Tigran Farmanyan
Full-Stack Web Developer

Aspiring coder and web developer driven by passion and fueled by caffeine. Transitioning from the hospitality industry, honed in team leadership, customer service, and complaint resolution. Aiming to bring creative vision to life through innovative web solutions.

✉ tigran.farmanyan@gmail.com
📱 (469) 867 - 8480

📍 Austin, TX
🗔 tigran.netlify.com

in linkedin.com/in/tigranf
⊙ github.com/tigranf

EDUCATION

DigitalCrafts
Full Stack Web Development Certificate

10/2022 - 02/2023   *Austin, TX*

The University of Texas at Austin
Computer Science

08/2012 - 01/2015   *Austin, TX*

Completed Courses
- Computer Architecture
- Calculus I & II
- Data Structures
- Logic Sets & Functions

WORK EXPERIENCE

Guest Services Coordinator
TownePark, LLC.

08/2014 - 04/2020   *Austin, TX*
A leading healthcare and hospitality solutions provider proudly serving premier hotels and healthcare systems nationwide.

Achievements/Tasks
- Trained and supervised a team of 10 valets and bellmen for The Driskill Hotel in downtown Austin
- Developed a new system that reduced guest wait times by 5 minutes which led to higher tip earnings for the team and improved customer satisfaction scores
- Implemented new training procedures which led to a 20% increase in monthly customer satisfaction secret-shopper scores in the region
- Communicated with the client at daily stand-up meetings to ensure standards were met and held team huddles to begin each shift
- Investigated damage claims and dealt directly with customers on resolving any issues related to valet and bell services

Machine Operator
Rochester Gauges Inc.

01/2014 - 06/2014   *Dallas, TX*
Global Manufacturer of high quality gauges and sensors since 1913.

Achievements/Tasks
- Studied blueprints & job orders for product specification, such as dimensions and tolerances
- Operated assigned machines according to specifications and safety standards
- Produced over 200 parts daily from raw materials
- Verified the quality of own work using measurement tools

SKILLS

`HTML5` `CSS3` `TailwindCSS`
`JavaScript` `Node.js` `Express.js`
`PostgreSQL` `Sequelize` `React.js`
`MUI` `Redux Toolkit` `bcrypt` `git`
`Version Control` `REST API`

PERSONAL PROJECTS

Any Number Mini-Game (10/2022) ⧉
- A JavaScript focused drag & drop web game inspired by The Price is Right
- Custom drag & drop functionality, modal, drop-down, tooltips, CSS animations, and design
- Developed using HTML, CSS, and JavaScript ES6

DevWork (11/2022) ⧉
- Fully responsive single-page job board app for developers with a focus on life quality in different urban areas - written in HTML, CSS, and plain JavaScript ES6
- Leverages Findwork.dev API and Teleport.org public API to provide the user with life quality data and tech job postings of the selected area
- Uses the open source Leaflet JavaScript library API to provide the user a map intrface for browsing different urban regions

HelperHub (12/2022) ⧉
- Full-stack website that allows users to rate and review people who work in the service industry
- Custom user authentication and PostgreSQL database API using Node.js, Express.js, and Sequelize on the back-end with EJS template rendering
- High contrast, fully responsive modern design utilizing TailwindCSS

EZ Site (01/2023) ⧉
- DigitlCrafts capstone project created with React, Material UI, Node.js, Express, and PostgreSQL
- Applies OpenAI language model APIs to generate a basic website (fonts, colors, CTA, slogan, content, and logo description) for the user
- Stateful app with Passport.js authentication, custom Material UI theme & components, framer-motion animations, and notistack snackbars