

# Tiffany Wong

## UX Engineer

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## Skills

### Programming

HTML & CSS

React

TypeScript

JavaScript

Other: Git / C++ / Java

### Research

Accessibility

Prototyping

Usability Testing

User Interviews

## Certification

Nielsen Norman Group UX  
Certification, 2023

## Education

### B.S. in Computer Science

Drexel University

SEPTEMBER 2013 – JUNE 2018

- Human-Computer Interaction
- Software Engineering

## Experience

### Software Engineer, Adobe

MAY 2022 – PRESENT

- Implement experiments and new features for Document Cloud that enhance the user experience for customers worldwide
- Work across multiple repositories, ensuring consistency and efficiency in code implementation and maintenance

### Software Engineer, Linode

MARCH 2020 – MAY 2022

- Redesigned the entire user interface to display more detailed information, improve navigation, and expand network usage metrics
- Conducted usability tests, reviewed areas of improvement, and designed workflows before development with the UX team

### Software Engineer, Comcast

JUNE 2018 – MARCH 2020

- Developed high fidelity and responsive prototypes as proof of concepts to showcase new features and conduct A/B testing
- Collaborated with designers to launch the new Comcast Business SMB website that won the MarCom Platinum Award in 2018

### Teaching Assistant, Drexel University

SEPTEMBER 2014 – JUNE 2018

- Worked with students individually and in small groups to review and reinforce learning, complete assignments and improve performance
- Improved over 5 courses involving HTML, C++, and JavaScript

## Awards & Conferences

Women Impact Tech Conference	2023
Nielsen Norman Group UX Conference	2022, 2023
PhillyCHI 12th Annual Design Slam	2018 (winner)
Drexel University Senior Design Competition	2018 (runner-up)
Accenture Women's Career Consortium	2018
Grace Hopper Conference	2017, 2016, 2014