SKILLS

Python | JavaScript | Git/GitHub | TestRail | Unix | React | GraphQL | Selenium | Appium | Google Firebase

EDUCATION

Northeastern University | Bachelor of Science in Business Administration | Boston, MA | 2006 → 2011 General Assembly Coding Bootcamp | Javascript Development | Boston, MA | Fall Semester 2019

PROFESSIONAL EXPERIENCE

Digital Lumens, 2018 → Present

Quality Assurance Engineer, SiteWorx Cloud Applications

Responsible for full range of test execution (automated & manual) on the SiteWorx internet-of-things cloud applications.

Create & maintain Python test scripts to validation end-to-end ui features leveraging selenium.

Craft Python scripts and leverage tools like Paw & Postman to complete backend / api endpoint testing.

Use in-house software & physical lighting fixtures to test new firmware updates.

Leverage custom made CLI tools to create, manage testing setup.

Communicate & collaborate with the support team to address customer issues and provide troubleshooting.

Wayfair, 2016 → 2018

Software QA Analyst, Android Mobile Application

Designed and executed a wide range of testing plans including acceptance, regression, smoke, and ad-hoc tests. Updated and maintained the team's test case suite in TestRail to ensure cases were accurate, clear, and relevant. Worked closely with the developers to investigate issues, to verify bug fixes, and to provide updates when needed. Managed an off-shore testing team focused on regression testing, often answering questions and providing updates. Created bug reports for failed test cases to ensure defects were clear and a fix was prioritized on the team backlog. Streamlined aspects of the test case management software (TestRail) to best fit team needs by using custom scripts. Drove project to build an in-app bug reporting tool that improved the speed, content, and triaging of bug reporting. Partnered with the development team to craft a release cycle that better suited stakeholder and user expectations. Participated in stand-up meetings and sprint planning meetings to report testing progress and assist with blockers. Lead efforts to research and adopt a remote physical device cloud platform to scale access to a range of device types. Contributed to automated regression testing efforts by writing Java test scripts and merging into source code via Git. Wrote Jenkins jobs to configure and kick-off nightly automated regression test runs against the latest dev branch. Partnered with the DevOps team in order to incorporate the automated testing framework in the team Cl pipeline. Generated weekly QA reports distributed to the team in order to visualize application quality and to track trends.

Wayfair, 2014 → 2016

Associate Product Manager, Financing & Loyalty

Drove the growth of Wayfair's Private Label Credit Card business by leading key product initiatives which resulted in over 300k active cardholders and accounted for 10% of weekly revenue by the end of 2016.

Collaborated with Design, Engineering, and Analytics in order to test and implement changes that drove improvement of key credit card application funnel metrics such as landing page click-through rate.

Executed on the development and optimization of onsite marketing placements that resulted in an increase of landing page traffic by 77% over the course of 2016.

Analyzed Clickstream data to identify pain-points, technical bugs, and opportunities for improvements.

Wayfair, 2012 → 2014

Merchandising Specialist, Product Addition

Performed thorough quality assurance on product catalog to ensure a clear, consistent experience for customers. Analyzed product data by utilizing internal tools, SQL scripts/queries, and Excel in order to guarantee a complete QA. Communicated with suppliers and Category Managers to gather missing product information and images.