

TIFFANY C. CHUANG

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SUMMARY

Detail oriented, bilingual, professional seeking ways to integrate a foundation and passion for exceptional customer care with a curiosity of systems to build creative software solutions that exceed customer needs. Strong organization and communication skills with a diversified skill set in identifying customer needs and proactively resolving problems. Experienced in multi-tasking, collaboration, and utilizing analytical abilities, organization, and communication skills to improve operations.

RELEVANT PROFESSIONAL EXPERIENCE

Nationwide Insurance

01/2018 - Current
Columbus, OH

IT Applications Developer

- Build to deploy zero downtime Rapid Delivery releases.
- Develop and deliver a responsive front-end for a custom search within the third party DST application, Automated Work Distributor using JavaScript, HTML5, and CSS3.
- Analyze and evaluate existing application code and systems for modification and enhancement based on business need.
- Selected to form a new end-to-end, poly-skilled, agile team with the objective of applying creative problem solving solutions for customizing the AWD application with test-driven development for another business sector.

Happy Team Ambassador

08/2017 - 01/2018
Columbus, OH

BARK

- Recognized customer needs and communicated creative solutions to solve problems.
 - Collaborated with various teams to create BARKMagic to satisfy more than 400,000 subscribers, identifying ways to enhance customer experience.
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PROJECTS

Virtual Pet Shelter

Created a Virtual Pet Shelter Java program. The program allows for users to select actions to care for, add, and remove dogs from the shelter with the use of multiple classes, different methods, and Object Oriented Programming.

Reviews Site

Used Spring Boot, Thymeleaf, Java, HTML5, CSS3, and JavaScript to create a full-stack site that displays a variety of movies and reviews, and allows for user input. The user is able to select a movie to view that selection's reviews, add reviews, add comments, and add and remove genre tags.

Grocery App

Using agile development, the full-stack web application was built with Spring Boot, Thymeleaf, Java, HTML5, CSS3, and JavaScript, and uses WalMart's API. The site has a responsive design, and is used to assist users in meal planning and grocery planning.

TECHNICAL SKILLS

Agile, CSS3, ES6, Flexbox, Git, Gradle, Grid, HTML5, Java, JavaScript, JQuery, JUnit, Object Oriented Programming (OOP), Pair Programming, Scrum, Soap UI, Source Control/GitHub, Spring Boot, SQL, Test Driven Development

EDUCATION/TRAINING

We Can Code IT, Columbus, OH

December 2017

Certificate of Software Development

University of North Texas, Denton, TX

May 2014

Bachelor of Science