Tim Elam

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Education

Georgia Institute of Technology

2020 - 2023

Master of Business Administration

Atlanta, Georgia

Concentration: Technology Commercialization (TI:GER)

Georgia Southern University

2010 - 2013

Bachelor of Science, Computer Science

Statesboro, Georgia

Work Experience

UserTesting

Aug. 2021 - Feb. 2023

Director of Engineering

Chamblee, Georgia

- Mentored emerging engineering leaders to develop the skills to lead successful, empowered teams.
- Identified synergies between desired future capabilities and improvements in developer experience.
- Balanced new product initiatives, maintenance, and future investment work across multiple crossfunctional teams.

UserTesting (continued)

Jul. 2019 - Aug. 2021

Senior Manager, Engineering

Chamblee, Georgia

- Project lead for Keyword Maps, a novel, interactive machine-learning-powered transcript visualization.
- Architected transition from AngularJS monolith to Angular and React-based NX monorepo.
- Improved team efficiency with Cypress API-mocking integration testing strategy

Kabbage

Apr. 2018 - Mar. 2019

Software Development Manager

Atlanta, Georgia

- Drafted performance improvement and career development plans. Coached team members through individualized plans and tracked improvement.
- Negotiated with product organization and internal stakeholders regarding new product features, integrations, team capacity, and delivery timelines.

Kabbage (continued)

Jan. 2015 - Apr. 2018

Senior Software Engineer

Atlanta, Georgia

- Co-designed Kabbage's Angular, Express.js, Docker, and AWS Elastic Beanstalk deployment stack.
- Implemented and co-architected Kore, a Django and AngularJS customer servicing portal for internal employees and external auditors.

Octane₅ International

Apr. 2014 - Dec. 2014

Django Developer

Alpharetta, Georgia

• Developed and maintained BrandComply, a Django product licensing Software as a Service platform.