

# TIJU MATHEW GEORGE

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Tallahassee, Florida

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April 8, 2017

Hiring manager

Plaid technologies Inc

USA

Re: Software Engineer-New Grad Vacancy

Dear Hiring Manager:

I am excited to apply for the position of Software Engineer at Plaid Technologies Inc. advertised on the company's **website**. **I am very impressed with the Plaid Technologies Inc.'s success as a rapidly growing financial company in San Francisco's financial district. It is an amazing feat to develop a wide variety of products now what financial services need with technology, from the traditional approach. Plaid's vision of growth and accomplishment deeply resonates with me.**

Three years back, a similar idea of making my life better and contributing to the world through working for the best technological companies, made me travel across seven seas to the United States. It was not an easy journey but **it was worth it**. My professional experience in developing software, delivering the product and serving the community while at the university has given me insight and ideas of consumers' needs. I still remember how at the university we were asked to find nearby businesses and find the problems faced by them. One issue we identified were a matching product customer would buy, so we did a project on market basket analysis. This software engineer role will allow me to contribute my skills to the team and at the same time, gain further professional development and perspective on meeting customers' needs. I am confident my advanced software solutions and design acumen, as well as well-developed management, communications and interpersonal skills will allow me to successfully deliver the product at Plaid Technologies Inc.

At Hewlett Packard Enterprises (HPE), I currently work as a Systems Analyst with the Systems Team of Florida Medicaid. The team consists of a Systems Analyst and a Systems Engineer who work together to achieve the software needs of the Florida Medicaid. My role in the development team is to perform requirements gathering, research software needs, change requests and prepare technical documentation for the software testing. Change requests are challenging because of various product requirements of different customers. I must use the test cases, do regression testing and deploy the software developed to the testing environment to identify the error and suggest the fixes to the responsible team. Recently, I achieved a combined closing of three tasks with first-time resolution. Thanks to the diversity of clients and plenty of opportunities to communicate with different people, I have developed excellent communication and teamwork skills.

Before joining HPE, I worked for my university as a Teaching Assistant and IT Analyst while being a graduate student. It was an awesome experience. Being a teaching assistant in Business Intelligence and Database Management Systems, I learned a lot more than being a student myself. The students in my class were curious and always kept me on toes with queries and doubts. This helped in understanding the concepts deeper. In my work role as an IT Analyst, I was part of the technical support team serving the staff, students, and faculties. I had to close computer technical issues which included the Wi-Fi, university computer system issues, password management issues, and the whole lot of other computer issues a living community can face 24/7.

I immensely enjoyed the rewarding feeling of solving a problem of a customer who had been struggling with it for a long time before coming to us. I have got an opportunity to suggest a workaround in Windows 10 upgrade issue which received high praise from the management. So, I will bring to the team a unique combination of great customer service, teamwork, and software skills, as well as a lively positive attitude. I am currently studying in the Udacity's Full Stack Web Developer Nanodegree Program to hone my skills.

I have included my resume for your review and would highly appreciate an interview opportunity to further discuss my qualifications. The best way to contact me is by email or phone. I am willing to relocate to California for the job. Thank you for your time and consideration and I look forward to hearing from you.

Sincerely,

Tiju Mathew George