STUDENT INTERN

IBTC 2019

- Collaborate with other developers to update the website and create new features.
- Assisted troubleshooting computer.
- Filed reports, gathered information, and performed research.

STUDENT INTERN

IGIHE LTD 2018

- Worked on maintaining computers
- Assisted troubleshooting computer.
- Filed reports, gathered information, and performed research.

IT SUPPORT

REG 2018

- Worked on maintaining computers
- Assisted troubleshooting computer.
- Filed reports, gathered information, and performed research.

EDUCATION

NETWORKING & COMMUNICATION

Bachelor of IT, major in Networking & communication System

Adventist University of central Africa | 2021 - 2024

CISCO NETWORKING ACADEMY

Course in Network Security

2022 - 2023

AFRO FEM CODERS

Certified Data Analyst

2022

SKILLS

- web-development(HTML, CSS, PHP, Java)
- Computer Maintenance
- MYSQL database
- Troubleshooting
- Network Security

VOLUNTEERING

STUDENT VOLUNTEER

I Debate Rwanda

2019