Scenario 1: Test Drive Booking

| ID | 001 |
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| Reporter | Márcia Matsumoto |
| Title | Close button for Book a Test Drive CTA should be located inside CTA |
| Description | Currently, Close button (x) is displayed outside and below Book a Test Drive CTA. Users can assume an incorrect behavior for it. Would be an improvement to have it closer or inside CTA in order to facilitate usage. |
| Severity | Low |

| ID | 002 |
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| Reporter | Márcia Matsumoto |
| Title | EQS Saloon (Diesel) price not showing currency |
| Description | After selecting All Models and Saloons vehicles in the menu, Saloon vehicles are displayed in the page. When scrolling to see other options, notice that EQS Saloon (Diesel option) is not showing a pound sign with its value. Steps to reproduce: - Click All Models from menu - Select Saloons - Scroll until EQS Saloon Diesel option - Card will display message without currency Current message: OTR price starting from 105,610 Expected message: OTR price starting from £105,610 |
| Severity | Cosmetic |

| ID | 003 |
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| Reporter | Márcia Matsumoto |
| Title | Pin markers should be displayed in black |
| Description | When in Test Drive at Showroom page, user should see all pin markers in black when first loading map with showrooms. When clicking a specific pin marker, pin should change to blue and location should be zoomed in to identify all available showrooms. |

| | After clicking the pin marker, no zoom-in behavior was seen, only changing from black to blue. Steps to reproduce: - Click All Models from menu - Select Saloons - Select any car and click Book a Test Drive CTA - Redirect to showroom locations map - Click any pin marker Current behavior: Change from black to blue, no zoom-in location Expected behavior: Change from black to blue and zoom in location |
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| Severity | Cosmetic |

| ID | 004 |
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| Reporter | Márcia Matsumoto |
| Title | No return button/flow available after clicking a showroom |
| Description | After clicking a showroom from the map, and seeing details about its showroom location, there is no return or back button, so the user can go back to seeing map with showrooms. Steps to reproduce: - Click All Models from menu - Select Saloons - Select any car and click Book a Test Drive CTA - Redirect to showroom locations map - Click any pin marker with Mercedes logo Current behavior: See showroom details page, no return button Expected behavior: See showroom details page, and return button to map with all filtered locations |
| Severity | Medium |

| ID | 005 |
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| Reporter | Márcia Matsumoto |
| Title | Name for vehicle selected in step 3 doesn't match vehicle originally selected |

| Description | Initial vehicle selected was EQE Saloon, after completing selection of showroom, step 3 is displaying EQS Saloon name and although description suggests EQE Saloon is correctly selected. Steps to reproduce: - Click All Models from menu - Select Saloons - Select EQE Saloon model and click Book a Test Drive CTA - Redirect to showroom locations map - Click any pin marker with Mercedes logo - Click Select Showroom - In step 3, car model should be displayed Current behavior: Car name is EQS Saloon. Below in Request a Vehicle description it says "EQE Saloon". Expected behavior: Should display both car name and in Request a Vehicle description correctly and according to what was originally choose: EQE Saloon |
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| Severity | Low |

| ID | 006 |
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| Reporter | Márcia Matsumoto |
| Title | Misspelling of work in UK English |
| Description | In step 3, Choose motorization CTA is misspelled with Z instead of S. Same misspelling happens in Request a vehicle description. Steps to reproduce: - Click All Models from menu - Select Saloons - Select any car and click Book a Test Drive CTA - Redirect to showroom locations map - Click any pin marker with Mercedes logo Current message: Choose Motorization and " choose a motorization above." Expected message: Choose Motorisation and " choose a motorisation above." |
| Severity | Cosmetic |
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| ID | 007 |

Márcia Matsumoto

Reporter

| Title | Request a test Drive CTA in Request Test Drive page is incorrect |
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| Description | In step 3, after clicking Request a test drive, a scheduling form will appear. The Request a test Drive CTA displays a darker color, which doesn't conform with previous designs. There is also a typo when comparing to previous button. Steps to reproduce: - Click All Models from menu - Select Saloons - Select any car and click Book a Test Drive CTA - Redirect to showroom locations map - Click any pin marker with Mercedes logo - Click Request a test drive Current CTA button: Message "Request a test Drive" and darker blue color Expected CTA button: Message "Request a test drive" and same color from previous page |
| Severity | Cosmetic |

| ID | 008 |
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| Reporter | Márcia Matsumoto |
| Title | Email field allows user to add incorrect email format |
| Description | When in Your Details form, users can add any value that is not compatible with the email format, which can cause issues for the database (if there is no validation in the backend) or cause security issues if the field doesn't have validation in place, besides empty state. Steps to reproduce: - Click All Models from menu - Select Saloons - Select any car and click Book a Test Drive CTA - Redirect to showroom locations map - Click any pin marker with Mercedes logo - Click Select Showroom button - Click Request test drive - Choose either Morning or Afternoon - Click Request a test Drive - In Your Details form, add any data to email field Current behavior: User can add data in any format to email field. No error message or visual validation for entry. Expected behavior: If user adds data that is not compatible with an email, they get a validation message. If they try to submit |

| | data in incorrect format, they are blocked and need to change data type for field. |
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| Severity | High |

Scenario 2: Search a vehicle

| ID | 001 |
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| Reporter | Márcia Matsumoto |
| Title | Image unavailable for GLA 200 |
| Description | After navigating to the search page, I can see all available vehicles, but the GLA 200 image is not being displayed, only a placeholder is available. Steps to reproduce: |
| | - Navigate to the search page Current behavior: Placeholder for GLA 200 Expected message: Image of GLA 200 |
| Severity | Low |

| ID | 002 |
|-------------|---|
| Reporter | Márcia Matsumoto |
| Title | Filters options out of alphabetical order |
| Description | After clicking Filter options, the user sees a popup with all category options available for filtering. Just thinking about accessibility and usability for the user, it would make sense to keep this list in alphabetical order. Steps to reproduce: - Navigate to the search page - Click "All filters" Current behavior: Pop-up with filters with no specific order Expected behavior: Pop-up with filter in alphabetical order |
| Severity | Cosmetic |

| ID | 003 |
|-------------|--|
| Reporter | Márcia Matsumoto |
| Title | CTA displays incorrect amount of vehicles available after selecting a filter |
| Description | In filter pop-up, when the user clicks a filter option is it expected of "Show Available Vehicles" CTA to update with the amount of vehicles available to be filtered and seen. When the user clicks Vehicle Type Filter and EQB, the current number being displayed in CTA is 0, but when proceeding with filtering of vehicles, the page redirected with filtered vehicles display result is 72. Steps to reproduce: Navigate to the search page Click "All filters" Click Vehicle Type Select EQB option CTA text should update to amount of vehicles available Current behavior: CTA has text Show (0) Available Vehicles Expected behavior: CTA has text Show (72) Available Vehicles |
| Severity | Medium |

| ID | 004 |
|-------------|---|
| Reporter | Márcia Matsumoto |
| Title | Sorting after filtering is not sorting values from low to high |
| Description | After going through the filtering flow for EQB vehicle type, the user can see that there are 72 vehicles available. By default, vehicles should be displayed based on Sorting: Price (Low to High), which seems to be failing. Current first three options are being displayed with values: - A\$ 80,000 - A\$ 83,200 - A\$ 81,600 Steps to reproduce: - Navigate to the search page - Click "All filters" - Click Vehicle Type - Select EQB option - Click Show Available Vehicles - Filtered vehicles should be available in page |

| | Current behavior: Price (Low to High) Sorting is not sorting correctly, see description above as example. Expected behavior: Price (Low to High) Sorting sorts correctly, with values as following: 80,000, 81,600, 83,200. |
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| Severity | Low |