## Tigran Farmanyan

#### Full-Stack Web Developer

There is nothing more rewarding than creating cool experiences and seeing others benefit. Powered by passion and caffeine.

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Austin, TX

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## **EDUCATION**

## **Full Stack Web Development Certificate**

DigitalCrafts

10/2022 - 02/2023

Austin. TX

Austin, TX

## Computer Science, Relevant Courses [did not finish degree]

University of Texas at Austin

08/2012 - 01/2014

Courses

Computer Architecture

Calculus I & II

- Data Structures
- Logic Sets & Functions

# SKILLS



## **WORK EXPERIENCE**

#### **Guest Services Coordinator**

TownePark, LLC.

08/2014 - 04/2020

Austin, TX

A leading healthcare and hospitality solutions provider proudly serving premier hotels and healthcare systems nationwide.

#### Achievements/Tasks

- Trained and supervised a team of 10 valets and bellmen for The Driskill Hotel in downtown Austin
- Developed a new system that reduced guest wait times by 5 minutes which led to higher tip earnings for the team and improved customer satisfaction scores
- Implemented new training procedures which led to a 20% increase in monthly customer satisfaction secret-shopper scores in the region
- Communicated with the client at daily stand-up meetings to ensure standards were met and held team huddles to begin each shift
- Investigated damage claims and dealt directly with customers on resolving any issues related to valet and bell services

## **Machine Operator**

Rochester Gauges Inc.

01/2014 - 06/2014

Dallas TX

Global Manufacturer of high quality gauges and sensors since 1913.

#### Achievements/Tasks

- Studied blueprints & job orders for product specification, such as dimensions and tolerances
- Operated assigned machines according to specifications and safety standards
- Produced over 200 parts daily from raw materials
- Verified the quality of own work using measurement tools

## **PERSONAL PROJECTS**

#### Any Number Mini Game (10/2022)

- Link to Github Page
- A JavaScript focused drag & drop web game inspired by The Price is Right
- Custom drag & drop functionality, modal, dropdown, tooltips, CSS animations, and design
- Developed using HTML, CSS, and JavaScript ES6

#### DevWork (11/2022)

- Link to Github Page
- Single page job board app for developers with a focus on life quality in different urban areas
- Leverages <u>Findwork.dev</u> API and <u>Teleport.org</u> public API to provide the user with life quality data and tech job postings of the selected area
- Uses the open source Leaflet JavaScript library API to provide the user a map UI for browsing different regions
- Fully responsive and written in HTML, CSS, and plain JavaScript ES6

#### HelperHub (12/2022)

- Link to Github Page
- Full-stack website that allows users to rate and review people who work in the service industry
- Custom user authentication and PostgreSQL database API using Node.js, Express.js, and Sequelize on the back-end with EJS template rendering
- Fully responsive high-contrast, modern design utilizing Tailwind CSS