Webinar FAQ: Migration of Exchange Transport Rules (EAC-DLP) to Unified DLP (MIP) Using Wizard

Prepared by:

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Features & Capabilities

Q: When going to the migration wizard and choosing policies to migrate, some policies have a "Migration Status" of "Ready to migrate", but other have a migration status as "Migrate missing Rules". Just wondering what the latter would actually do.

A: "Ready to migrate" policies are the policies being migrated for the first time. If a policy exists in both classic exchange admin center and M365 compliance center, migration wizard will display state as "Migrate missing rules" to enable migration of any rules that have not been migrated already.

Q: When will the EAC DLP interface be deprecated officially?

A: Deprecation of DLP screen in EAC will happen early '22. New tenants (No EAC DLP policy), are already being redirected from EAC to M365 compliance center.

Q: What if we're hybrid. Is there a way to migrate from on-prem Exchange org to M365 DLP policy?

A: DLP policy will apply to emails routed through EOP in hybrid config.

Q: In our preparation to migrate the policies we have noticed 2 limitations in Security & Compliance: 1. Policy tip character limit is lower than the one we have configured in Exchange. 2. It is not possible to enable policy tip without end user email notification, and in Exchange we only configured policy tip. Are those limitations still valid and will migration fail in our case?
A: 1. Policy tip limit is same in both EAC DLP and MIP. Please share the details with us if you see a difference. 2. Policy tips & email notifications are coupled in unified DLP today. We have it in our backlog to decouple them. A workaround is to send the email notification to a shared mailbox instead of end user mailbox.

Q: Will the banner in M365 compliance go away once all policies have been migrated?
A: Yes, if there are no active EAC DLP policies, banner will not be shown.

Q: There are 5 types of policy tips in EAC-DLP (Block, Warn, Block with justification, etc.). In the Compliance Center, we can alert the user with policy tips, but they are configured differently. Specifically, to the block policy tip, I haven't seen any way to stop a user to send an email when a sensitive info type or label is found on the email or an attachment to the email. Is there a way to get the block policy tip in the Compliance Center?
A: If a rule is configured with policy tip enabled and action as "Restrict access or encrypt the content in M365 locations" (Block email), policy tips would block sending as required.

Q: We have EOL DLP policies... but I see nothing in Sec/Compliance ctr DLP screen for anything to migrate.
A: That means you don't have any DLP policies in EAC in active state.

Q: Does the migration method support legacy DLP rules which specify the source/sender of the message? My only legacy DLP rule exists because modern DLP couldn't be based on the source of the message. (Maybe that's no longer the case.)
A: Yes "Sender is" condition is available in DLP

Q: Unified DLP Policy Rules do not include a "Send to Hosted Quarantine" action. Our current DLP implementation depends on this action being used. We also can't maintain a legacy rule in EAC just to perform this action because the Unified DLP Policy rules run AFTER the EAC DLP policy rules. Are you planning to bring Unified DLP Policy rules to complete feature parity prior to deprecating EAC DLP Policy rules?
A: Not available right now, but we are going to release this soon.

Q: Not specifically for migration, but do policy tips stop in Outlook if there are exceptions in place?
A: Policy tips are much richer in Unified DLP.

Q: Are there rule size limitations for a single rule?

A: Yes, there are limitations at both a condition level and rule/policy size level. The rule size is limited to 100kb.

Q: I noticed that there does not seem to be support for "Redirect the message to... the following connector" as an action. This is a problem! It gets used a lot in Public Sector, as it's the most basic way to offer some basic level of frictionless compliance when enforcing mail flow.
A: Connector routing is a mail flow scenario and not a DLP scenario. Hence, recommendation is to maintain it as an individual mail flow rule.

Q: Does the migration method support legacy DLP rules which specify the source/sender of the message? My only legacy DLP rule exists because modern DLP couldn't be based on the source of the message. (Maybe that's no longer the case.)
A: Yes, DLP supports rules based on email sender. Please reach out at ETR DLP Migration etrdlpmigration@microsoft.com if you face issues.

Q: If mail tips are enabled - does it stop policy tips from working in Unified DLP?
A: Since only 1 policy tip can be shown at a time - Policy tips can be enabled in either ETR or DLP only at any time

Q: Regarding "migration status" in the wizard, do we have a doc that shows what each status means? Specifically, "Migrate missing Rules".
A: Please refer to public documentation or drop an email to ETR DLP Migration etrdlpmigration@microsoft.com

Q: Any plans to support redirect to connector in uDLP?
A: There are no plans to add this action in DLP as of now since this is a mail flow action and not DLP.

Q: What if we have no active DLP policies for Exchange in our tenant? I guess that means we have nothing to migrate and can start using DLP Exchange policies in the Compliance center right away/now, correct?
A: That is correct.

Q: You said DLP in EAC will be decommissioned in Q2 2022. Are you planning to make it possible to make it possible to divide policy tips from End User email notifications before that, so common mailbox workaround doesn't have to be used?
A: Yes, it is in our backlog.

Q: For a customer that is not currently a user of the exchange DLP on exchange admin center, does that mean the deployment will be straight done on security and compliance center directly?

A: Yes

Q: How can we manage the exception users or domain while migrating the policies
A: All conditions and exceptions are migrated as-is

Q: Can we use all the workload in a single policy?
A: You can, but this will reduce the condition/action options that you may need.

Q: Under ETR - few rules were created based on client requirement - like the rule is applied for only particular users. In this migration how can I manage these rules?
A: All rules and conditions are in parity at this moment. If you found any, please drop email to ETR DLP Migration: etrdlpmigration@microsoft.com

Q: For enabling of DLP-ExO in security & compliance center, does it require exchange admin rights?
A: Please refer - https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/permissions-in-the-security-and-compliance-center?view=o365-worldwide#roles-in-the-security--compliance-center

Q: Can the migration can be reverted when move from Business Approvers are responsible for ensuring that all transfers of customer information to any third party from their department: are necessary, recorded on the Data Transfer Register, checked to ensure they only contain the information required, have appropriate security & privacy controls in place to protect the data in line with this guidance, and are re-evaluated at least annually to meet the above requirements.
A: DLP policies created through migration can be disabled or deleted by the admin

Q: If we delete the policy in Unified DLP, can we remigrate the policy from EAC DLP?
A: Yes

Q: Will policy tips work on Unified Exchange DLP
A: Yes. For details please refer - https://docs.microsoft.com/microsoft-365/compliance/dlp-policy-tips-reference

Q: After moving polies to unified DLP, will it disappear from Exchange DLP?
A: The policies will still be available in Exchange admin center. It is recommended to disable or delete the policies in EAC after successful migration.

Q: What about override and justifications?
A: Override with justifications is available under policy tips configuration in DLP

Q: Is there a need to specifically disable the EAC-DLP after migrating the rules to DLP-EXO?
A: Yes. It's recommended to disable EAC-DLP after successful migration and validated the results.

Q: If any of the rules within EAC DLP policy Fails to migrate, do we need to remigrate the entire policy after fixing the rule?
A: Yes. Thats correct.

Q: How can we identify the policy between test mode and production on client end point?

A: The mode of the policy is shown on the DLP policies page. You can edit the policy to change the mode.