|  |  |
| --- | --- |
| Exception | Comments |
| **Error : Please select beneficiaries from US regions only  WebPart :ESRAEnrollAddUpdate web part   Method :API Call  UserEmail : @gilead.com** | If user outside from the US try to access the application, it will send exception notification |
| Following Exception/Error occurred in Mobile Enrollment and Stipend Request portal:  **Error : Failed to fetch  WebPart :ESRABenefeciary Details web part   Method :API call  UserEmail : @kitepharma.com  Stack :TypeError: Failed to fetch** | When worker data doesn’t return the data for the user as the primary email is kitepharma then following exception is sent  <https://api.gaim.gilead.com/v1/workerdata/l2?client_id=EebDXdu2kk7GDdoe2OJAGK2pgQT>  wOiep&filter=lower(email\_address)%20like%20lower(%@gilead.com%27) |
| Following Exception/Error occurred in Mobile Enrollment and Stipend Request portal:  **Error : Cannot read property 'DisplayName' of undefined  WebPart :ESRABenefeciary Details web part   Method :getCurrentUserData  UserEmail :Kevin.O'Brien@gilead.com** | When worker data doesn’t return the data for the user as the primary email had apostrophe then following exception is sent  <https://api.gaim.gilead.com/v1/workerdata/l2?client_id=EebDXdu2kk7GDdoe2OJAGK2pgQT>  wOiep&filter=lower(email\_address)%20like%20lower(%@gilead.com%27) |
| Following Exception/Error occurred in Mobile Enrollment and Stipend Request portal:  **Error : Error: Get-UserslistToAddIntoAD, Worker data not returned for user  Poweshell Job :AddRemoveUser   Fuction :Get-UserslistToAddIntoAD** | When worker data doesn’t return the data for the user as the email  <https://api.gaim.gilead.com/v1/workerdata/l2?client_id=EebDXdu2kk7GDdoe2OJAGK2pgQT>  wOiep&filter=lower(email\_address)%20like%20lower(%@gilead.com%27) |
| When trying to access, getting the below error message: | When the worker data apigee Service is down |
| Following Exception/Error occurred in Mobile Enrollment and Stipend Request portal:  **Error : Error: Get-UserslistToAddIntoAD, User: ESRALineManagerB Directory object not found  Poweshell Job :AddRemoveUser   Fuction :Get-UserslistToAddIntoAD** | When user AD\_path is different from what is in the AD\_Path from worker data |