TIGRAN HOVHANNISYAN

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PROFESSIONAL SUMMARY

DevOps & Cloud Infrastructure Engineer with 12+ years of experience building scalable, automated platforms across GCP, AWS, and OCI. Expert in Kubernetes, Terraform, and CI/CD pipelines (GitLab/Jenkins), delivering up to **faster deployments** and **99.99% uptime** in production. Proven success in remote, distributed teams across finance, cloud, and cybersecurity sectors.

PROFESSIONAL EXPERIENCE

Senior Infrastructure Engineer

Questrade Financial Group — Yerevan, Armenia | Remote Dec 2022 – Dec 2024

- Engineered a developer-first GCP platform, reducing environment setup time and accelerating deployments.
- Automated CI/CD workflows with GitLab, Python, and Terraform, cutting release cycles from weeks to hours.
- Led automation efforts to streamline developer onboarding and environment setup, enhancing reliability and reducing manual errors.

Principal Software Development Engineer (DevOps/Platform)

Oracle — Dublin, Ireland | Hybrid May 2020 – Jul 2022

- Built cloud-native platforms leveraging Terraform, Ansible, and Python to support Oracle Cloud services
- Migrated legacy Jenkins pipelines and services into Oracle Cloud Infrastructure (OCI), improving scalability and cost efficiency.
- Managed and optimized Oracle Linux repositories, ensuring secure and reliable package distribution.

Senior Software Development Engineer / DevOps Specialist

McAfee (Intel Security) — Cork, Ireland May 2016 – May 2020

- Designed and built cloud-based, low-latency backend RESTful services using C++ and Python on AWS.
- Initiated and implemented a containerized CI pipeline with Docker and Jenkins, reducing deployment time and errors.
- Conducted performance testing and optimization for GCP services, including BigTable performance validation

Software Architect

Valeo Vision Systems — Tuam, Ireland Nov 2014 – May 2016

- Led the design and optimization of embedded automotive platforms, ensuring system safety (ASIL compliance) and performance.
- Applied software requirements analysis and framework redesign

 principles beneficial to infrastructure code and platform
 design.

CORE SKILLS

Cloud Platforms: GCP, AWS, OCI **IaC & Automation**: Terraform, Ansible,

Helm

Containers & Orchestration: Kubernetes,

Docker

CI/CD: GitLab, Jenkins, GitHub Actions Scripting & Development: Python, Bash, C++

Monitoring & Observability: Datadog,

Istio, Prometheus

Practices: Infrastructure as Code, Microservices, Agile/Scrum, GitOps **Other**: Cloud Security, Cost Optimization,

Remote Collaboration

EDUCATION

BSc in Computer Science:

National Polytechnic University of Armenia

Yerevan, Armenia Sep 2002 – Jun 2006

- Awarded maximum score (100/100) for diploma thesis.

Enterprise Modelling (Summer School Scholarship) Universität Duisburg-Essen, Jan 2011 – Aug 2011

CERTIFICATIONS

• AWS Developer Associate (2018)

RELEVANT PROJECTS

tighov.link – AWS-hosted personal blog & CV site using serverless stack (Lambda, API Gateway, \$3, CloudFront), achieving <1s load times globally.

Instigate STL – Custom C++ STL library for high-performance computing with generic programming principles.

ADDITIONAL INFORMATION

Languages: Armenian (native), English (fluent), Russian (fluent)

Location: Armenia (Open to relocation or remote)

Energize Global Services — Yerevan, Armenia

Dec 2013 - Nov 2014

 Applied TDD & Python-based automation for payment systems, reducing QA cycles.

Additional Technical Experience

(Condensed for relevance to DevOps)

- <u>SYNOPSYS</u> Data analysis pipeline development and functional automation (Python, C++).
- <u>LTX-CREDENCE</u> Build system reimplementation (GNU Make, Perl).
- INSTIGATE CJSC GPU-accelerated algorithm development (CUDA, OpenCL) — foundation in high-performance systems engineering.