

# Philatelic products

Last updated: June 14th, 2021

#### Table of contents

1. Overview	2
2. Accessing philatelic products	2
3. Pricing	2
4. Acceptable methods of payment	3
5. Postage supplies	3
6. The Canada Post stamp program	3
7. Official First Day Covers	4
8. Pictorial cancel program	5

#### 1. Overview

We offer a wide selection of:

- Postage stamps
- Stationery
- · Supplies
- · Philatelic products such as:
  - · Collection Canada (albums)
  - The Official First Day Cover Collection
  - · Quarterly Collector's Packs
  - · Coin and stamp sets

### 2. Accessing philatelic products

There are several ways you can access our philatelic products:

- Pick up at a post office or through authorized stamp sales agents across Canada
- Order online (www.canadapost-postescanada.ca/shop)
- · By mail:

PHILATELIC CUSTOMER SERVICE CANADA POST PLACE PO BOX 90022 2701 RIVERSIDE DRIVE OTTAWA ON K1V 1J8

- · By phone at:
  - 1-800-565-4362 (from Canada and the United States)
  - 1-902-863-6550 (from other countries)

#### 3. Pricing

You can find information on philatelic product pricing in our price sheets.

#### 4. Acceptable methods of payment

You can pay for philatelic products by:

- Cash
- · Certified cheque
- Credit card (where available)
- · Debit card (where available)
- Money order

Some restrictions or conditions may apply.

## 5. Postage supplies

Postage stamps are available in various denominations and you can buy them in:

- Booklets
- · Coils
- Panes
- · Souvenir sheets

We always accept the PERMANENT™ stamp, identified with the letter "P" in place of a value, at the current domestic basic letter price regardless of stamp price increases.

PERMANENT stamps are available in:

- Coils of 50 and 100 stamps
- Panes
- · Souvenir sheets
- Booklets

You can buy a postage-paid #10 envelope as a single unit or in packs of ten.

#### 6. The Canada Post stamp program

We have a dedicated Stamp Advisory Committee to help select the best stamp ideas submitted by Canadians. The committee is made up of members from across Canada whose purpose is to consider subjects and designs for the annual stamp program.

The Stamp Advisory Committee looks for subjects that:

- Are primarily related to Canada, of national significance, and appeal to broad segments of the Canadian population
- · Evoke Canadian history, traditions, accomplishments, or natural heritage
- · Illustrate the social, cultural, political, economic, or business life of Canada
- · Commemorate the birth, work, or an event in the life of an outstanding Canadian

For further information on our newest commemorative and definitive stamps, or to view the interactive digital publications such as Details and Collections Plus, visit our collectible stamps and coins page.

Please note: The stamp program is subject to change without notice.

#### 7. Official First Day Covers

If you wish to have your own First Day Cover cancelled, forward the self-addressed cover to the National Philatelic Centre in Antigonish:

NATIONAL PHILATELIC CENTRE CANADA POST 1-133 CHURCH ST ANTIGONISH NS B2G 2R8

We make all day of issue cancels available for 60 days after the day of issue.

We levy a charge per cover for:

- Stamp affixing
- Cancellation
- · Return through the regular mail service

Cancellation of First Day Covers is available free of charge to customers who take their cover to a post office.

On request, philatelists may get a clear cancellation of philatelic covers by:

- Taking them to a post office
- Handing them in with a second envelope bearing a complete and valid postal address and enough postage

Postage must enable us to send such mail items to the addressee through regular mail delivery channels.

The postmaster will only comply with such requests for cancellation and reposting if the volume of the covers doesn't disrupt regular postal services.

#### 8. Pictorial cancel program

Pictorial cancels are available from the respective post offices across Canada. We add more interesting, creative, and historically significant cancels all the time.

To get any of the available cancels:

- Send an envelope or cover stamped with proper postage
- Make sure the envelope is inside another stamped envelope addressed to the postmaster of the desired post office

You must also enclose a self-addressed envelope with proper postage to allow for us to return the cancelled envelopes by mail. Postmasters reserve the right to limit quantities.