

Advanced Classification and Auto Labeling

Using Microsoft Information Protection to detect and protect sensitive data

Microsoft Information Protection

Tony Themelis (Product Management)

Nir Hendler (Customer Adoption Team)

Adam Bell (Customer Adoption Team)



SECURITY, COMPLIANCE & Microsoft Information Protection (MIP)



BUILT-IN

Built-in labeling and protection experience in Microsoft 365 apps, Microsoft 365 services, other MS services like Power BI, Edge and Windows



INTELLIGENT

Accuracy in classification via ML based trainable classifiers, exact data match and entities



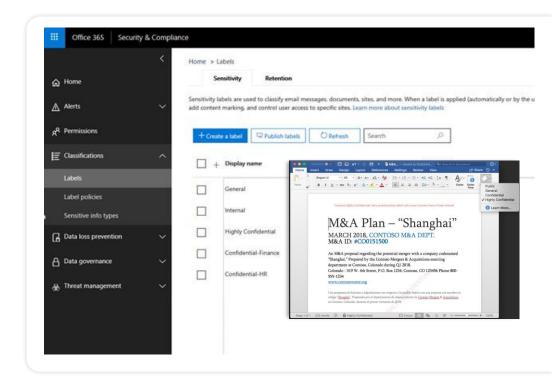
UNIFIED

Single admin console to configure and manage your policies and view analytics across on-premises, Microsoft 365 apps, Microsoft 365 services, 3rd party services and Windows devices

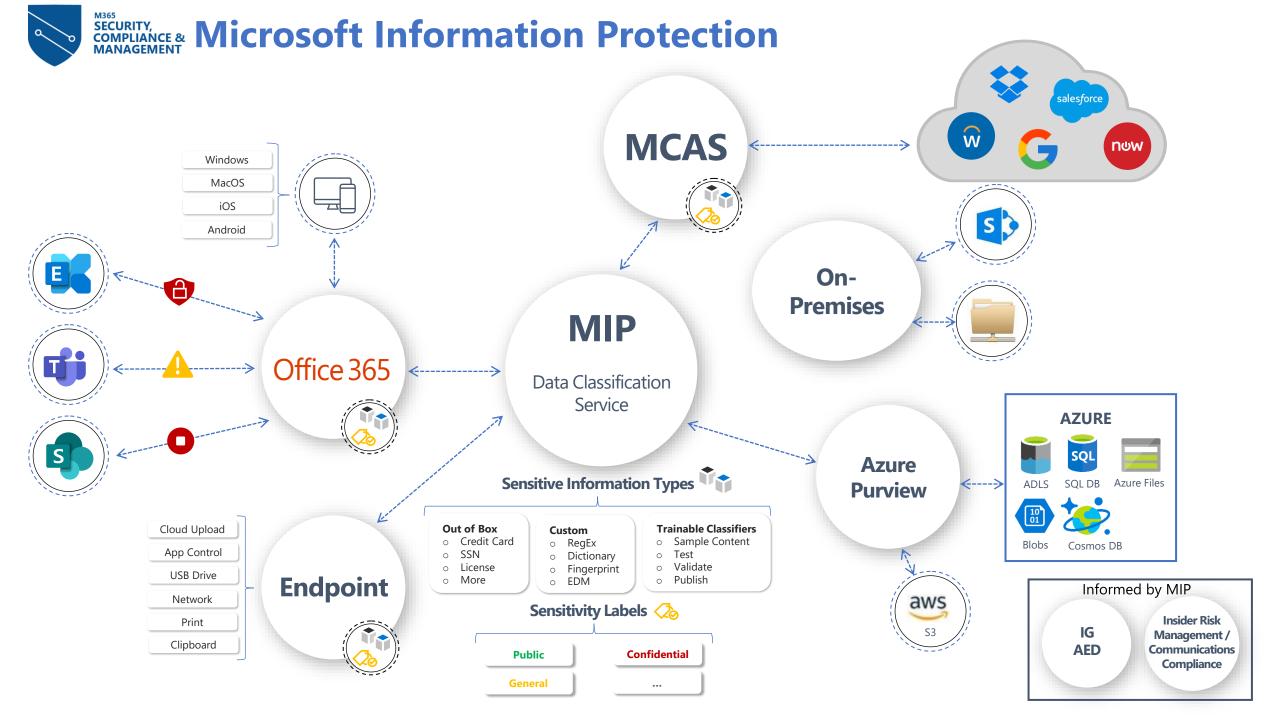


EXTENSIBLE

MIP platform extends the protection experience, in a consistent way, to popular non-Microsoft apps and services



Microsoft Information Protection is a built-in, intelligent, unified and extensible platform and solution to protect sensitive data.





SECURITY, COMPLIANCE & MIP policy scope and coverage MANAGEMENT

Best practice: Think across all environments



Office apps across platforms:

Label and protect Office files natively across Windows, Mac, iOS, Android and Web Clients



SharePoint Online:

Automatically label and protect sensitive files in SharePoint Online and OneDrive for Business



SharePoint sites teams, Office 365

groups:

Label and protect sensitive SharePoint Sites, Teams, Office 365 Groups, Power Bl artifacts



Exchange Online:

Automatically label and protect sensitive emails in Exchange Online



On-prem:

repositories

Classify and label

data in on-prem

G











Non-Microsoft clouds and SaaS apps:

Extend protection through Microsoft Cloud App Security to third party clouds and SaaS apps

Unified Label Management in Microsoft 365 Compliance center

SECURITY, COMPLIANCE & Auto labeling for sensitive files and emails

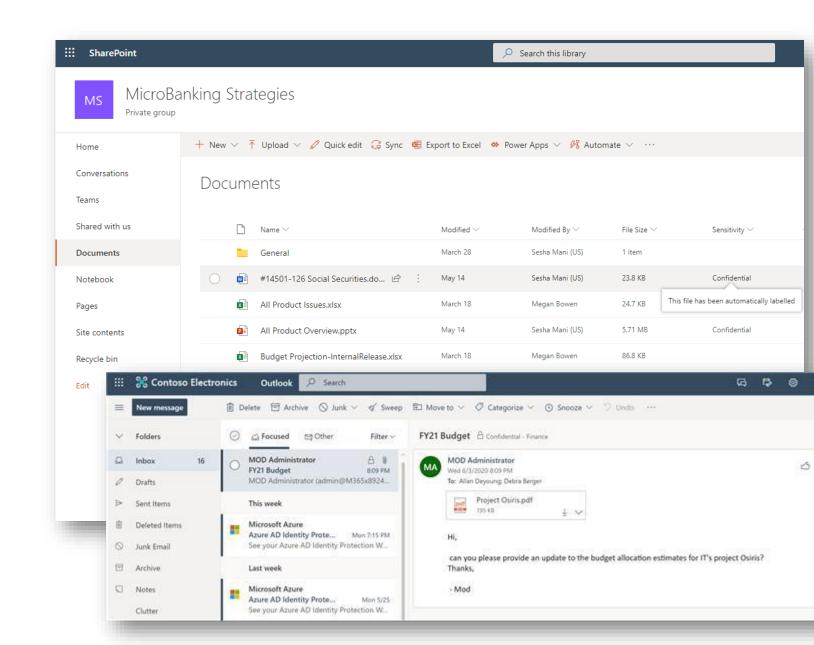
Auto labeling is a native Microsoft service that runs in SharePoint Online, OneDrive for Business and Exchange Online

Sensitive files are automatically detected and labeled at rest

Sensitive emails are automatically detected and labeled in transit

Configure policies using regulatory templates, 200+ out of box sensitive info or custom types, named entities, Exact Data Match and ML models

New: increased scale supports scoping policy to all locations and faster simulation results (coming Q3)





Understand what auto labeling is intended for

	Client-side auto labeling		Service-side auto labeling	
	Auto	Recommended	Auto	
•	emails Part of the label defi Works in interactive	(data-in-use) scenarios e user of policy verdicts	 Triggers off sensitive content found in files, emails Defined in an auto labeling policy Works for data-at-rest and data-in-motion Covers OneDrive, SharePoint and Exchange Includes simulation mode Prefer service-side auto labeling over MCAS for OneDrive and SharePoint 	

Consider default labels vs. auto labeling

- Default labels:
 - Intended to apply the same label to any unlabeled files and emails, independent of content
 - Applied interactively when users create or edit documents and emails
- · Auto labeling:
 - · Intended to detect sensitive content in files and emails, and apply the relevant label
 - Applied at rest to files and in motion to emails



Auto labeling feature flow



Pick your scope

- Option 1: ALL SharePoint sites, OneDrive accounts and Email users
- Option 2: Subset of sites or accounts can use PowerShell for longer lists
- Roadmap: OneDrive groups will be supported by end of year

2

Simulate in your production environment

- Simulation is fast it normally takes a few hours to run depending on the size of your tenant
- Simulation is not intrusive no labels are applied
- •Insights are best achieved on real production data

3

Gain confidence in your auto labeling policy

• Iterate and experiment

4

Enforce auto labeling policies after validating simulation results

- Existing Office Files at rest (Word, Excel, PowerPoint) in OneDrive & SharePoint are automatically labeled
- New files added after the policy is enforced are also labeled
- Emails in transit are automatically scanned for sensitive information and labeled
- New: Auto labeling for emails can also be triggered off contextual predicates



Before you start auto labeling – set up labels and label policy

- 1. Create sensitivity labels
 - Label taxonomy and hierarchy is defined
 - Label contain protection actions such as encryption

+ Create a label 🖳 Publish labels 💍 Refresh				
Name	Order	Scope	Created by	Last modified
Unpublished	 0 - lowest	File, Email, Site, Unified Group, Purview Ass	Admin Champion365	Jul 2, 2021 1:19:43 PM
Public	 1	File,Email	Admin Champion365	Jul 2, 2021 1:19:43 PM
General	 2	File,Email	Admin Champion365	Jul 2, 2021 1:19:37 PM
— Confidential	 3	File,Email	Admin Champion365	Jul 2, 2021 1:19:29 PM
Internal	 4	File, Email, Site, Unified Group, Purview Ass	Admin Champion365	Jul 2, 2021 1:19:29 PM
External	 5	File,Email	Admin Champion365	Jul 2, 2021 1:19:29 PM
 Highly Confidential 	 6	File,Email	Admin Champion365	Jul 2, 2021 1:19:22 PM
Internal	 7	File, Email, Site, Unified Group, Purview Ass	Admin Champion365	Jul 2, 2021 1:19:22 PM
Special Sharing Exception	 8 - highest	File,Email	ip admin	Jul 2, 2021 1:19:22 PM

- 2. Publish label policy to users
 - Define default and mandatory labels
 - Remember default labels are applied here, not in auto labeling

champion365 users

Name
champion 365 users

Description
General label policy for champion 365 users

Published labels
Public
General
Confidential
Confidential/Internal
Confidential/External
Highly Confidential/Internal
Highly Confidential/Internal
Published to
users_mail_enabled_security@athemelis.net

Policy settings
Default label for documents is: General
Users must provide justification to remove a label or lower its classification



Decide which classifiers to use in your auto labeling policy

	Sensitive Info Types	Named Entities	Exact Data Match	Trainable Classifiers
•	 200+ out of the box info types like SSN, CCN Can be cloned and edited Create your own Supports regex, keywords and dictionaries 	 50+ entities covering person name, medical terms and drug names Best used in combination with sensitive info types 	 Provides a lookup to exactly match content with unique customer data Supports 100m rows and multiple lookup fields 	 10+ out of the box machine learning classifiers like resume, source code Create your own classifier based on business data
	Available today	In private preview, available Q3	Available today	Available Q4

Available templates provide pre-defined policies that use the above classifiers:

- Covering multiple industry and geographical regulatory requirements
- Easily customizable
- Can be edited to meet customer needs

Easily get started by simulating with a template

 Fine tune as necessary by running the simulation multiple times

Categories	
6	Financial
⊗	Medical and health
₽ ₀	Privacy
B	Custom

Templates
Australia Financial Data
Canada Financial Data
France Financial Data
Germany Financial Data
Israel Financial Data
Japan Financial Data
PCI Data Security Standard (PCI DSS)
Saudi Arabia - Anti-Cyber Crime Law
Saudi Arabia Financial Data
U.K. Financial Data
U.S. Financial Data
U.S. Federal Trade Commission (FTC) Consumer Rules
U.S. Gramm-Leach-Bliley Act (GLBA) Enhanced
U.S. Gramm-Leach-Bliley Act (GLBA)

U.S. Gramm-Leach-Bliley Act (GLBA) Enhanced

Helps detect the presence of information subject to Gramm-Leach-Billey Act (GLBA), including information like social security numbers or credit card numbers. This enhanced template extends the original by also detecting people's full names, U.S./U.K. passport number, U.S. driver's license number and U.S. physical addresses.

Protect this information:

- Credit Card Number
- U.S. Bank Account Number
- U.S. Individual Taxpayer Identification Number (ITIN)
- U.S. Social Security Number (SSN)
- U.S. / U.K. Passport Number
- U.S. Driver's License Number
- All Full Names
- U.S. Physical Addresses



Iterate and experiment: picking and grouping of classifiers

- Group like information types together
- Use Boolean operators to combine groups
- Understand confidence levels and how they are defined
 - Low confidence may be good!
- Use thresholds to determine severity
 - It's okay to use different thresholds for individual classifiers





SECURITY, COMPLIANCE & Use Content Explorer to gain insight into your data

A deeper view into your underlying data



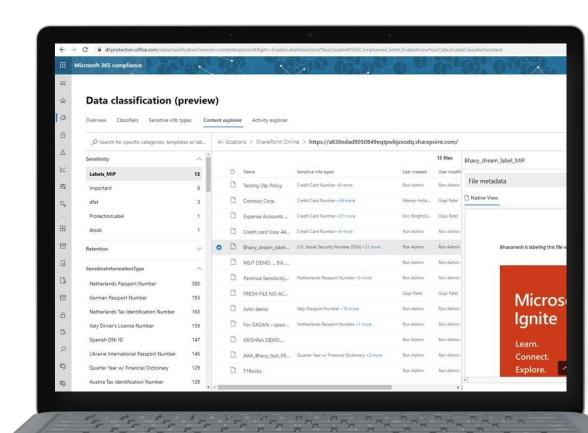
Visibility into amount of sensitive data in a document that triggered the classification to be applied



Ability to filter by label to get a more detailed view including locations of where documents are stored



Integrated native viewer displays a rich view of documents, providing context for policy creation





Auto labeling considerations

- Simulation is fast
 - Scanning for sensitive content across all locations scoped in the auto labeling policy completes within a few hours
- Labeling in OneDrive and SharePoint:
 - Happens after simulation is done and the policy is set to enforce
 - Labels matched files at a rate of 25k per day
 - Data-in-motion takes precedence over data-at-rest
 - Limit of 1m matched files to be labeled per policy
 - Roadmap: improved stats on auto label enforcement coming by end of year
- Labeling in Exchange
 - Emails are labeled in transit as they are sent
- File type coverage
 - Modern office docs (docx, pptx, xlsx) are supported today
 - Roadmap: PDF support targeted for next year (summer 2022)



Auto labeling

• https://aka.ms/SPOAutoClassification

Additional resources

- https://aka.ms/SPOLabels
- https://aka.ms/SPOAutoClassification
- OSS https://aka.ms/mipc/oss
- SBD YouTube <u>https://aka.ms/mipc/SBD</u>

For other previews see:

- https://aka.ms/ODSPSecurityPreviews
- https://aka.ms/mip-preview



Thank you