

Ibm Stephan Aaron Bungartz

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Summary of Qualifications

- Highly effective in cyber security analysis, software installations, program updates, troubleshooting, and problem resolution.
- Team leader who thrives under pressure and utilizes excellent analytical, problem-solving, and verbal/written communication skills
- Versatile and self-motivated, ability to train others in supported software and hardware.
- Ability to quickly learn and master new technologies, proficient in a range of computer systems, platforms, tools, and testing methodologies
- Ability to assist users to aid in resolving issues with hardware or software.

Technology Summary

Software: VMware, Office 365, Visio, WireShark Network Analyzer, nmap, Zenmap, Metasploit, OpenVAS, Solar Winds, Autopsy, FTK Imager, Windows Registry Recovery, Hashtab, Browser Recovery Tool, Volatility Framework, etc.

Systems: Windows 7/8/10, Mac OSX, Linux (Ubuntu, Kali, Mint, RHEL)

Significant Coursework

Cybersecurity for Leaders & Managers, Foundations of Cloud Computing, Digital Forensics, Networking Concepts, Microsoft Office Applications on Demand, Foundations for Network Security, Microcomputer Operating Systems, Networking with TCP/IP, Penetrate Test Cyber Red Team, Ethical Hacking, Interconnecting Cisco Devices, Linux System Administration, Risk Mitigation, CompTIA+ Networking Coursework

Education

**Bachelor of Science – Computer Networks & CyberSecurity
w/ Minor - Programming**
Overall GPA: 3.75

University of Maryland Global Campus, Adelphi, MD
2022

Associate of Arts – Computer Science
Walmart

Chesapeake College, Wye Mills, MD
2018

Work History

Service Desk Analyst II

Computer Aid Inc. (Wilmington, DE)

Jan 2020 -May 2022

- Responsibilities included troubleshooting, problem solving and documentation skills.
- Desktop, laptop, and mobile phone hardware and software support.
- LAN/WAN technologies and protocols.
- Projects: Office 365 Migration and Microsoft Intune Migration

Forklift Operator

(Smyrna, DE)

Jan 2016 - Feb 2020

- Responsibilities included operating power equipment for transporting freight goods for distribution

Fulfillment Associate

Amazon (Middletown, DE)

Oct 2015 - Jan 2016

- Picking items for customer fulfillment and assurance.