TIFFANY LAM

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EDUCATION

London School of Economics & Political Science **London, UK**
Master of Public Administration in Data Science for Public Policy *Expected Graduation: June 2026*

Northeastern University **Boston, USA**
Bachelor of Arts in Economics with minors in International Affairs & Data Science *Graduated May 2022*
Awards: Summa Cum Laude, Honors Program, Dean's List *GPA: 3.9*

PROFESSIONAL EXPERIENCE

Howden **London, UK**
Climate Risk Intelligence (CRI) Intern *June – August 2025*
- Designed and piloted LLM-driven methodology for extracting insights from unstructured PDF documents, streamlining review of technical reports and enabling risk engineers to efficiently identify relevant sources for climate risk assessments
- Validated external AI weather model outputs against benchmark datasets using statistical analysis, identifying sources of discrepancies in temperature and wind values to assess model reliability and inform partnership decisions
- Led data stock-take across Climate Risk & Resilience teams, analyzing data usage and operational pain points to deliver recommendations that shaped team strategy for tool development, vendor onboarding, and process automation
- Researched physical risks and resilience measures for critical infrastructure to support risk quantification strategies

Guidehouse, Inc. **New York, USA**
State & Local Government Consultant *September 2022 – August 2024*
New York State Emergency Rental Assistance Program (ERAP) – Reporting Team
- Managed New York City Housing Authority (NYCHA) project by developing and implementing new workflow to process 30K+ applications, distributing $300M+ in federal funds to low-income households at risk of housing instability
- Automated end-to-end data pipeline, including extraction, cleaning, transformation, and validation of application data
- Led weekly stakeholder meetings with clients and delivered data-driven presentations to support program decisions
New York State Emergency Rental Assistance Program (ERAP) – Project Management Office (PMO) Team
- Analyzed financial and operational data to measure key performance metrics, delivering actionable insights to senior leadership that informed budget allocation and contract extension decisions for $3B+ program
- Streamlined financial reports with Excel and PowerBI and automated invoicing processes to ensure accurate reporting

Grameen America, Inc. **New York, USA**
Financial & Impact Analysis Intern *January – June 2021*
- Built financial models using Excel to analyze microloan portfolio performance across branches, measuring impact metrics including loan repayment rates, customer reach, and employment figures to assess program effectiveness
- Created visualizations examining microloan usage patterns to extract insights on member demographics and behaviors
- Identified and reported branch repayment discrepancies, improving standardization of 10+ daily money-matching records

Bain & Company **Boston, USA**
Data Analytics Intern *January – June 2020*
- Documented and validated 1000+ data entities across data ecosystem, performing comprehensive data profiling and quality checks to ensure accurate metadata collection and enable efficient data management and analysis
- Created monthly interactive Tableau dashboards to provide data-driven insights for internal use, initiating foundation for more sophisticated understanding of people analytics across Staffing and Technology Services groups
- Coordinated with cross-functional teams to analyze and advise restructuring of 5+ Tableau site administrations for standardized site usage, greater data security, and more efficient practices to meet employee needs

LEADERSHIP EXPERIENCE

Turner MIINT – MBA Impact Investing Network & Training **London, UK**
Impact Investment Associate *October 2024 – April 2025*
- Conducted in-depth research on ESG and climate trends to source early-stage impact investment opportunities
- Performed thorough due diligence through company research and stakeholder interviews, drafting investment memo evaluating business model viability, impact potential, financial projections, and investment structure recommendations
- Presented investment recommendation to Investment Committee of industry leaders for potential $50K funding, winning Impact Analysis Award as first LSE team to receive this recognition among 50+ competing business schools

SKILLS & INTEREST

Technical: Proficient in Python (Pandas, NumPy, GeoPandas, Matplotlib, Seaborn, ggplot, Scikit-learn), Excel, Vega-Lite; Familiar with R (sf, terra, tidyverse), SQL, Stata, QGIS, Tableau, PowerBI, Databricks, Github, HTML, CSS, JavaScript
Language(s): Proficient in Spanish & Cantonese, Conversational in Mandarin
Interests: Environmental Sustainability, Climate Risk & Resilience, Wildlife Conservation, Gastronomy & Cooking, Puzzles