

# DELIVERY STANDARDS

<b>1</b>	<b>What are Delivery Standards?</b>	<b>2</b>
1.1	Important definitions . . . . .	2
<b>2</b>	<b>Direct Marketing and Transaction Mail</b>	<b>3</b>
2.1	Personalized Mail™ and Postal Code Targeting (Machineable standard) . . . . .	4
2.2	Personalized Mail™ (Special Handling and Machineable Oversize) and Publications Mail™ . . . . .	5
2.3	Lettermail™ (Incentive Lettermail™ and Registered Mail™) and Business Reply Mail™ . . . . .	6
2.4	Neighbourhood Mail™ . . . . .	7
2.5	Processing Facilities and Remote Areas for Direct Marketing and Transaction Mail . . . . .	8
<b>3</b>	<b>Transaction Mail (U.S.A and International)</b>	<b>11</b>
3.1	Letter-post (U.S.A. and International) . . . . .	11
3.2	International Incentive Letter-post™ . . . . .	11
<b>4</b>	<b>Parcel Services (Domestic)</b>	<b>11</b>
4.1	Priority™ . . . . .	13
4.2	Xpresspost™ and Xpresspost™ Certified . . . . .	14
4.3	Expedited Parcel™ . . . . .	15
4.4	Flat rate box . . . . .	16
4.5	Regular Parcel™ . . . . .	17
<b>5</b>	<b>Parcel Services (U.S.A. and International)</b>	<b>18</b>
5.1	Priority™ Worldwide . . . . .	18
5.2	Xpresspost™ – USA . . . . .	18
5.3	Expedited Parcel™ – USA . . . . .	21
5.4	Tracked Packet™ – USA . . . . .	24
5.5	Small Packet™ . . . . .	27
5.6	Priority™ Worldwide . . . . .	28
5.7	Xpresspost™ – International . . . . .	28
5.8	Tracked Packet™ – International . . . . .	30
5.9	International Parcel™ . . . . .	32
5.10	Small Packet™ . . . . .	32

## 1 WHAT ARE DELIVERY STANDARDS?

Delivery standards represent the expected transit time in business days from the day of deposit (day 0) to delivery for items deposited before the local cut-off time. A business day is a day other than Saturday, Sunday, a statutory holiday and any day observed as a holiday by Canada Post. For all services, deposits on days other than business days are considered as being accepted on the next business day. Items deposited after the last collection time specified on the street letter box or after the cut-off time of the deposit location approved by Canada Post are considered as being deposited on the next business day. Visit [canadapost.ca/cutofftimes](http://canadapost.ca/cutofftimes) for the list of deposit location cut-off times.

Delivery standards are based on available transportation and, therefore, are subject to change without notice.

The delivery standards do not apply to items that are return to sender or forwarded.

### 1.1 Important definitions

- **Local** – Where the destination city/town is the same as the originating city/town.
- **Provincial** – Where the destination city/town is in the same province as the originating city/town.
- **Regional** – Where the destination city/town is in the same region as the originating city/town. Canadian regions are grouped according to Table 1.

**Table 1: Canadian regions**

REGION	GEOGRAPHICAL AREA
<b>Atlantic</b>	New Brunswick, Newfoundland and Labrador, Nova Scotia and Prince Edward Island
<b>Central</b>	Québec and Ontario, including Northwestern Ontario (Postal Codes <sup>OM</sup> P7A-P7L, P8N, P8T, P9A, P9N, P0T-POY)
<b>Western</b>	British Columbia, Alberta, Saskatchewan, Manitoba and Northwestern Ontario (Postal Codes P7A-P7L, P8N, P8T, P9A, P9N, P0T-POY)
<b>Nunavut East</b>	X0A
<b>Nunavut West</b>	X0B and X0C
<b>Northwest Territories</b>	X0E, X0G and X1A
<b>Yukon</b>	Y0A, Y0B and Y1A

- **National** – Where the destination city/town is in a different region as the originating city/town.
- **FSA** (Forward Sortation Area) is the first 3 characters of the Postal Code. The FSA identifies the major geographic area in an urban or rural location
- **LDU** (Local Delivery Unit) is the last 3 characters of the Postal Guide. The LDU identifies the smallest delivery unit within the FSA
- **Processing facility** - a facility at which parcels and mail are separated, sorted and transported to destination facilities for further processing or delivery. See Table 8 for DM/TM and Table 11 for Parcels.
- **Major urban centre** - a location with a processing facility for sorting, processing and distributing parcels and mail. Delivery standards to and from major urban centres are shortest because parcels and mail do not need to be transported to or from a processing facility before they are delivered - Table 8 for DM/TM and Table 11 for Parcels.
- **Non-major urban centre** - a location without a processing facility. Delivery standards to or from non-major urban centres are longer because non-local parcels and mail need to be transported to or from a processing facility before they can be delivered. See Table 8 for DM/TM and Table 11 for Parcels.
- **Northern regions and remote areas** – a location that is far removed from major urban centres or that receives infrequent service. All remote areas are listed in Table 9.

## 2 DIRECT MARKETING AND TRANSACTION MAIL

The following table provides an overview of the applicable delivery standards. Delivery standards are not guaranteed.

**Table 2: Delivery standards for Direct Marketing and Transaction Mail (domestic)**

<b>SERVICES</b>	<b>SEE</b>	<b>MAJOR URBAN CENTRES</b>			<b>NON-MAJOR URBAN CENTRES</b>			<b>NORTHERN REGIONS AND REMOTE CENTRES</b>		
		<b>L</b>	<b>P</b>	<b>N</b>	<b>L</b>	<b>P</b>	<b>N</b>	<b>L</b>	<b>P</b>	<b>N</b>
Personalized Mail™ and Postal Code Targeting (Machineable standard)	3	3	4	5	3	4	5	3	4 to 7	5 to 9
Personalized Mail™ (Special Handling and Machineable Oversize) and Publications Mail™*	4	3	3 to 5	4 to 8	3	3 to 5	5 to 9	3	3 to 6	5 to 13
Lettermail™ (Incentive Lettermail™ and Registered Mail™) and Business Reply Mail™	5	2	3	4	2	3	4	2	3 to 6	4 to 8
Neighbourhood Mail™**	6 and 7	2	3 to 4	3 to 7	2	3 to 4	5 to 9	2	3 to 5	6 to 13

L = Local, P = Provincial, N = National

\* Subtract 1 day for time-committed Publications Mail.

\*\* For Neighbourhood Mail only, please refer to Table 7 (delivery cycle) to determine the delivery standard applicable to your mailing and add it to the transportation time above.

**NOTE:** [Table 8](#) or [Table 9](#) will identify the processing facility and the classification (i.e. whether it is located in a major urban centre, non-major urban centre or remote area) of the FSA where your mailing will be deposited or delivered.

## 2.1 Personalized Mail™ and Postal Code Targeting (Machineable standard)

In order to calculate the estimated delivery standard for these services, follow the steps below:

1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
2. Using Table 8, determine the FSA where your mailing will be delivered to find the associated processing facility;
3. Using Table 3, calculate the delivery standard by using the applicable processing facilities identified above.

**Table 3: Personalized Mail and Postal Code Targeting (Machineable standard)**

Personalized Mail and Postal Code Targeting (Machineable standard)																		
FROM / TO Processing Facility	Calgary	Charlottetown	Edmonton	Halifax	Hamilton	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Winnipeg
Calgary	3	5	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Charlottetown	5	3	5	4	5	5	4	5	5	5	5	4	5	4	5	5	5	
Edmonton	4	5	3	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Halifax	5	4	5	3	5	5	4	5	5	5	5	4	5	4	5	5	5	
Hamilton	5	5	5	5	3	4	5	5	4	5	5	5	5	5	4	5	5	
London	5	5	5	5	4	3	5	5	4	5	5	5	5	5	4	5	5	
Moncton	5	4	5	4	5	5	3	5	5	5	5	4	5	4	5	5	5	
Montréal	5	5	5	5	5	5	5	3	4	4	5	5	5	5	4	5	5	
Ottawa	5	5	5	5	4	4	5	4	3	4	5	5	5	5	4	5	5	
Québec	5	5	5	5	5	5	5	4	4	3	5	5	5	5	5	5	5	
Regina	5	5	5	5	5	5	5	5	5	5	3	5	4	5	5	5	4	
Saint John	5	4	5	4	5	5	4	5	5	5	5	3	5	4	5	5	5	
Saskatoon	5	5	5	5	5	5	5	5	5	5	4	5	3	5	5	5	4	
St. John's	5	4	5	4	5	5	4	5	5	5	5	4	5	3	5	5	5	
Toronto	5	5	5	5	4	4	5	4	4	5	5	5	5	5	3	5	5	
Vancouver	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	4	5	
Victoria	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	3	5	
Winnipeg	5	5	5	5	5	5	5	5	5	5	4	5	4	5	5	5	3	

**Exceptions:**

1. If the FSA where your mailing will be deposited or delivered is located in a non-major urban centre, add 1 day.
2. If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

## 2.2 Personalized Mail™ (Special Handling and Machineable Oversize) and Publications Mail™

In order to calculate the estimated delivery standard for these services, follow the steps below:

1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
2. Using Table 8, determine the FSA where your mailing will be delivered to find the associated processing facility;
3. Using Table 4, calculate the delivery standard by using the applicable processing facilities identified above.

**Table 4: Personalized Mail and Postal Code Targeting Special Handling, Machineable Oversize and Publications Mail**

FROM / TO Processing Facility		Personalized Mail and Postal Code Targeting Special Handling, Machineable Oversize and Publications Mail																	
		Calgary	Charlottetown	Edmonton	Halifax	Hamilton	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Winnipeg
Calgary	3	7	4	7	6	6	7	6	6	6	5	7	7	5	8	6	5	5	5
Charlottetown	7	3	7	4	6	6	4	5	5	5	7	4	7	5	6	8	8	7	
Edmonton	4	7	3	7	6	6	7	6	6	6	5	7	5	8	6	5	5	5	
Halifax	7	4	7	3	6	6	4	5	5	5	7	4	7	5	6	8	8	7	
Hamilton	7	6	7	6	3	4	6	5	4	5	6	6	6	7	4	8	8	6	
London	7	6	7	6	4	3	6	5	4	5	6	6	6	7	4	8	8	6	
Moncton	7	4	7	4	6	6	3	5	5	5	7	4	7	5	6	8	8	7	
Montréal	6	5	6	5	5	5	5	3	4	4	6	5	6	6	5	7	7	6	
Ottawa	6	5	6	5	4	4	5	4	3	4	6	5	6	6	4	7	7	6	
Québec	6	5	6	5	5	5	5	4	4	3	6	5	6	6	5	7	7	6	
Regina	5	7	5	7	6	6	7	6	6	6	3	7	4	8	6	6	6	4	
Saint John	7	4	7	4	6	6	4	5	5	5	7	3	7	5	6	8	8	7	
Saskatoon	5	7	5	7	6	6	7	6	6	6	4	7	3	8	6	6	6	4	
St. John's	8	5	8	5	7	7	5	6	6	6	8	5	8	3	7	8	8	8	
Toronto	7	6	7	6	4	4	6	5	4	5	6	6	6	7	3	8	8	6	
Vancouver	5	8	5	8	7	7	8	7	7	7	6	8	6	8	7	3	4	6	
Victoria	5	8	5	8	7	7	8	7	7	7	6	8	6	8	7	4	3	6	
Winnipeg	5	7	5	7	6	6	7	6	6	6	4	7	4	8	6	6	6	3	

**Exceptions:**

1. If the FSA where your mailing will be deposited or delivered is located in a non-major urban centre, add 1 day.
2. Add 1 day for Dimensional Personalized Mail.
3. Subtract 1 day for time-committed Publications Mail.
4. If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

## 2.3 Lettermail™ (Incentive Lettermail™ and Registered Mail™) and Business Reply Mail™

In order to calculate the estimated delivery standard for these services, follow the steps below:

1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
2. Using Table 8, determine the FSA where your mailing will be delivered to find the associated processing facility;
3. Using Table 5, calculate the delivery standard by using the applicable processing facilities identified above.

**Table 5: Lettermail (Incentive Lettermail and Registered Mail) and Business Reply Mail™**

Lettermail (Incentive Lettermail and Registered Mail) and Business Reply Mail™																		
FROM / TO Processing Facility	Calgary	Charlottetown	Edmonton	Halifax	Hamilton	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Winnipeg
Calgary	2	4	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Charlottetown	4	2	4	3	4	4	3	4	4	4	4	3	4	3	4	4	4	
Edmonton	3	4	2	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Halifax	4	3	4	2	4	4	3	4	4	4	4	3	4	3	4	4	4	
Hamilton	4	4	4	4	2	3	4	4	3	4	4	4	4	4	3	4	4	
London	4	4	4	4	3	2	4	4	3	4	4	4	4	4	3	4	4	
Moncton	4	3	4	3	4	4	4	2	4	4	4	3	4	3	4	4	4	
Montréal	4	4	4	4	4	4	4	2	3	3	4	4	4	4	3	4	4	
Ottawa	4	4	4	4	3	3	4	3	2	3	4	4	4	4	3	4	4	
Québec	4	4	4	4	4	4	4	3	3	2	4	4	4	4	4	4	4	
Regina	4	4	4	4	4	4	4	4	4	4	2	4	3	4	4	4	3	
Saint John	4	3	4	3	4	4	3	4	4	4	4	2	4	3	4	4	4	
Saskatoon	4	4	4	4	4	4	4	4	4	4	3	4	2	4	4	4	3	
St. John's	4	3	4	3	4	4	3	4	4	4	4	3	4	2	4	4	4	
Toronto	4	4	4	4	3	3	4	3	3	4	4	4	4	4	2	4	4	
Vancouver	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	3	4	
Victoria	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	2	4	
Winnipeg	4	4	4	4	4	4	4	4	4	4	3	4	3	4	4	4	2	

**Exception:** If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

## 2.4 Neighbourhood Mail™

In order to calculate the estimated delivery standard for this service, simply add the transportation time and the delivery cycle by following these steps:

1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
2. Using Table 8, determine the FSA where your mailing will be delivered to find the associated processing facility;
3. Using Table 6, calculate the **transportation time** by using the applicable processing facilities identified above;
4. Using Table 7, determine the **delivery cycle** applicable to your mailing and **add it to the transportation time**.

**Table 6: Neighbourhood Mail transportation time**

Neighbourhood Mail Transportation Time																		
FROM / TO Processing Facility	Calgary	Charlottetown	Edmonton	Halifax	Hamilton	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Winnipeg
Calgary	2	6	3	6	5	5	6	5	5	5	4	6	4	7	5	4	4	4
Charlottetown	6	2	6	3	5	5	3	4	4	4	6	3	6	4	5	7	7	6
Edmonton	3	6	2	6	5	5	6	5	5	5	4	6	4	7	5	4	4	4
Halifax	6	3	6	2	5	5	3	4	4	4	6	3	6	4	5	7	7	6
Hamilton	6	5	6	5	2	3	5	4	3	4	5	5	5	6	3	7	7	5
London	6	5	6	5	3	2	5	4	3	4	5	5	5	6	3	7	7	5
Moncton	6	3	6	3	5	5	2	4	4	4	6	3	6	4	5	7	7	6
Montréal	5	4	5	4	4	4	4	2	3	3	5	4	5	5	4	6	6	5
Ottawa	5	4	5	4	3	3	4	3	2	3	5	4	5	5	3	6	6	5
Québec	5	4	5	4	4	4	4	3	3	2	5	4	5	5	4	6	6	5
Regina	4	6	4	6	5	5	6	5	5	5	2	6	3	7	5	5	5	3
Saint John	6	3	6	3	5	5	3	4	4	4	6	2	6	4	5	7	7	6
Saskatoon	4	6	4	6	5	5	6	5	5	5	3	6	2	7	5	5	5	3
St. John's	7	4	7	4	6	6	4	5	5	5	7	4	7	2	6	7	7	7
Toronto	6	5	6	5	3	3	5	4	3	4	5	5	5	6	2	7	7	5
Vancouver	4	7	4	7	6	6	7	6	6	6	5	7	5	7	6	2	3	5
Victoria	4	7	4	7	6	6	7	6	6	6	5	7	5	7	6	3	2	5
Winnipeg	4	6	4	6	5	5	6	5	5	5	3	6	3	7	5	5	5	2

**Exceptions:**

1. If the FSA where your mailing will be deposited or delivered is located in a non-major urban centre, add 1 day.
2. If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

**Table 7: Neighbourhood Mail delivery cycle**

Category	THICKNESS	WEIGHT	DELIVERY CYCLE*
Standard and Oversize	up to 0.75 in. (1.91 cm)	up to 200 g (7.05 oz.)	up to 3 business days
	up to 1 in. (2.54 cm)	up to 300 g (10.58 oz.)	up to 4 business days
		up to 500 g (17.64 oz.)	up to 9 business days

\* For non-letter carrier routes, the delivery cycle, in business days, is 1 day for items up to 500 g (17.64 oz.) and 3 to 5 days for items up to 1,000 g (35.3 oz.) with a maximum thickness of 1.5 in. (3.81 cm).

## 2.5 Processing Facilities and Remote Areas for Direct Marketing and Transaction Mail

There are 18 Canada Post processing facilities where we process Direct Marketing and Transaction Mail. Use the following tables to identify the processing facility and the classification (i.e. whether it is located in a major urban centre, non-major urban centre or remote area) of the FSA where your mailing will be deposited or delivered.

**NOTE:** Postal Code / FSAs that are not included in this table are considered remote/northern areas (see Table 9 for details).

**Table 8: Processing facilities for Direct Marketing and Transaction Mail**

PROCESSING FACILITY	MAJOR URBAN CENTRE FSAs	NON-MAJOR URBAN CENTRE FSAs
<b>Calgary AB</b>	T1X-T1Z, T2, T3	TOJ-TOM**, T1A-T1W, T4A-T4H, T4M-T4T
<b>Charlottetown PE</b>	C1A-C1E	C0A, C0B, C1N
<b>Edmonton AB</b>	T5, T6, T8A-T8H, T8N, T8T	T0A-T0H **, T4J, T4L, T4V, T4X, T7A-T7Z, T8L, T8R-T8S, T8V-T9S, T9W-T9X, X1A, Y1A
<b>Halifax NS</b>	B2V-B3B, B3H-B4G	BOC **, BOE-BOJ, BOK **, BOL-BOW, B1A-B2N, B2R-B2T, B3E, B3G, B4H-B5A, B6L, B9A
<b>Hamilton ON</b>	L0R-L0S, L2A-L3K, L3M, L7L-L7T, L8B, L8E-L9C, L9G-L9H, L9K, N0A, N0B, NOE, NOG, NOK, N1A, N1C-N3H, N3L-N4B, N4N, N4W, N4Z-N5A	N0C, N0H, N4K-N4L
<b>London ON</b>	N0J, N0L-N0P, N0R **, N4G, N4S-N4V, N4X, N5C-N8A, N8H-N9Y	-
<b>Moncton NB</b>	E1A-E1J, E3A-E3G	E1N, E1V-E1X, E2A, E3N-E4Z, E6A-E9H
<b>Montréal QC</b>	H1A-H9X, J0L, J0N, J3E-J3N, J3V-J5C, J5R, J5Y-J6A, J6J-J6K, J6R, J6V-J7R, J7V, J7W	G0X **, G8T-G9X, J0A-J0K, J0P-J0W **, J0Y **, J0Z, J1A-J3B, J3P-J3T, J5J-J5N, J5T-J5X, J6E, J6N, J6S, J6T, J7T, J7X-J7Z, J8A-J8H, J9E, J9L-J9Z, X0A **
<b>Ottawa ON/ Gatineau QC</b>	J0X, J8L-J9A, J9B, J9H, J9J, K0A, K1A-K4R, K7C, K7S	H0M, K0B-K0G, K0J, K6A-K7A, K7H, K7V-K8H
<b>Québec QC*</b>	G1A-G3A, G3E, G3G, G3J, G3K, G6C, G6J, G6K, G6V-G7A	A0P***, A0R *, A2V *, G0A-G0E, G0G **, G0H-G0V, G0W **, G0Y, G0Z, G3B, G3C, G3H, G3L, G3M, G3N, G3Z, G4A, G4R-G6B, G6E, G6G, G6H, G6L-G6T, G7B-G8P
<b>Regina SK</b>	S4K-S4Z	S0A, S0C **, S0G, S0H **, S0N, S2V, S3N-S4H, S6H-S6K, S9H
<b>Saint John NB</b>	E2E-E2S	E2V, E3L, E5A-E5V
<b>Saskatoon SK</b>	S7A-S7C, S7H-S7W	S0E **, S0J-S0M **, S6V-S6X, S9A, S9V, S9X, T9V
<b>St John's NL</b>	A1A-A1H, A1N	A0A-A0C, A0E-A0N **, A1K-A1M, A1S-A2N, A5A, A8A
<b>Toronto ON</b>	L0A-L0J, L0N, L0P, L1A-L1Z, L3L, L3P-L3T, L3X-L4L, L4P, L4S-L7K, L9E, L9L, L9N, L9P, L9R, L9T-L9W, M(all)	K0H, K0K-K0M, K7G, K7K-K7R, K8N-K9V, L0K-L0M, L3V, L4M, L4N, L4R, L9J, L9M, L9S, L9X, L9Y, L9Z, P0A-P0G, P0H **, P0J-P0K, P0L-P0M **, P0N-P0S, P0T-P0V **, P0W, P0X **, P1A-P6C, P7A-P9N
<b>Vancouver BC</b>	V0X 1T0, V1M, V2P-V4S, V4W-V7Y	V0A, V0B-V0L **, V0M, V0N **, V0V **, V0X, V1A-V1Z, V2A-V2N, V4T-V4V, V7Z, V8A-V8J
<b>Victoria BC</b>	V0R 1L0, V0R 1L1, V0R 1N0, V0R 2L0, V0R 2P0, V0R 2W0, V8L-V9E, V9L, V9Z	V0P-V0S, V8K, V9G-V9K, V9M-V9Y
<b>Winnipeg MB</b>	R1C, R2C-R4L, R5A	P0T-P0V **, P0W, P0X **, P0Y, P7A-P9N, R0A-R0E **, R0G-R0H, R0J **, R0K, R0L **, R0M, R1A-R1B, R1N, R5G-R9A

**Exceptions:**

- \* For A0P, A0R and A2V (transported to the processing facility in Québec QC), add 6 business days to the delivery standard.
- \*\* Exceptions apply, some Postal Codes within this FSA are considered as remote/northern area, see Table 9 for a complete list.
- \*\*\* Both above exceptions apply.

**NOTE:** Pallets and/or monotainers of brick-piled mail destined to a major urban centre FSA are considered "LOCAL" only when they are deposited at the associated processing facility. All other destinations are considered to be "FORWARD".

The following table indicates the processing facilities associated with the postal code located in remote areas.

**Table 9: Postal codes of remote areas**

PROCESSING FACILITY	FSA	LDU
<b>Newfoundland (NL)</b>		
<b>St. John's</b>	A0E	3B0
	A0G	0B3, 0B8, 0B9, 0C9, 0E8, 0H5, 0J5, 0J8, 1R0, 1W0, 2B0, 2W0, 2X0, 3V0, 3Z0, 4A0, 4B0, 4H0
	A0H	0B8, 0C3, 1L0, 1N0, 2C0, 2J0
	A0J	0B1-0B2, 1K0, 1L0, 1N0
	A0K	0A1-0A2, 0A5, 0A7, 0A8, 0B1, 0B3, 0B5, 0B7, 0C1, 0C2, 0C6, 0C8, 0C9, 0E5, 0E9-0G3, 0G8-0H1, 0H3-0H5, 0H7-0H9, 0J1-0J3, 0J6, 0J9, 0K1, 0K3, 1A0, 1C0, 1J0, 1K0, 1L0, 1M0, 1N0, 1P0, 1T0, 1V0, 1W0, 1Y0, 1Z0, 2B0, 2G0, 2H0, 2J0, 2N0, 2P0, 2V0, 2W0, 2X0, 3K0, 3L0, 3N0, 3P0, 3Y0, 4A0, 4E0, 4J0, 4K0, 4L0, 4P0, 4S0, 4T0, 4V0, 4W0, 5C0, 5P0, 5S0, 5V0, 5Y0
	A0M	1K0
	A0N	0A6, 0B5, 2K0, 2L0
<b>Montréal</b>	A0P	0A1, 0A2, 0A4, 0A6-0A9, 0B1, 1A0, 1G0, 1J0, 1K0, 1L0, 1M0, 1N0, 1P0
<b>Nova Scotia (NS)</b>		
<b>Halifax</b>	B0C	1E0
	B0K	1J0
<b>Québec (QC)</b>		
<b>Québec</b>	G0G	0A2-0A4, 0A6-0A7, 0A9, 0B3-0B5, 0B7-0B9, 0C1, 0C5-0C8, 1C0, 1E0, 1G0, 1J0, 1M0, 1N0, 1S0, 1T0, 1W0, 1Z0, 2C0, 2G0, 2P0, 2R0, 2T0, 2W0, 2Y0, 2Z0
	G0W	0A4, 0C2, 0C7, 1C0, 3B0, 3C0
	G4T	All *
<b>Montréal</b>	J0M	All
	J0W	2C0
	JOY	0A1, 0A2, 0A5, 2X0, 3B0, 3H0
	G0X	0E5, 0E9, 3M0, 3P0, 3R0
<b>Ontario (ON)</b>		
<b>Toronto</b>	NOR	1M0
	POH	1C0
	POL	0A2, 0A7, 0B2, 0B4-0B5, 1A0, 1H0, 1S0, 1W0, 1Y0, 2H0, 2P0
	POM	0B3, 1C0, 2S0, 2X0, 2Z0
<b>Toronto/Winnipeg</b>	POT	0A1, 0B1, 0B2, 0C7, 0C8, 1L0, 1P0, 1Z0, 2L0, 3A0, 3B0, 3E0
	POV	0A1, 0A3, 0A7, 0B1, 0B4, 0B5, 0B8-0C5, 0C7, 1B0, 1E0, 1G0, 1J0, 1N0, 1V0, 1W0, 1Y0, 1Z0, 2A0, 2G0, 2L0, 2P0, 2Y0, 2Z0, 3B0, 3C0, 3E0, 3G0
	POX	0A5, 1B0, 1E0, 1P0
<b>Manitoba (MB)</b>		
<b>Winnipeg</b>	ROA	0S0
	ROB	0A0-0A4, 0A7-0A9, 0B0-0B2, 0B4-0B9, 0C1-0C9, 0E0-0E4, 0G0, 0L0, 0M0, 0N0, 0S0, 0T0, 0V0, 0W0, 0Y0, 0Z0, 1A0, 1B0, 1C0, 1E0, 1G0, 1H0, 1J0, 1K0, 1L0, 1M0, 1N0, 1P0, 1R0, 1W0, 1Z0, 2B0, 2C0, 2E0, 2G0, 2H0
	ROC	0B9, 0F2, 0G4, 0J0, 0V0, 1V0, 2A0, 2P0, 3K0
	ROE	0B1, 0B6, 0C3, 0J0, 1E0, 1K0, 1N0, 2E0
	ROJ	0L0, 0Z0, 1K0, 1Y0
	ROL	0A3, 0A6, 0B5, 0C5, 0E2, 0K0, 0M0, 0R0, 1L0, 1Y0, 2C0, 2K0
<b>Saskatchewan (SK)</b>		
<b>Regina</b>	S0C	0V0
	SOH	0G3, 1W0, 2V0, 3M0

PROCESSING FACILITY	FSA	LDU
<b>Saskatoon</b>	SOE	0A4, 0G0, 0S0
	SOJ	0B9, 0C2, 0C3, 0C6, 0C9, 0E1, 0G6, 0G8, 0H0-0H1, 0W0, 1S0, 1Y0, 2B0, 2L0, 2P0, 2R0, 2S0, 2T0, 2W0, 3C0, 3E0
	SOK	0A9, 0H0, 0J8, 1L0, 1Y0, 2C0, 3N0, 3S0, 4B0, 4E0, 4H0
	SOL	0B7, 0E5, 0J0, 1Y0
	SOM	0A1, 0A6, 0B5-0B6, 0B8, 0C5, 0C6, 0G0, 0G3, 0H0, 0K0, 0M0, 0S0, 1G0, 2H0, 2M0, 3B0, 3C0, 3E0, 3G0, 3H0
<b>Winnipeg</b>	SOP	All
<b>Alberta (AB)</b>		
<b>Edmonton</b>	TOA	0A4-0A5, 0B5-0B6, 0C4, 1S0, 1S1, 1X0, 2A0, 2B0, 2E0, 2J0, 3G0, 3K0
	TOB	0M0
	TOC	0R0, 0S0, 0W0, 1W0
	TOE	0B2, 0K0, 0L0, 1H0
	TOG	0A5, 0K0, 2N0, 2W0
	TOH	0B9, 0E6, 0G6, 0N0, 0S0, 1J0, 1R0, 2N0-2N2, 3X0, 4A0
	TOP	All
	TOV	All
<b>Calgary</b>	TOJ	0A5, 0B3, 0E7, 0K0, 0X0, 1C0, 1H0, 1L0, 1M0, 2G0, 2M0, 2Z0, 3C0, 3J0
	TOK	0A0, 0A5, 0B4, 0B5, 0C3, 0C5, 0C9, 0S0, 1E0, 1L0, 1N0, 1R0, 2J0, 2M0, 2R0
	TOL	1Y0
	TOM	0C6, 1L0, 2H0
<b>British Columbia (BC)</b>		
<b>Vancouver</b>	VOB	1R0
	VOC	0A7-0B1, 0B8, 1E0, 1G0, 1K0, 1L0, 1S0, 1Y0, 1Z0, 2A0, 2B0, 2H0, 2R0, 2S0, 2T0, 2V0, 2X0, 2Z0
	VOE	1S0
	VOG	0B1, 0B5, 1B0, 1N0
	VOJ	0A2, 0B4, 0B6-0B8, 0C4-0C5, 1A0, 1H0, 1J0, 1K0, 1R0, 1T0, 1X0, 2B0, 2H0, 2K0, 2P0, 2T0, 2W0, 2Z0, 3B0, 3C0, 3E0, 3J0, 3M0, 3T0
	VOK	0B3, 1N0, 1P0
	VOL	0A2, 0A3, 0A7-0B1, 1A0, 1B0, 1C0, 1H0, 1J0, 1K0, 1M0, 1R0, 1S0, 1T0, 1V0, 1W0, 1X0
	VON	0A6, 0B2, 0E4, 1M0, 1Z0, 2B0, 2V0, 3L0
	VOT	All
	VOV	0A2, 1A0, 1B0, 1C0, 1E0, 1H0
<b>Victoria</b>	VOW	All
	VOP	0A1, 0A2, 0A4, 1B0, 1J0, 1K0, 1L0, 1P0, 1S0, 1V0, 1W0, 1Z0
	VOR	0B3, 0B4, 1A0, 1B0, 2B0, 2J0
	VOS	1K0
<b>Nunavut (NU)</b>		
<b>Montréal</b>	XOA	0A0, 0A2, 0A4-0G0, 0J0-0V0
<b>Québec</b>	XOA	0A3, 0W0
<b>Edmonton</b>	XOB	All
<b>Winnipeg</b>	XOC	All
<b>Northwest Territories (NT)</b>		
<b>Edmonton GFF</b>	XOE	All
	XOG	All
<b>Yukon (YK)</b>		
<b>Edmonton</b>	YOA	All
	YOB	All

\* Only for Expedited Parcel, Regular Parcel, Publications Mail, Personalized Mail and Postal Code Targeting.

## 3 TRANSACTION MAIL (U.S.A AND INTERNATIONAL)

Delivery standards for U.S. and International Transaction Mail are estimates of how long it will take for a mail deposit to be delivered. These delivery standards are not guaranteed. All international mailings will be delivered by and in accordance with the requirements of the destination country.

### 3.1 Letter-post (U.S.A. and International)

The estimated delivery standards for Letter-post (U.S.A. and International) are:

<b>U.S.A.</b>	4 to 6 business days
<b>International</b>	4 to 7 business days

### 3.2 International Incentive Letter-post™

The estimated delivery standards for International Incentive Letter-post are:

<b>U.S.A. Premium Incentive and U.S.A. Per Item Incentive</b>	4 to 6 business days
<b>International Premium Incentive/International Per Item Incentive</b>	4 to 7 business days
<b>U.S.A. Standard Incentive</b>	5 to 7 business days
<b>International Standard Incentive</b>	4 to 6 weeks

## 4 PARCEL SERVICES (DOMESTIC)

Delivery standards for domestic parcels are estimated in Table 10.

**Table 10: General delivery standards for domestic Parcel services\***

DELIVERY AREA	PRIORITY™	XPRESSPOST™	EXPEDITED PARCEL™	FLAT RATE BOX	REGULAR PARCEL™
<b>Major Urban Centres</b>					
Local	Next day	Next day	1 - 2 days	1 - 2 days	1 - 3 days
Regional	Next day	Next day	1 - 4 days	1 - 4 days	3 - 6 days
National	Next day	2 days	2 - 8 days	2 - 8 days	4 - 10 days
<b>Non-Major Urban Centres</b>					
Local	Next day	next day	1 - 2 days	1 - 2 days	2 - 3 days
Regional	1 - 2 days	2 days	2 - 5 days	2 - 5 days	3 - 7 days
National	1 - 3 days	3 days	4 - 12 days	4 - 12 days	4 - 13 days
<b>Northern Regions and Remote Centres</b>					
Local	5 days	5 days	6 - 7 days	6 - 7 days	6 - 9 days
Regional	5 - 7 days	5 - 7 days	6 - 14 days	6 - 14 days	6 - 14 days
National	5 - 8 days	5 - 8 days	6 - 14 days	6 - 14 days	7 - 14 days

\* Days are in business days. Exceptions apply in some areas.

Exact delivery standards exist for every origin-destination combination. Find the specific delivery standard from your postal code to a Canadian destination at [canadapost.ca/deliverytool](http://canadapost.ca/deliverytool).

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see [canadapost.ca/notice](http://canadapost.ca/notice)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Priority, Xpresspost, Expedited Parcel and Flat rate box offer the On-time Delivery Guarantee feature (some exceptions apply, please refer to the General Terms and Conditions for more information). Delivery standards for Regular Parcel are not guaranteed. Visit Canada Post's online Canadian Delivery Standard tool at [canadapost.ca/deliverytool](http://canadapost.ca/deliverytool) to find the specific delivery standard from your postal code.

**NOTE:** Expedited Parcel is only available to contract customers. The Flat rate box is a prepaid product available only to consumers.

There are 21 Canada Post processing facilities across Canada that have been designated to receive and distribute domestic parcels. Table 11 shows to which processing facility all deposits are forwarded.

**Table 11: FSAs and their designated processing facilities for domestic Parcel services**

<b>PROCESSING FACILITY</b>	<b>MAJOR URBAN CENTRE FSAs</b>	<b>NON-MAJOR URBAN CENTRE FSAs</b>
<b>St John's NL</b>	A1A-A1H, A1N	A0A-A0N, A1K-A1M, A1S-A2N, A5A, A8A
<b>Halifax NS</b>	B2V-B3B, B3H-B4G	B0C, B0E-B0W, B1A-B2N, B2R-B2T, B3E, B3G, B4H-B5A, B6L, B9A
<b>Charlottetown PE</b>	C1A-C1E	C0A, C0B, C1N
<b>Moncton NB</b>	E1A-E1J	E1N, E1V-E1X, E2A, E3N-E4Z, E6A-E9H
<b>Saint John NB</b>	E2E-E2S	E2V, E3L, E5A-E5V
<b>Fredericton NB</b>	E3A-E3G	-
<b>Québec QC</b>	G1, G2, G6V-G6Y	A0P*, A0R*, A2V*, G0A-G0W, G0Y-G0Z, G3A-G3C, G3E-G3N, G3Z-G4A, G4R-G6C, G6E-G6T, G6Z-G8P
<b>Montréal QC</b>	H1A-H9X, J4G-J4S, J4V-J4Z	G0X, G8T-G9X, J0A-J0W, JOY-J0Z, J1A-J3B, J3E-J4B, J4T, J5A-J5C, J5J-J5N, J5R, J5T-J6A, J6E, J6J-J6K, J6N, J6R-J7R, J7T-J7Z, J8A-J8H, J9E, J9L-J9Z, X0A
<b>Ottawa ON/ Gatineau QC</b>	J8P-J9A, J9H-J9J**, K1A-K4A	H0M, J0X, J8I-J8N, J9B, K0A-K0G, K0J, K4B-K7C, K7H, K7S-K8H
<b>Toronto ON***</b>	L1G-L1R***+, L1S-L1Z, L3L, L3P-L3T, L3X-L3Y***+, L4A+, L4B-L4E, L4G***+, L4H-L4L, L4S-L5W, L6A+, L6B-L6G, L6H-L6M**, L6P-L7A, All M Codes	K0H, K0K-K0M, K7G, K7K-K7R, K8N-K9V, L0A-L0P, L1A-L1E, L3V, L3Z, L4M-L4R, L7B-L7K, L9E, L9J, L9L-L9Z, P0A-P0S, P0T-P0X***, P1A-P6C, P7A-P9N***
<b>Hamilton ON</b>	L2M-L2W, L7L-L9C, L9G-L9H, L9K	L0R, L0S, L2A-L2J, L3B-L3K, L3M, N0A, N0E, N1A, N3L-N4B
<b>Kitchener ON</b>	N1C-N1L, N1P-N2V, N3C-N3H	N0B, N0C, N0G-N0H, N0K, N1M, N2Z-N3B, N4K-N4L, N4N, N4W, N4Z-N5A
<b>London ON</b>	N5V-N6P	N0J, N0L-N0P, N4G, N4S-N4V, N4X, N5C-N5R, N7A-N8A
<b>Windsor ON</b>	N8N-N9K	N0R, N8H-N8M, N9V-N9Y
<b>Winnipeg MB***</b>	R1C, R2, R3, R4A, R4G, R5A	P0Y, P0T-P0X***, P7A-P9N***, R0A-R1B, R1N, R4H-R4L, R5G-R9A, S0P, X0C
<b>Regina SK</b>	S4K-S4Z	S0A, S0C, S0G, S0H, S0N, S2V, S3N-S4H, S6H-S6K, S9H
<b>Saskatoon SK</b>	S7A-S7C, S7H-S7W	S0E, S0J-S0M, S6V-S6X, S9A, S9V, S9X, T9V
<b>Calgary AB</b>	T1X-T1Z, T2, T3	T0J-T0M, T1A-T1W, T4A-T4H, T4M-T4T
<b>Edmonton AB</b>	T5, T6, T8A-T8H, T8N, T8T	T0A-T0H, T0P-T0V, T4J, T4L, T4V, T4X, T7, T8L, T8R-T8S, T8V-T9S, T9W-T9X, V0C, V0W, V1G, V1J, X0B, X0E, X0G, X1A, Y0A-Y0B, Y1A
<b>Vancouver BC</b>	V3B-V3E, V3H-V3X, V3Z-V4P, V5A-V7Y	V0A-V0B, V0E-V0N, V0T, V0V, V0X, V1A-V1E, V1H, V1K-V3A, V3G, V3Y, V4R-V4Z, V7Z, V8A-V8J
<b>Victoria BC</b>	V8N-V9E	V0P, V0R, V0S, V8K-V8M, V9G-V9Z

\* Add 1 day for National Priority service mailings from and to Major Urban Centres.

\*\* For A0P, A0R and A2V (transported to the processing facility in Québec QC for Expedited Parcel and Regular Parcel), add 6 business days to the delivery standard.

\*\*\* These FSAs are considered non-major urban centres for the Expedited Parcel service.

\*\*\*\* For P0T-P0X and P7A-P9N, items can be transported to either the Toronto or Winnipeg processing facilities for the purposes of calculating the most advantageous delivery standard possible.

## 4.1 Priority™

In order to calculate the guaranteed delivery standard for Priority™, follow these steps:

1. Using [Section 1.1 "Important definitions"](#), determine whether the item is being sent locally, regionally or nationally.
2. Using [Table 11](#), determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
3. Using [Table 11](#), determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
4. Using [Table 12: Priority delivery standards grid](#), determine the delivery standard using the nearest point of origin and destination obtained in steps 2 and 3. Adjust the delivery standard as follows:
  - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
  - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
  - c) If either the originating or destination FSA is non-major, use [Table 9: Postal codes of remote areas](#) to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 6 days.

**Table 12: Priority delivery standards grid**

		PRIORITY DELIVERY STANDARDS																								
		Calgary	Charlottetown	Edmonton	Fredricton	Halifax	Hamilton	Happy Valley	Kitchener	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Whitehorse	Windsor	Winnipeg	Yellowknife	
FROM / TO		1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	3	2	1		
Calgary		1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	3	2	1	2	
Charlottetown		3	1	3	1	1	2	3	2	2	1	2	2	2	3	1	3	2	2	3	3	3	2	3	3	
Edmonton		1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	3	2	1	2	
Fredericton		2	1	2	1	1	1	2	1	1	1	1	1	2	2	1	2	1	1	1	2	2	3	1	2	2
Halifax		2	1	2	1	1	1	2	1	1	1	1	1	2	2	1	2	1	1	1	2	2	3	1	2	2
Hamilton		1	2	1	1	1	1	2	1	1	1	1	1	2	1	1	1	1	1	1	1	1	3	1	1	2
Happy Valley		3	3	3	2	2	3	1	3	3	2	3	3	3	3	3	2	3	3	3	3	4	3	3	4	
Kitchener		1	2	1	1	1	1	2	1	1	1	1	1	2	1	1	1	1	1	1	1	3	1	1	2	
London		1	2	1	1	1	1	2	1	1	1	1	1	2	1	1	1	1	1	1	1	3	1	1	2	
Moncton		2	1	2	1	1	1	2	1	1	1	1	1	2	2	1	2	1	1	1	2	2	3	1	2	2
Montréal		1	2	1	1	1	1	2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	3	1	1	2
Ottawa		1	2	1	1	1	1	2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	3	1	1	2
Québec		2	2	2	2	2	2	3	2	2	2	1	1	1	1	2	2	2	2	2	2	3	2	2	2	
Regina		1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	3	2	1	2	
Saint John		2	1	2	1	1	1	2	1	1	1	1	1	2	2	1	2	1	1	1	2	2	3	1	2	2
Saskatoon		1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	3	2	1	2	
St. John's		2	2	2	1	1	1	1	1	1	1	1	1	2	2	1	2	1	1	1	2	2	3	1	2	2
Toronto		1	2	1	1	1	1	2	1	1	1	1	1	2	1	1	1	1	1	1	1	1	3	1	1	2
Vancouver		1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	2	2	1	2	1
Victoria		1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	2	2	1	2	1
Whitehorse		2	3	2	3	3	3	4	3	3	3	2	3	3	2	3	2	3	2	2	2	1	3	2	3	
Windsor		2	2	2	1	1	1	2	1	1	1	1	1	2	2	1	2	1	1	1	2	2	3	1	2	2
Winnipeg		1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	3	2	1	2	
Yellowknife		2	3	2	3	3	2	4	2	2	3	2	2	3	2	3	2	3	2	2	2	3	3	2	1	

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see [canadapost.ca/notice](#)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at [canadapost.ca/deliverytool](#).

## 4.2 Xpresspost™ and Xpresspost™ Certified

In order to calculate the guaranteed delivery standard for Xpresspost or Xpresspost Certified, follow these steps:

1. Using [Section 1.1 "Important definitions"](#), determine whether the item is being sent locally, regionally or nationally.
2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
4. Using Table 13: Xpresspost and Xpresspost Certified delivery standards grid, determine the delivery standard using the names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
  - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
  - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
  - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 5 days.

**Table 13: Xpresspost and Xpresspost Certified delivery standards grid**

		XPRESSPOST AND XPRESSPOST CERTIFIED DELIVERY STANDARDS																								
		Calgary	Charlottetown	Edmonton	Fredrickton	Halifax	Hamilton	Happy Valley	Iqaluit	Kitchener	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Whitehorse	Windsor	Winnipeg	Yellowknife
Calgary	1	3	1	2	2	2	2	3	4	2	2	2	2	2	2	1	2	1	2	2	2	2	3	2	1	2
Charlottetown	3	1	3	1	1	3	4	4	3	3	1	3	3	3	3	3	1	2	2	3	3	3	4	3	3	4
Edmonton	1	3	1	2	2	2	2	3	4	2	2	2	2	2	2	2	1	2	1	2	2	2	3	2	1	2
Fredericton	2	1	2	1	1	2	2	2	3	2	2	2	1	2	2	2	1	2	1	2	2	2	3	2	2	3
Halifax	2	1	2	1	1	2	2	2	3	2	2	2	1	2	2	2	1	2	1	2	2	2	3	2	2	3
Hamilton	2	3	2	2	2	1	3	4	1	1	1	2	1	1	2	2	2	2	2	1	2	2	3	1	2	3
Happy Valley	3	4	3	3	3	3	1	4	3	3	3	3	3	3	3	3	3	3	2	3	3	3	4	3	3	4
Iqaluit	4	4	4	4	4	3	3	1	3	3	3	4	3	3	3	4	4	4	4	3	4	4	4	3	4	4
Kitchener	2	3	2	2	2	1	3	4	1	1	1	2	1	1	2	2	2	2	2	1	2	2	3	1	2	3
London	2	3	2	2	2	1	3	4	1	1	1	2	1	1	2	2	2	2	2	1	2	2	3	1	2	3
Moncton	2	1	2	1	1	2	2	3	2	2	2	1	2	2	2	2	1	2	1	2	2	2	3	2	2	3
Montréal	2	3	2	2	2	1	3	3	1	1	1	2	1	1	1	2	2	2	2	1	2	2	3	1	2	3
Ottawa	2	3	2	2	2	1	3	3	1	1	1	2	1	1	1	2	2	2	2	1	2	2	3	1	2	3
Québec	2	3	2	2	2	2	3	3	2	2	2	1	1	1	1	2	2	2	2	2	2	2	3	2	2	3
Regina	1	3	1	2	2	2	3	4	2	2	2	2	2	2	2	1	2	1	2	2	2	2	3	2	1	3
Saint John	2	1	2	1	1	2	2	3	2	2	2	1	2	2	2	1	2	1	2	2	2	2	3	2	2	3
Saskatoon	1	3	1	2	2	2	3	4	2	2	2	2	2	2	2	1	2	1	2	2	2	2	3	2	1	3
St. John's	2	2	2	1	1	2	2	3	2	2	2	1	2	2	2	1	2	1	2	2	2	2	3	2	2	3
Toronto	2	3	2	2	2	1	3	4	1	1	1	2	1	1	1	2	2	2	2	1	2	2	3	1	2	3
Vancouver	2	3	2	2	2	2	3	4	2	2	2	2	2	2	2	2	2	2	2	1	1	2	2	2	3	2
Victoria	2	3	2	2	2	2	3	4	2	2	2	2	2	2	2	2	2	2	2	1	1	2	2	2	3	2
Whitehorse	2	4	2	4	4	4	5	4	4	4	4	3	4	4	3	4	3	4	3	2	2	1	4	2	4	
Windsor	2	3	2	2	2	1	3	4	1	1	1	2	1	1	2	2	2	2	1	2	2	3	1	2	3	
Winnipeg	1	3	1	2	2	2	3	4	2	2	2	2	2	2	2	1	2	1	2	2	2	2	3	2	1	3
Yellowknife	2	4	2	4	4	3	4	4	3	3	3	4	3	3	4	3	4	3	4	3	2	2	3	3	3	1

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see [canadapost.ca/notice](#)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at [canadapost.ca/deliverytool](#).

## 4.3 Expedited Parcel™

In order to calculate the guaranteed delivery standard for Expedited Parcel, follow these steps:

1. Using [Section 1.1 "Important definitions"](#), determine whether the item is being sent locally, regionally or nationally.
2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
4. Using Table 14: Expedited Parcel delivery standards grid, determine the delivery standard using names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
  - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
  - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
  - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 6 days.

**Table 14: Expedited Parcel delivery standards grid**

		EXPEDITED PARCEL DELIVERY STANDARDS																								
		Calgary	Charlottetown	Edmonton	Fredricton	Halifax	Hamilton	Happy Valley	Iqaluit	Kitchener	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Whitehorse	Windsor	Winnipeg	Yellowknife
Calgary	1	6	1	6	6	4	10	10	4	4	4	6	4	4	5	2	6	2	7	4	2	2	4	4	2	4
Charlottetown	6	1	6	2	1	4	8	9	4	4	1	3	3	2	6	2	6	4	4	7	7	9	4	5	9	
Edmonton	1	6	1	6	6	4	10	10	4	4	6	4	4	5	2	6	2	7	4	2	2	4	4	2	3	
Fredericton	6	2	6	1	2	4	8	9	4	4	1	3	3	2	6	1	6	4	4	7	7	9	4	5	8	
Halifax	6	1	6	2	1	3	8	9	3	3	1	2	2	2	5	1	5	4	3	7	7	9	3	5	9	
Hamilton	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	4	4	5	1	5	6	7	1	3	6	
Happy Valley	10	8	10	8	8	6	1	8	6	6	8	6	6	6	10	8	10	8	6	10	10	11	6	10	11	
Iqaluit	10	9	10	9	9	6	8	1	6	6	9	6	6	6	10	9	10	9	6	10	10	8	6	10	4	
Kitchener	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6	
London	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6	
Moncton	6	1	6	1	1	3	8	9	3	3	1	2	2	2	5	1	5	3	3	7	7	9	3	5	8	
Montréal	4	3	4	3	2	2	6	6	2	2	2	1	1	1	4	2	4	4	1	4	5	7	2	3	7	
Ottawa	4	3	4	3	2	2	6	6	2	2	2	1	1	1	4	2	4	4	1	5	6	7	2	3	7	
Québec	5	2	5	3	2	2	6	6	2	2	2	1	1	1	4	2	4	4	2	6	6	9	2	3	8	
Regina	2	6	2	6	5	4	10	10	4	4	5	4	4	4	1	5	1	7	3	3	3	6	4	2	5	
Saint John	6	1	6	1	1	3	8	9	3	3	1	2	2	2	5	1	5	3	3	7	7	9	3	5	8	
Saskatoon	2	6	2	6	5	4	10	10	4	4	5	4	4	4	1	5	1	7	3	3	3	6	4	2	5	
St. John's	7	4	7	4	4	5	8	9	5	5	3	4	4	4	7	3	7	1	5	8	9	11	5	6	11	
Toronto	4	4	4	4	3	1	6	6	1	1	3	1	1	2	3	3	5	1	4	5	7	1	3	6		
Vancouver	2	7	2	7	7	4	10	10	5	5	7	4	4	5	3	7	3	8	4	1	1	5	5	3	5	
Victoria	2	7	2	7	7	6	10	10	6	6	7	5	6	6	3	7	3	9	5	1	1	6	6	3	5	
Whitehorse	4	9	4	9	9	7	11	8	7	7	9	7	7	9	6	9	6	11	7	5	6	1	7	7	6	
Windsor	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6	
Winnipeg	2	5	2	5	3	3	10	10	3	3	5	3	3	3	2	5	2	6	3	3	3	7	3	1	5	
Yellowknife	4	9	3	8	9	6	11	5	6	6	8	7	7	8	5	8	5	11	6	5	5	6	6	5	1	

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see [canadapost.ca/notice](#)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at [canadapost.ca/deliverytool](#).

## 4.4 Flat rate box

In order to calculate the guaranteed delivery standard for Flat rate box, follow these steps:

1. Using [Section 1.1 "Important definitions"](#), determine whether the item is being sent locally, regionally or nationally.
2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
4. Using Table 15: Flat rate box delivery standards grid, determine the delivery standard using names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
  - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
  - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
  - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 6 days.

**Table 15: Flat rate box delivery standards grid**

		FLAT RATE BOX DELIVERY STANDARDS																								
FROM / TO		Calgary	Charlottetown	Edmonton	Fredericton	Halifax	Hamilton	Happy Valley	Iqaluit	Kitchener	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Whitehorse	Windsor	Winnipeg	Yellowknife
Calgary	1	6	1	6	6	4	10	10	4	4	4	6	4	4	5	2	6	2	7	4	2	2	4	2	4	
Charlottetown	6	1	6	2	1	4	8	9	4	4	1	3	3	2	6	2	6	4	4	7	7	9	4	5	9	
Edmonton	1	6	1	6	6	4	10	10	4	4	6	4	4	5	2	6	2	7	4	2	2	4	4	2	3	
Fredericton	6	2	6	1	2	4	8	9	4	4	1	3	3	2	6	1	6	4	4	7	7	9	4	5	8	
Halifax	6	1	6	2	1	3	8	9	3	3	1	2	2	2	5	1	5	4	3	7	7	9	3	5	9	
Hamilton	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6	
Happy Valley	10	8	10	8	8	6	1	8	6	6	8	6	6	6	10	8	10	8	6	10	10	11	6	10	11	
Iqaluit	10	9	10	9	9	6	8	1	6	6	9	6	6	6	10	9	10	9	6	10	10	8	6	10	4	
Kitchener	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6	
London	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6	
Moncton	6	1	6	1	1	3	8	9	3	3	1	2	2	2	5	1	5	3	3	7	7	9	3	5	8	
Montréal	4	3	4	3	2	2	6	6	2	2	2	1	1	1	4	2	4	4	1	4	5	7	2	3	7	
Ottawa	4	3	4	3	2	2	6	6	2	2	2	1	1	1	4	2	4	4	1	5	6	7	2	3	7	
Québec	5	2	5	3	2	2	6	6	2	2	2	1	1	1	4	2	4	4	2	6	6	9	2	3	8	
Regina	2	6	2	6	5	4	10	10	4	4	5	4	4	4	1	5	1	7	3	3	3	6	4	2	5	
Saint John	6	1	6	1	1	3	8	9	3	3	1	2	2	2	5	1	5	3	3	7	7	9	3	5	8	
Saskatoon	2	6	2	6	5	4	10	10	4	4	5	4	4	4	1	5	1	7	3	3	3	6	4	2	5	
St. John's	7	4	7	4	4	5	8	9	5	5	3	4	4	4	7	3	7	1	5	8	9	11	5	6	11	
Toronto	4	4	4	4	3	1	6	6	1	1	3	1	1	2	3	3	5	1	4	5	7	1	3	6		
Vancouver	2	7	2	7	7	5	10	10	5	5	7	4	4	5	3	7	3	8	4	1	1	5	5	3	5	
Victoria	2	7	2	7	7	6	10	10	6	6	7	5	6	6	3	7	3	9	5	1	1	6	6	3	5	
Whitehorse	4	9	4	9	9	7	11	8	7	7	9	7	7	9	6	9	6	11	7	5	6	1	7	7	6	
Windsor	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6	
Winnipeg	2	5	2	5	5	3	10	10	3	3	5	3	3	3	2	5	2	6	3	3	3	7	3	1	5	
Yellowknife	4	9	3	8	9	6	11	5	6	6	8	7	7	8	5	8	5	11	6	5	5	6	6	5	1	

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see [canadapost.ca/notice](http://canadapost.ca/notice)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at [canadapost.ca/deliverytool](http://canadapost.ca/deliverytool).

## 4.5 Regular Parcel™

In order to calculate the estimated delivery standard for Regular Parcel, follow these steps:

1. Using [Section 1.1 "Important definitions"](#), determine whether the item is being sent locally, regionally or nationally.
2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
4. Using Table 16: Regular Parcel delivery standards grid, determine the delivery standard using the names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
  - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
  - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
  - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 5 days.

**Table 16: Regular Parcel delivery standards grid**

FROM / TO		REGULAR PARCEL DELIVERY STANDARDS																								
		Calgary	Charlottetown	Edmonton	Fredericton	Halifax	Hamilton	Happy Valley	Iqaluit	Kitchener	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Whitehorse	Windsor	Winnipeg	Yellowknife
Calgary	2	8	3	8	8	6	12	12	6	6	6	8	6	6	7	4	8	4	9	6	4	4	6	6	4	6
Charlottetown	8	2	8	4	3	5	10	11	5	5	3	4	4	4	4	7	3	7	5	5	9	9	11	5	7	11
Edmonton	3	8	2	8	8	6	12	12	6	6	9	6	6	7	4	8	4	9	6	4	4	6	6	4	5	
Fredericton	8	3	8	2	3	5	10	11	5	5	3	4	4	4	4	7	3	7	5	5	9	9	11	5	7	10
Halifax	8	3	8	4	2	5	10	11	5	5	3	4	4	4	4	7	3	7	5	5	9	9	11	5	7	11
Hamilton	6	5	6	6	5	2	8	8	3	3	5	4	3	4	5	5	5	7	3	7	7	9	3	5	8	
Happy Valley	12	10	12	10	10	8	2	10	8	8	10	8	8	8	8	12	10	12	10	8	12	12	13	8	12	13
Iqaluit	12	11	12	11	11	8	10	2	8	8	11	8	8	8	8	12	11	12	11	8	12	12	10	8	12	6
Kitchener	6	6	6	6	5	3	8	8	2	3	5	4	3	4	6	5	6	7	3	7	7	9	3	5	8	
London	6	6	6	6	5	3	8	8	3	2	5	4	3	4	6	5	6	7	3	7	7	9	3	5	8	
Moncton	8	3	8	3	3	5	10	11	5	5	2	4	4	4	4	7	3	7	5	5	9	9	11	5	7	10
Montréal	6	5	6	5	4	4	8	8	4	4	4	4	2	3	3	5	4	5	6	3	7	7	9	4	5	9
Ottawa	6	5	6	5	4	3	8	8	3	3	4	3	2	3	6	4	6	7	3	7	7	9	3	5	9	
Québec	7	5	7	5	4	4	8	8	4	4	4	3	3	2	6	4	6	6	4	8	8	11	4	6	10	
Regina	4	8	4	8	7	5	12	12	6	6	7	5	6	6	2	7	3	9	5	5	5	8	6	3	7	
Saint John	8	3	8	3	3	5	10	11	5	5	3	4	4	4	7	2	7	5	5	9	9	11	5	7	10	
Saskatoon	4	8	4	8	7	5	12	12	6	6	7	5	6	6	3	7	2	9	5	5	5	8	6	3	7	
St. John's	9	6	9	6	5	7	10	11	7	7	5	6	7	6	9	5	9	2	7	10	10	13	7	8	12	
Toronto	6	5	6	6	5	3	8	8	3	3	5	3	3	4	5	5	5	7	2	7	7	9	3	4	8	
Vancouver	4	9	4	9	9	7	12	12	7	7	9	7	7	8	5	9	5	10	7	2	3	7	7	5	7	
Victoria	4	9	4	9	9	7	12	12	7	7	9	7	7	8	5	9	5	10	7	3	2	8	7	5	7	
Whitehorse	6	11	6	11	11	9	13	10	9	9	11	9	9	11	8	11	8	13	9	7	8	2	9	9	8	
Windsor	6	6	6	6	5	3	8	8	3	3	5	4	3	4	6	5	6	7	3	7	7	9	2	5	8	
Winnipeg	4	7	4	7	7	5	12	12	5	5	7	5	5	6	3	7	3	8	4	5	5	9	5	2	7	
Yellowknife	6	11	5	10	11	8	13	6	8	8	10	9	9	10	7	10	7	12	8	7	7	8	8	7	2	

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see [canadapost.ca/notice](#)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at [canadapost.ca/deliverytool](#).

## 5 PARCEL SERVICES (U.S.A. AND INTERNATIONAL)

Delivery standards for the International and U.S. Parcel services are estimates of how long it will take for an item to be delivered.

### DELIVERY STANDARDS TO THE U.S.A.

#### 5.1 Priority™ Worldwide

Delivery standards are only available on the Canada Post website at [canadapost.ca/tools/pg/manual/PGservstdsp1-e.asp](http://canadapost.ca/tools/pg/manual/PGservstdsp1-e.asp) or by calling Canada Post Customer Service at 1-888-550-6333.

#### 5.2 Xpresspost™ – USA

In order to calculate the estimated delivery standard for Xpresspost - USA, follow these steps:

1. Use Table 17: Transit time - Xpresspost – USA to determine to which of the three processing facilities the shipment will be forwarded based on your originating FSA. Retain the number of additional business days to add to the delivery standard.
2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using one of the following tables:
  - Use Table 18: Xpresspost – USA delivery standards to Major U.S. Urban Centres if the item is addressed to one of the 27 listed major U.S. cities
  - Use Table 19: Xpresspost – USA delivery standard to U.S. states if the item is not addressed to one of the major cities listed in Table 18.
3. Add the number of additional business days retained in step 1 to the delivery standard.

**NOTE 1:** The above calculations are for estimation purposes only. More accurate delivery standards will be presented by our shipping systems or tools when a destination Post Code is provided by the shipper. Guaranteed delivery standards will be determined at the time of acceptance of the item by Canada Post. Some exceptions apply.

**2.** The On-time Delivery Guarantee does not apply to:

- post office box addresses;
- food items;
- items mailed to U.S. territories and possessions (American Samoa 96799; Wake Island 96898; Guam, Palau, Micronesia, Mariana Islands and Marshall Islands 969);
- United States Army Post Offices (APO's) or military installations (U.S. Military Zips 090-098, 962-966, 340).

**Table 17: Transit time - Xpresspost – USA**

<b>MONTREAL</b>	
<b>ADD ZERO DAYS</b>	H1A-H9X, J4G-J4S, J4V-J4Z
<b>ADD 1 DAY</b>	G0A-G0G *, G0H-G0W *, G0X*, G0Y-H0M, J0A-J0L, J0N-J0W*, J0X, JOY *, J0Z-J4B, J4T, J5A-K0G, K0J, K1A-K7C, K7H, K7S-K8H
<b>ADD 2 DAYS</b>	A0A-A0E *, A0G *, A0H *, A0J *, A0K *, A0L, A0M *, A0N *, A0POA3, A0POA5, A0P1C0-A0P1E0, A0P1S0, A0R-B0C *, B0E-B0K *, B0L-E9H, X0A0A1, X0A0H0, X0A1H0
<b>ADD 5 DAYS</b>	G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C7, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, JOY0A1- JOY0A2, JOY0A5, JOY2X0, JOY3B0, JOY3H0, X0A0A3, X0A0W0
<b>ADD 7 DAYS</b>	A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B3, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H4-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3, -A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1T0-A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0-A0K2X0, A0K3K0-A0K3L0, A0K3N0-A0K3P0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0, A0K4L0, A0K4P0, A0K4S0-A0K4W0, A0K5C0, A0K5P0, A0K5S0, A0K5V0, A0K5Y0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1-A0P0A2, A0P0A4, A0P0A6-A0P1A0, A0P1G0-A0P1P0, B0C1E0, B0K1J0, X0A*

<b>TORONTO</b>	
<b>ADD ZERO DAYS</b>	L1G-L1Z, L3L, L3P-L3T, L3X-L3Y, L4A-L4L, L4S-L7A, M1B-M9W
<b>ADD 1 DAY</b>	K0H-K0M, K7G-K7R, K8N-L1E, L2A-L3K, L3M, L3V, L3Z, L4M-L4R, L7B-L9Z, N0A-N0R*, N1A-P0G, P1A-P6C
<b>ADD 2 DAYS</b>	POH*, POJ-POL*, POM*, PON-POT*, POV*, POW, POX*, POY, P7A-P8N, P8T, P9A-R0A*, ROC*, ROE*, ROG-ROJ*, ROK-ROL*, ROM-R7N
<b>ADD 3 DAYS</b>	ROB*, ROC0B8, ROC1E0, R8A-R9A
<b>ADD 4 DAYS</b>	N0R1M0, POH1C0, POLOA2, POLOA7, POLOB2, POLOB4-POLOB5, POL1A0, POL1H0, POL1S0, POL1W0-POL1Y0, POL2H0, POL2P0, POM0B3, POM1C0, POM2S0, POM2X0, POM2Z0, P0TOA1, P0TOB1-P0TOB2, P0TOC7, P0T1L0, P0T1P0, P0T1Z0, P0T2L0, P0T3A0-P0T3B0, P0V0A1, P0V0A3, P0V0A7, P0V0B1, P0V0B4-P0V0B5, P0V0B8-P0V0C5, P0V0C7-P0V1B0, P0V1E0-P0V1J0, P0V1M0-P0V1N0, P0V1V0-P0V1W0, P0V1Y0-P0V2A0, P0V2G0, P0V2L0, P0V2P0, P0V2Y0-P0V2Z0, P0V3B0-P0V3G0, P0X0A5, P0X1B0, P0X1E0, P0X1P0
<b>ADD 6 DAYS</b>	ROA0S0, ROBOAO-ROBOA4, ROBOA7-ROBOB2, ROBOB4-ROBOB9, ROBOC1-ROBOG0, ROBOLO-ROB1S0, ROB1W0-ROB2H0, ROC0B9, ROC0E2, ROC0G4, ROC0JO, ROC0VO, ROC1V0, ROC2A0, ROC2P0, ROC3K0, ROE0B1, ROE0B6, ROE0C3, ROE0J0, ROE1E0, ROE1K0, ROE1N0, ROE2E0, ROJ0LO, ROJ0ZO, ROJ1K0, ROJ1Y0, ROLOA3, ROLOA6, ROLOB5, ROLOC5, ROLOE2, ROLOKO, ROLOMO, ROLORO, ROL1L0, ROL1Y0, ROL2C0, ROL2K0, S0P, X0C
<b>VANCOUVER</b>	
<b>ADD ZERO DAYS</b>	V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V8A, V8L, V8N-V9E
<b>ADD 1 DAY</b>	S0A-S0C*, S0E*, S0G-S0H*, S0J*, S0K*, S0L*, S0M*, S0N, S2VTOA*, T0B*, T0C*, T0E*, T0G*, T0J*, T0K*, T0L*, T0M*, T1A-T8R, T8T, T9A-V0B*, V0E*, V0G*, V0H-V0J*, V0K*, V0L*, V0N*, V0P*, V0R*, V0S*, V0V*, V1A-V1E, V1H, V1K-V1L, V1N, V1R, V1T, V2G, V2J-V2N, V8B-V8K, V8M, V9G-V9Z, X1A
<b>ADD 2 DAYS</b>	T0H*, T0S, T0V-T0X, T0C*, V1G, V1J, Y1A
<b>ADD 4 DAYS</b>	S0COVO, S0EOA4, S0EOGO, S0E0S0, S0H0G3, S0H1W0, S0H2V0, S0H3M0, S0JOB9, S0J0C2, S0J0C3, S0J0C6, S0J0E1, S0J0G6, S0J0G8, S0J0HO-S0J0H1, S0J0W0, S0J1S0, S0J1Y0, S0J2B0, S0J2L0, S0J2P0, S0J2R0, S0J2S0-S0J2T0, S0J2W0, S0J3C0, S0J3E0, S0K0A9, S0K0HO, S0K0J8, S0K1L0, S0K1Y0, S0K2C0, S0K3N0, S0K3S0, S0K4B0, S0K4E0-S0K4H0, S0L0B7, S0L0E5, S0L0J0, S0L1Y0, S0M0A1, S0M0A6, S0M0B5-S0M0B6, S0M0B8, S0M0C5-S0M0C6, S0M0G0, S0M0G3, S0M0HO, S0M0KO, S0M0M0, S0M0S0, S0M1G0, S0M2H0, S0M2M0, S0M3B0-S0M3H0, T0A0A4-T0A0A5, T0A0B5-T0A0B6, T0A0C4, T0A1S0-T0A1S1, T0A1X0, T0A2A0-T0A2B0, T0A2E0, T0A2J0, T0A3G0, T0A3K0, T0B0M0, T0C0R0-T0C0S0, T0C0W0, T0C1W0, T0E0B2, T0E0K0-T0E0L0, T0E1H0, T0G0A5, T0G0K0, T0G2N0, T0G2W0, T0H0B9, T0H0E6, T0H0G6, T0H0NO, T0H0SO, T0H1J0, T0H1R0, T0H2N0-T0H2N2, T0H3X0, T0H4A0, T0J0A5, T0J0B3, T0J0E7, T0J0K0, T0J0X0, T0J1C0, T0J1H0, T0J1L0-T0J1M0, T0J2G0, T0J2M0, T0J2Z0, T0J3C0, T0J3J0, T0K0AO, T0K0A5, T0K0B4-T0K0B5, T0K0C3, T0K0C5, T0K0C9, T0K0S0, T0K1E0, T0K1L0, T0K1N0, T0K1R0, T0K2J0, T0K2M0, T0K2R0, T0L1Y0, T0M0C6, T0M1L0, T0M2H0, T0P*, V0B1R0, V0C0A7-V0C0B1, V0C0B8, V0C1E0-V0C1G0, V0C1K0-V0C1L0, V0C1S0, V0C1Y0-V0C2B0, V0C2H0, V0C2R0-V0C2V0, V0C2X0-V0C2Z0, V0E1S0, V0G0B1, V0G0B5, V0G1B0, V0G1N0, V0J0A2, V0J0B4, V0J0B6, V0J0B7, V0J0B8, V0J0C4-V0J0C5, V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2K0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3J0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L0A3, V0L0A7-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4, V0N1M0, V0N1Z0, V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3, V0R0B4, V0R1A0, V0R1B0, V0R2B0, V0R2J0, V0S1K0, V0T*, V0V0A2-V0V1E0, V0V1H0, V0W
<b>ADD 6 DAYS</b>	TOV, X0B, X0E*, X0G, Y0A
<b>ADD 7 DAYS</b>	Y0B

\* Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

**Table 18: Xpresspost – USA delivery standards to Major U.S. Urban Centres**

To: MAJOR CENTRES	From: PROCESSING FACILITY		
	MONTRÉAL	TORONTO	VANCOUVER
Atlanta	2	2	4
Baltimore	2	2	4
Boston	2	2	4
Buffalo	2	2	4
Chicago	2	2	4
Cleveland	3	3	4
Dallas	2	2	4
Denver	2	2	4
Detroit	2	2	4
Indianapolis	2	2	4
Kansas City	2	2	4
Los Angeles	2	2	4
Memphis	2	2	4
Miami	2	2	4
Millwaukee	2	2	4
Minneapolis/St Paul	2	2	4
New Orleans	2	2	4
New York	2	2	4
Philadelphia	2	2	4
Phoenix	2	2	4

To: MAJOR CENTRES	From: PROCESSING FACILITY		
	MONTRÉAL	TORONTO	VANCOUVER
Pittsburgh	2	2	4
Salt Lake City	2	2	5
San Francisco	2	2	4
Seattle	2	2	4
St Louis	3	3	4
Tampa	2	2	4
Washington	2	2	4

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see [canadapost.ca/notice](http://canadapost.ca/notice)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

**Table 19: Xpresspost – USA delivery standard to U.S. states**

To: STATE	DEST. CODE	From: PROCESSING FACILITY		
		MONTRÉAL	TORONTO	VANCOUVER
Alabama	AL	2-3	2-3	4-5
Alaska	AK	3	3	4-5
Arizona	AZ	2-3	2-3	4-5
Arkansas	AR	2-3	2-3	4-5
California	CA	2-3	2-3	4-5
Colorado	CO	2-3	2-3	4-5
Connecticut	CT	2-3	2-3	4-5
Delaware	DE	2	2	4
District of Columbia	DC	2	2	4
Florida	FL	2-3	2-3	4-5
Georgia	GA	2-3	2-3	4-5
Hawaii	HI	2-3	2-3	4-5
Idaho	ID	2-3	2-3	4-5
Illinois	IL	2-3	2-3	4-5
Indiana	IN	2	2	4-5
Iowa	IA	2-3	2-3	4-5
Kansas	KS	2-3	2-3	4-5
Kentucky	KY	2-3	2-3	4-5
Louisiana	LA	2-3	2-3	4-5
Maine	ME	2-3	2-3	4-5
Maryland	MD	2-3	2-3	4-5
Massachusetts	MA	2-3	2-3	4-5
Michigan	MI	2-3	2-3	4-5
Minnesota	MN	2-3	2-3	4-5
Mississippi	MS	2-3	2-3	4-5
Missouri	MO	2-3	2-3	4-5
Montana	MT	2-3	2-3	4-5
Nebraska	NE	2-3	2-3	4-5
Nevada	NV	2-3	2-3	4-5
New Hampshire	NH	2	2	4-5
New Jersey	NJ	2	2	4-5
New Mexico	NM	2-3	2-3	4-5
New York	NY	2-3	2-3	4-5
North Carolina	NC	2-3	2-3	4-5
North Dakota	ND	2-3	2-3	4-5
Ohio	OH	2-3	2-3	4-5

To: State	Dest. Code	From: Processing Facility		
		Montréal	Toronto	Vancouver
Oklahoma	OK	2-3	2-3	4-5
Oregon	OR	2-3	2-3	4-5
Pennsylvania	PA	2-3	2-3	4-5
Puerto Rico	PR	3	3	5
Rhode Island	RI	2	2	4
South Carolina	SC	2-3	2-3	4-5
South Dakota	SD	2-3	2-3	4-5
Tennessee	TN	2-3	2-3	4-5
Texas	TX	2-3	2-3	4-5
US Virgin Islands	VI	3	3	5
Utah	UT	2-3	2-3	4-5
Vermont	VT	2-3	2-3	4-5
Virginia	VA	2-3	2-3	4-5
Washington	WA	2-3	2-3	4-5
West Virginia	WV	2-3	2-3	4-5
Wisconsin	WI	2-3	2-3	4-5
Wyoming	WY	2-3	2-3	4-5

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see [canadapost.ca/notice](http://canadapost.ca/notice)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

## 5.3 Expedited Parcel™ – USA

In order to calculate the delivery standard for Expedited Parcel - USA, follow these steps:

1. Use Table 20: Transit time - Expedited Parcel – USA to determine to which of the three processing facilities the shipment will be forwarded based on your originating FSA. Retain the number of additional business days to add to the delivery standard.
2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using one of the following: tables:
  - Use Table 21: Expedited Parcel – USA delivery standards to Major U.S. Urban Centres if the item is addressed to one of the 27 listed major U.S. cities
  - Use Table 22: Expedited Parcel – USA delivery standards to U.S. states if the item is not addressed to one of the major cities listed in Table 21.
3. Add the number of additional business days retained in step 1 to the delivery standard.

**Table 20: Transit time - Expedited Parcel – USA**

	MONTREAL
<b>ADD ZERO DAYS</b>	G0A, G0M-G0T, G0X*, G0Y-G4A, G5V, G5Y-G7A, G8T-J0L, J0N-J0W*, J0X-J0Y*, J0Z-K0G, K0J, K1A-K7C, K7H, K7S-K8H
<b>ADD 1 DAY</b>	B0C*, B0E-B0K*, B0L-E9H, G0C-G0G*, G0H-G0L, G0V, G0W*, G4R-G4S, G4V-G5T, G7B-G8P
<b>ADD 3 DAYS</b>	A1A-A1H, A1N, A1V, A2A-A2N, A5A, A8A
<b>ADD 4 DAYS</b>	A0A-A0E*, A0G*, A0H*, A0J*, A0K*, A0L, A0M*, A0N*, A1K-A1M, A1S, A1W-A1Y
<b>ADD 5 DAYS</b>	A0P*, A0R1B0, A2V, G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C8, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X3M0, G0X3P0-G0X3R0, G4T, J0M, J0W2C0, J0Y0A1-J0Y0A2, J0Y0A5, J0Y2X0-J0Y3B0, J0Y3H0, X0A0A1, X0A0A3, X0A0H0, X0A0W0-X0A1H0
<b>ADD 6 DAYS</b>	A0R*
<b>INDETERMINATE</b>	A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A8, A0K0B1, A0K0B5, A0K0B7, A0K0C2, A0K0C6, A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H3-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3-A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0, A0K2V0-A0K2X0, A0K3N0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0, A0K4L0, A0K4P0, A0K4S0-A0K4V0, A0K5C0, A0K5P0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1, A0P0A2, A0P0A4, A0P0A6, A0P0A7, A0P0A8, A0P1A0, A0P1G0, A0P1J0, A0P1K0, A0P1L0, A0P1M0, A0P1N0, A0P1P0, B0C1E0, B0K1J0, X0A

<b>TORONTO</b>	
<b>ADD ZERO DAYS</b>	KOH, KOK-KOM, K7G, K7K-K7R, K8N-NOR *, N1A-POG, P1H-P2A
<b>ADD 1 DAY</b>	POH * POJ-POL*, POM*, PON-POS, P1A-P1C, P2B-P7L
<b>ADD 2 DAYS</b>	POT*, POV*, POW, POX*, POY, P8N-P9N, ROA *, ROB *, ROC *, ROE *, ROG-ROH, ROJ *, ROK, ROL *, ROM-SOC *, SOG, SOH *, SON, S2V-S6K, S7A-S7C, S7H-S7W, S9H
<b>ADD 3 DAYS</b>	SOE *, SOJ *, SOK *, SOL *, SOM *, S6V-S6X, S9A, S9V-S9X, T9V
<b>ADD 5 DAYS</b>	N0R1M0, POH1C0, POLOA2, POLOA7, POLOB2, POLOB4-POLOB5, P0L1A0, P0L1H0, P0L1S0, P0L1W0-P0L1Y0, P0L2H0, P0L2P0, P0M0B3, P0M1C0, P0M2S0, P0M2X0, P0M2Z0, P0TOA1, P0TOB1-P0TOB2, P0TOC7, P0T1L0, P0T1P0, P0T1Z0, P0T2L0, P0T3A0-P0T3B0, P0V0A1, P0V0A3, P0V0A7, P0V0B1, P0V0B4-P0V0B5, P0V0B8-P0V0C5, P0V0C7-P0V1B0, P0V1E0-P0V1J0, P0V1M0-P0V1N0, P0V1V0-P0V1W0, P0V1Y0-P0V2A0, P0V2G0, P0V2L0, P0V2P0, P0V2Y0-P0V2Z0, P0V3B0-P0V3G0, P0X0A5, P0X1B0, P0X1E0, P0X1P0
<b>INDETERMINATE</b>	ROA0S0, ROBOA0-ROBOA4, ROBOA7-R0B0B2, ROBOB4-ROBOB9, ROBOC1-R0B0G0, ROBOLO-ROB1S0, ROB1W0-R0B2H0, R0C0B9, R0C0E2, R0C0G4, R0C0J0, R0C0V0, R0C1V0, R0C2A0, R0C2P0, R0C3K0, R0E0B1, R0E0B6, R0E0C3, R0E0J0, R0E1E0, R0E1K0, R0E1N0, R0E2E0, R0J0L0, R0J0Z0, R0J1K0, R0J1Y0, R0L0A3, R0L0A6, R0L0B5, R0L0C5, R0L0E2, R0L0K0, R0L0R0, R0L1L0, R0L1Y0, R0L2C0, R0L2K0, S0C0V0, S0E0A4, S0E0G0, S0E0S0, S0H0G3, S0H1W0, S0H2V0, S0H3M0, S0J0B9, S0J0C2-S0J0C3, S0J0C6, S0J0C9, S0J0E1, S0J0G6, S0J0G8, S0J0H0-S0J0H1, S0J0W0, S0J1S0, S0J1Y0, S0J2B0, S0J2L0, S0J2P0-S0J2W0, S0J3C0-S0J3E0, S0K0A9, S0K0H0, S0K0J8, S0K1L0, S0K1Y0, S0K2C0, S0K3N0, S0K3S0, S0K4B0, S0K4E0-S0K4H0, S0L0B7, S0L0E5, S0L0J0, S0L1Y0, S0M0A1, S0M0A6, S0M0B5-S0M0B6, S0M0B8, S0M0C5-S0M0C6, S0M0G0, S0M0G3, S0M0H0, S0M0K0, S0M0M0, S0M0S0, S0M1G0, S0M2H0, S0M2M0, S0M3B0-S0M3H0, S0P
<b>VANCOUVER</b>	
<b>ADD ZERO DAYS</b>	V1M, V2P-V4S, V4W-V7Y, V8L, V8N-V9E
<b>ADD 1 DAY</b>	T1X-T3Z, T5A-T6X, T8A-T8H, T8N, T8T, V0B *, V0G *, V0H, V0L *, V0M, V0N *, V0P *, V0R *, V0S *, V0X-V1E, V1H, V1K-V1L, V1N-V2N, V4T-V4V, V8A-V8B, V8K, V8M, V9G-V9Z
<b>ADD 2 DAYS</b>	TOA *, TOB *, TOC *, TOE *, TOG * TOH *, TOJ *, TOK *, TOL *, TOM *, T1A-T1W, T4A-T4X, T7A-T7Z, T8L, T8R, T8V-T9S, T9W-V0A, VOC *, V0E *, V0J *, V0K *, V0V *, V1G, V1J, V8C-V8J
<b>ADD 3 DAYS</b>	T8S
<b>ADD 4 DAYS</b>	X1A, Y1A
<b>ADD 5 DAYS</b>	TOA0A4-T0A0A5, TOA0B5-T0A0B6, TOA0C4, TOA1S0, TOA1S1, TOA1X0, TOA2A0-T0A2B0, TOA2E0, TOA2J0, TOA3G0, TOA3K0, TOB0M0, TOC0R0-T0C0S0, TOC0W0, TOC1W0, TOE0B2, TOE0K0-TOE0L0, TOE1H0, T0G0A5, T0G0K0, T0G2N0-T0G2W0, T0H0B9, T0H0E6, T0H0G6, T0H0N0, T0H0S0, T0H1J0, T0H1R0, T0H2N0-T0H2N2, T0H3X0, T0H4A0, T0J0A5, T0J0B3, T0J0E7, T0J0K0, T0J0X0, T0J1C0, T0J1H0, T0J1L0-T0J1M0, T0J2G0, T0J2M0, T0J2Z0, T0J3C0, T0J3J0, T0K0A0, T0K0A5, T0K0B4-T0K0B5, T0K0C3, T0K0C5, T0K0C9, T0K0S0, T0K1E0, T0K1L0, T0K1N0, T0K1R0, T0K2J0, T0K2M0, T0K2R0, T0L1Y0, T0M0C6, T0M1L0, T0M2H0, TOP, V0B1R0, VOC0A7-V0C0B1, VOC0B8, VOC1E0-VOC1G0, VOC1K0-V0C1L0, VOC1S0, VOC1Y0-VOC2B0, VOC2H0, VOC2R0-VOC2V0, VOC2X0-VOC2Z0, V0E1S0, V0G0B1, V0G0B5, V0G1B0, V0G1N0, V0J0A2, V0J0B4, V0J0B6-V0J0B8, V0J0C4-V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2K0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3J0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L0A3, V0L0A7-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4, V0N1M0, V0N1Z0-V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3-V0R0B4, V0R1A0-V0R1B0, V0R2B0, V0R2J0, V0S1K0, VOT, V0V0A2-V0V1E0, V0V1H0, V0W
<b>INDETERMINATE</b>	TOV, X0B-X0G, Y0A-Y0B

\* Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

Table 21: Expedited Parcel – USA delivery standards to Major U.S. Urban Centres

To: MAJOR CENTRES	From: PROCESSING FACILITY		
	MONTRÉAL	TORONTO	VANCOUVER
Atlanta	5	5	6
Baltimore	5	4	6
Boston	5	4	6
Buffalo	5	4	7
Chicago	5	4	6
Cleveland	5	5	6
Dallas	5	5	6
Denver	5	5	6
Detroit	5	5	6
Indianapolis	5	5	6
Kansas City	5	5	6
Los Angeles	5	5	6
Memphis	5	5	6

To: MAJOR CENTRES	From: Processing Facility		
	MONTRÉAL	TORONTO	VANCOUVER
Miami	5	5	6
Millwaukee	5	5	6
Minneapolis/St Paul	5	5	6
New Orleans	5	5	6
New York	4	4	6
Philadelphia	5	4	6
Phoenix	5	5	6
Pittsburgh	5	4	6
Salt Lake City	5	5	6
San Francisco	5	5	6
Seattle	5	5	7
St Louis	5	5	7
Tampa	5	5	6
Washington	5	4	6

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see [canadapost.ca/notice](http://canadapost.ca/notice)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

**Table 22: Expedited Parcel – USA delivery standards to U.S. states**

To STATE	DEST. CODE	From: Processing Facility		
		MONTRÉAL	TORONTO	VANCOUVER
Alabama	AL	5-6	5-6	6-7
Alaska	AK	6	6	6-7
Arizona	AZ	5-6	5-6	6-7
Arkansas	AR	5-6	5-6	6-7
California	CA	5-6	5-6	6-7
Colorado	CO	5-6	5-6	6-7
Connecticut	CT	4-5	4-5	6-7
Delaware	DE	5	4-5	6
District of Columbia	DC	5	4	6
Florida	FL	5-6	5-6	6-7
Georgia	GA	5-6	5-6	6-7
Guam	GU	6	6	7
Hawaii	HI	6	6	7
Idaho	ID	5-6	5-6	6-7
Illinois	IL	5-6	4-5	6-7
Indiana	IN	5-6	5-6	6-7
Iowa	IA	5-6	5-6	6-7
Kansas	KS	5-6	5-6	6-7
Kentucky	KY	5-6	5-6	6-7
Louisiana	LA	5-6	5-6	6-7
Maine	ME	5-6	4-5	6-7
Maryland	MD	5	4-5	6-7
Massachusetts	MA	5	4-5	6-7
Michigan	MI	5-6	5-6	6-7
Minnesota	MN	5-6	5-6	6-7

To State	Dest. Code	From: Processing Facility		
		Montréal	Toronto	Vancouver
Mississippi	MS	5-6	5-6	6-7
Missouri	MO	5-6	5-6	6-7
Montana	MT	5-6	5-6	6-7
Nebraska	NE	5-6	5-6	6-7
Nevada	NV	5-6	5-6	6-7
New Hampshire	NH	5	4-5	6-7
New Jersey	NJ	4-5	4	6-7
New Mexico	NM	5-6	5-6	6-7
New York	NY	4-6	4-5	6-7
North Carolina	NC	5-6	4-5	6-7
North Dakota	ND	5-6	5-6	6-7
Ohio	OH	5-6	5-6	6-7
Oklahoma	OK	5-6	5-6	6-7
Oregon	OR	5-6	5-6	6-7
Pennsylvania	PA	5-6	4-5	6-7
Puerto Rico	PR	6	6	7
Rhode Island	RI	5	5	6
South Carolina	SC	5-6	4-5	6-7
South Dakota	SD	5-6	5-6	6-7
Tennessee	TN	5-6	5-6	6-7
Texas	TX	5-6	5-6	6-7
US Virgin Islands	VI	6	6	7
Utah	UT	5-6	5-6	6-7
Vermont	VT	5	4-5	6-7
Virginia	VA	5-6	5-6	6-7
Washington	WA	5-6	5-6	6-7
West Virginia	WV	5-6	4-5	6-7
Wisconsin	WI	5-6	5-6	6-7
Wyoming	WY	5-6	5-6	6-7

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see [canadapost.ca/notice](http://canadapost.ca/notice)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

## 5.4 Tracked Packet™ – USA

Please note that delivery standards for Tracked Packet – USA are expected delivery times and are not guaranteed.

In order to calculate the expected delivery time for Tracked Packet – USA, follow these steps:

1. Use Table 23: Transit time - Tracked Packet – USA to determine to which of the three processing facilities your item will be forwarded to based on your originating FSA. Retain the number of additional business days to add to the delivery standard.
2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using one of the following:
  - Use Table 24: Tracked Packet – USA delivery standards to Major U.S. Urban Centres if the item is addressed to one of the 27 listed major U.S. cities
  - Use Table 25: Tracked Packet – USA delivery standards to U.S. states if the item is not addressed to one of the major cities listed in Table 24.
3. Add the number of additional business days retained in step 1 to the delivery standard in step 2.

**Table 23: Transit time - Tracked Packet – USA**

<b>MONTREAL</b>	
<b>ADD 0 DAYS</b>	G0A, G0M-G0X*, G0Y-G4A, G5A, G5V-G7A, G8T-G9X, H1A-J0L, J0N-J0V, J0W*, J0X, J1A-J9L, K1A-K4A
<b>ADD 1 DAY</b>	A0A-A0E*, A0G*, A0H*, A0J*, A0L, A0M*, A0N*, A1A-A2N, A5A-B0C*, B0E-B0J, B0K*, B0L-E2S, E3A-E3G, E3N-E5A, E5C-E9H, G0C-G0G*, G0H-G0L, G0T-G0W*, G4R-G4Z, G5B-G5T, G7B-G8P, H0M, JOY*, J0Z, J0P-K0G, K0J, K4B-K7C, K7H, K7S-K8H
<b>ADD 2 DAYS</b>	A0K*, A0P*, A0R, A2V, E2V, E3L, E5B, X0A0A1, X0A0H0, X0A1H0
<b>ADD 4 DAYS</b>	G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C7, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, J0Y0A1-J0Y0A2, J0Y0A5, J0Y2X0, J0Y3B0J0Y3H0, X0A0A3, X0A0W0
<b>ADD 6 DAYS</b>	A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H3-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3-A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0, A0K2V0-A0K2X0, A0K3N0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0, A0K4L0, A0K4P0, A0K4S0-A0K4V0, A0K5C0, A0K5P0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1, A0P0A2, A0P0A4, A0P0A6-A0P1A0, A0P1G0-A0P1P0, B0C1E0, B0K1J0, X0A*
<b>TORONTO</b>	
<b>ADD 0 DAYS</b>	K0H, K0K-K0M, K7G, K7K-K7R, K8N-N0B, N0E-N0G, N0K, N1A-N4B, N4N, N4W, N4Z-N5A, N5R-N6P, N8N-N9K, P0A-P0G, P1H-P2A
<b>ADD 1 DAY</b>	K0H-K0M, K7G-K7P, NOC, NOH-N0J, N0L-N0R, N4G-N4L N4S-N4V, N4X, N5C-N5R, N7A-N8M, N9V-N9Y, P0H*, P0J-P0L, P0Y-P1C, P2B, R0A*, ROC*, ROE*, R0GROJ, R0K-R0L*, R0M-R7N
<b>ADD 2 DAYS</b>	ROB*, ROC0B8, ROC1E0, R8A-R9A
<b>ADD 4 DAYS</b>	N0R1M0, P0H1C0, P0L0A2, P0L0A7, P0L0B2, P0L0B4-P0L0B5, P0L1A0, P0L1H0, P0L1S0, P0L1W0, P0L1Y0, P0L2H0, P0L2P0, P0M0B3, P0M1C0, P0M2S0, P0M2X0, P0M2Z0, P0T0A1, P0T0B1-P0T0B2, P0T0C7, P0T1L0, P0T1P0, P0T1Z0, P0T2L0, P0T3A0, P0T3B0, P0V0A1, P0V0A3, P0V0A7, P0V0B1, P0V0B4-P0V0B5, P0V0B8-P0V0C5, P0V0C7-P0V1B0, P0V1E0-P0V1J0, P0V1M0, P0V1N0, P0V1V0, P0V1W0, P0V1Y0, P0V1Z0, P0V2A0, P0V2G0, P0V2L0, P0V2P0, P0V2Y0, P0V3B0, P0V3C0, P0V3E0, P0V3G0, P0X0A5, P0X1B0, P0X1E0, P0X1P0
<b>ADD 6 DAYS</b>	ROA0S0, ROB0A0-ROB0A2, ROB0A4, ROB0A7-ROB0B2, ROB0B4-ROB0B9, ROB0C1-ROB0G0, ROB0M0-ROB0V0, ROBOY0-ROB0Z0, ROB1C0-ROB1E0, ROB1H0-ROB1J0, ROB1L0, ROB1P0-ROB1R0, ROB1Z0, ROB2G0-ROB2H0, ROC0B9, ROC0E2, ROC0G4, ROC0J0, ROC0V0, ROC1V0, ROC2A0, ROC2P0, ROC3K0, ROE0B1, ROE0B6, ROE0C3, ROE0J0, ROE1E0, ROE1K0, ROE1N0, ROE2E0, ROJ0L0, ROJ0Z0, ROJ1K0, ROJ1Y0, ROLOA3, R0L0A6, R0L0B5, R0L0C5, R0LOKO, R0LOMO, R0LORO, R0L1L0, R0L1Y0, R0L2C0, R0L2K0, SOP, X0C
<b>VANCOUVER</b>	
<b>ADD 0 DAYS</b>	V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V8A, V8L, V8N-V9E
<b>ADD 1 DAY</b>	SOA-S0C*, SOE*, SOG-S0H*, SOJ*, SOK*, SOL*, SOM*, SON, S2VT0A*, T0B*, T0C*, TOE*, T0G*, T0J*, T0K*, T0L*, TOM*, T1A-T8R, T8T, T9A-V0B*, V0E*, V0G*, V0H-V0J*, V0K*, VOL*, V0N*, V0P*, V0R*, V0S*, V0V*, V1A-V1E, V1H, V1K-V1L, V1N, V1R, V1T, V2G, V2J-V2N, V8B-V8K, V8M, V9G-V9Z, X1A, Y1A
<b>ADD 2 DAYS</b>	TOH*, T8S, T8V-T8X, V0C*, V1G, V1J
<b>ADD 4 DAYS</b>	SOC0V0, S0E0A4, S0E0G0, S0E0S0, S0H0G3, S0H1W0, S0H2V0, S0H3M0, S0J0B9, S0J0C2, S0J0C3, S0J0C6, S0J0C9, S0J0E1, S0J0G6, S0J0G8, S0J0H0-S0J0H1, S0J0W0, S0J1S0, S0J1Y0, S0J2B0, S0J2L0, S0J2P0, S0J2R0, S0J2S0-S0J2T0, S0J2W0, S0J3C0, S0J3E0, S0K0A9, S0K0H0, S0K0J8, S0K1L0, S0K1Y0, S0K2C0, S0K3N0, S0K3S0, S0K4B0, S0K4E0-S0K4H0, S0L0B7, S0L0E5, S0L0J0, S0L1Y0, S0M0A1, S0M0A6, S0M0B5-S0M0B6, S0M0B8, S0M0C5-S0M0C6, S0M0G0, S0M0G3, S0M0HO, S0M0KO, S0M0MO, S0M0SO, S0M1G0, S0M2H0, S0M2M0, S0M3B0-S0M3H0, T0A0A4-T0A0A5, T0A0B5-T0A0B6, T0A0C4, T0A1S0-T0A1S1, T0A1X0, T0A2A0-T0A2B0, T0A2E0, T0A2J0, T0A3G0, T0A3K0, T0B0M0, T0C0R0-T0C0S0, T0C0W0, T0C1W0, T0E0B2, T0E0K0-T0E0L0, T0E1H0, T0G0A5, T0G0K0, T0G2N0, T0G2W0, T0H0B9, T0H0E6, T0H0G6, T0H0N0, T0H0S0, T0H1J0, T0H1R0, T0H2N0-T0H2N2, T0H3X0, T0H4A0, T0J0A5, T0J0B3, T0J0E7, T0J0K0, T0J0X0, T0J1C0, T0J1H0, T0J1L0-T0J1M0, T0J2G0, T0J2M0, T0J2Z0, T0J3C0, T0K3J0, T0K0A5, T0K0B4-T0K0B5, T0K0C3, T0K0C5, T0K0C9, T0K0S0, T0K1E0, T0K1L0, T0K1N0, T0K1R0, T0K2J0, T0K2M0, T0K2R0, T0L1Y0, T0M0C6, T0M1L0, T0M2H0, T0P*, V0C0A7-V0C0B1, V0C0B8, V0C1E0-V0C1G0, V0C1K0-V0C1L0, V0C1S0, V0C1Y0-V0C2B0, V0C2H0, V0C2R0-V0C2V0, V0C2X0-V0C2Z0, V0E1S0, V0G0B1, V0G0B5, V0G1B0, V0G1N0, V0J0A2, V0J0B4, V0J0B6, V0J0B7, V0J0B8, V0J0C4-V0J0C5, V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2K0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3J0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4, V0N1M0, V0N1Z0, V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3, V0R0B4, V0R1A0, V0R1B0, V0R2B0, V0S1K0, V0T*, V0V0A2-V0V1E0, V0V1H0, V0W
<b>ADD 6 DAYS</b>	TOV, X0B, X0E*, X0G, Y0A-Y0B*

\* Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

**Table 24: Tracked Packet – USA delivery standards to Major U.S. Urban Centres**

To: MAJOR CENTRES	From: PROCESSING FACILITY		
	MONTRÉAL	TORONTO	VANCOUVER
Atlanta	7	7	7
Baltimore	6	7	7
Boston	6	7	7
Buffalo	7	7	7
Chicago	7	6	7
Cleveland	7	7	7
Dallas	7	7	7
Denver	7	7	7
Detroit	7	7	7
Indianapolis	7	6	7
Kansas City	7	7	7

To: MAJOR CENTRES	From: Processing Facility		
	MONTRÉAL	TORONTO	VANCOUVER
Los Angeles	7	7	7
Memphis	7	7	7
Miami	7	7	7
Millwaukee	7	6	7
Minneapolis/St Paul	7	7	7
New Orleans	7	7	7
New York	6	7	7
Philadelphia	6	7	7
Phoenix	7	7	7
Pittsburgh	7	7	7
Salt Lake City	7	7	7
San Francisco	7	7	6
Seattle	7	7	7
St Louis	7	7	7
Tampa	7	7	7
Washington	6	7	7

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see [canadapost.ca/notice](http://canadapost.ca/notice)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

**Table 25: Tracked Packet – USA delivery standards to U.S. states**

To: STATE	DEST. CODE	From: Processing Facility		
		MONTRÉAL	TORONTO	VANCOUVER
Alaska	AK	7-8	7-8	7-8
Alabama	AL	7	7	7
Arkansas	AR	7	7	7
Arizona	AZ	7	7	7
California	CA	7	7	6-7
Colorado	CO	7	7	7
Connecticut	CT	6	7	7
District of Columbia	DC	6-7	7	7
Delaware	DE	6	7	7
Florida	FL	7	7	7
Georgia	GA	7	7	7
Guam	GU	9	9	7
Hawaii	HI	7-8	7-8	7
Iowa	IA	7	6-7	7
Idaho	ID	7	7	7
Illinois	IL	7	6-7	7
Indiana	IN	7	6-7	7
Kansas	KS	7	7	7
Kentucky	KY	6	7	7
Louisiana	LA	6	7	7
Massachusetts	MA	6	7	7
Maryland	MD	6	7	7

TO: STATE	DEST. CODE	FROM: PROCESSING FACILITY		
		MONTRÉAL	TORONTO	VANCOUVER
Maine	ME	7	7	7
Michigan	MI	7	6-7	7-8
Minnesota	MN	7	7	7
Missouri	MO	7	7	7
Mississippi	MS	7	7	7
Montana	MT	7	7	7
North Carolina	NC	7	7	7
North Dakota	ND	7	7	7
Nebraska	NE	7	7	7
New Hampshire	NH	6	7	7
New Jersey	NJ	6	7	7
New Mexico	NM	7	7	7
Nevada	NV	7	7	7
New York	NY	6-7	7	7
Ohio	OH	6	7	7
Oklahoma	OK	6	7	7
Oregon	OR	6	7	7
Pennsylvania	PA	6-7	7	7
Puerto Rico	PR	7	7	7
Rhode Island	RI	6	7	7
South Carolina	SC	7	7	7
South Dakota	SD	7	7	7
Tennessee	TN	7	7	7
Texas	TX	7	7	7
Utah	UT	7	7	7
US Virgin Islands	VI	7	7	8
Virginia	VA	6-7	7	8
Vermont	VT	6-7	7	7
Washington	WA	7	7	7
West Virginia	WV	6-7	7	7
Wisconsin	WI	7	6-7	7
Wyoming	WY	7	7	7

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see [canadapost.ca/notice](http://canadapost.ca/notice)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

## 5.5 Small Packet™

The estimated delivery standards to U.S. destinations are:

**Small Packet – Air**

5 to 8 business days

# DELIVERY STANDARDS TO AN INTERNATIONAL DESTINATION

## 5.6 Priority™ Worldwide

Delivery standards are only available on the Canada Post website at [canadapost.ca/tools/pg/manual/PGservstdsp1-e.asp](http://canadapost.ca/tools/pg/manual/PGservstdsp1-e.asp) or by calling Canada Post Customer Service at 1-888-550-6333.

## 5.7 Xpresspost™ – International

In order to calculate the estimated delivery standard for Xpresspost-International, follow these steps:

1. Use Table 26: Transit time - Xpresspost – International to determine to which of the three processing facilities your item will be forwarded to based on your originating FSA. Retain the number of additional business days to add to the delivery standard. If your **FSA\* is in the range of P0V-T9X, X0B-X0G and Y0A-Y0B** you will need to use the instructions in [Section 4.2](#) to determine the domestic Xpresspost standard between your FSA and the Forward Processing Facility identified.
2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using Table 27: Xpresspost – International delivery standards to select destinations.
3. Add the number of additional business days retained in step 1 to the delivery standard in step 2.

**NOTE 1:** The above calculations are for estimation purposes only. More accurate delivery standards will be presented by our shipping systems or tools when a destination Post Code is provided by the shipper. Guaranteed delivery standards will be determined at the time of acceptance of the item by Canada Post. Some exceptions apply.

**2:** The On-time Delivery Guarantee applies to all destinations.

**Table 26: Transit time - Xpresspost – International**

<b>MONTREAL</b>	
<b>ADD ZERO DAYS</b>	G0A, G0M-G0S, G0X*, G0Y-G4A, G5A, G5V-G7A, G8T-G9X, G1A-G9X, H1A-J0L, J0N-J0W*, J0X, J1A-J9L, K1A-K4A
<b>ADD 1 DAY</b>	A0A-A0E*, A0G*, A0H*, A0J*, A0L, A0M*, A0N*, A1A-A2N, A5A-B0C*, B0E-B0K*, B0L-E2S, E3A-E3G, E3N-E5A, E5C-E9H, G0C-G0G*, G0H-G0L, G0T-G0W*, G0X*, G0Y-G0Z, G1A-G9X, H0M, J0A-J0L, J0Y*, J0Z, KOA-K0G, KOJ, K4B-K7C, K7H, K7H, K7S-K8H
<b>ADD 2 DAYS</b>	A0K*, A0P*, A0R, A2V, E2V, E3L, E5B, X0A0A1, X0A0H0, X0A1H0
<b>ADD 4 DAYS</b>	G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C8, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, J0Y0A1-J0Y0A2, J0Y0A5, J0Y2X0-J0Y3B0, J0Y3H0, X0A0A3, X0A0W0
<b>ADD 6 DAYS</b>	A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B3, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H3-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3-A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1T0-A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0-A0K2X0, A0K3K0-A0K3L0, A0K3N0-A0K3P0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0-A0K4L0, A0K4P0, A0K4S0, A0K5P0, A0K5S0, A0K5V0, A0K5Y0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1, A0P0A2, A0P0A4, A0P0A6-A0P1A0, A0P1G0-A0P1P0, B0C1E0, B0K1J0, X0A*
<b>ADD DOMESTIC DELIVERY STANDARD AS PER SECTION 4.2</b>	If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Argentina, Austria, Bahamas, Barbados, Belgium, Belize, Brazil, Cayman Islands, Chile, Curacao, Cyprus, Denmark, Dutch Caribbean, El Salvador, Finland, France, Germany, Greece, Grenada, Guyana, Hungary, Iceland, Ireland, Israel, Italy, Kenya, Liechtenstein, Luxembourg, Monaco, Morocco, Netherlands, Norway, Poland, Portugal, Saint Lucia, San Marino, Sint Maarten (Dutch Part), Spain, St Kitts & Nevis, Sweden, Switzerland, Syria or United Kingdom.
<b>TORONTO</b>	
<b>ADD ZERO DAYS</b>	K0H, K0K-K0M, K7G, K7K-K7R, K8N-N0B, N0E-N0G, N0K, N1A-N4B, N4N-N4W, N4Z-N5A, N5V-N6P, N8N-N9K, P0A-P0G, P1H-P2A
<b>ADD 1 DAY</b>	N0C, N0H-N0J, N0L-N0R*, N4G-N4L N4S-N4V, N4X, N5C-N5R, N7A-N8M, N9V-N9Y, P0H*, P0J-P0L*, P0M*, P0N-P0T*, P1A-P1C, P2B-P7L
<b>ADD 4 DAYS</b>	N0R1M0, P0H1C0, P0L0A2, P0L0A7, P0L0B2, P0L0B4-P0L0B5, P0L1A0, P0L1H0, P0L1S0, P0L1W0-P0L1Y0, P0L2H0, P0L2P0, P0M0B3, P0M1C0, P0M2S0, P0M2X0, P0M2Z0, P0T0A1, P0T0B1-P0T0B2, P0T0C7, P0T1L0, P0T1P0, P0T1Z0, P0T2L0, P0T3A0-P0T3B0, P0V0A1, P0V0A3, P0V0A7, P0V0B1, P0V0B4-P0V0B5, P0V0C4-P0V0C5, P0V0C7-P0V1B0, P0V1E0-P0V1J0, P0V1M0-P0V1N0, P0V1V0-P0V1W0, P0V1Y0-P0V2A0, P0V2G0, P0V2L0, P0V2P0, P0V2Y0-P0V2Z0, P0V3B0-P0V3G0, P0X0A5, P0X1B0, P0X1E0, P0X1P0
<b>VANCOUVER</b>	
<b>ADD ZERO DAYS</b>	V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V7Y, V8A, V8L, V8N-V9E
<b>ADD 1 DAY</b>	V0A, V0B*, V0E*, V0G*, V0H, V0J*, V0K*, V0L*, V0N*, V0P*, V0R*, V0S*, V0V*, V1A-V1E, V1H, V1K-V1L, V1N, V1R, V1T, V2G, V2J-V2N, V7Z, V8B-V8K, V8M, V9G-V9Z, X1A, Y1A
<b>ADD 4 DAYS</b>	V0B1R0, V0C0A7-V0C0B1, V0C0B8, V0C1E0-V0C1G0, V0C1K0-V0C1L0, V0C1S0, V0C1Y0-V0C2B0, V0C2H0, V0C2R0-V0C2V0, V0C2X0 - V0C2Z0, V0E1S0, V0G0B1, V0G0B5, V0G1B0, V0G1N0, V0J0A2, V0J0B4, V0J0B6-V0J0B8, V0J0C4-V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2K0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3I0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L0A3, V0L0A7-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4-V0N0E5, V0N1M0, V0N1Z0-V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3-V0R0B4, V0R1A0-V0R1B0, V0R2B0, V0R2J0, V0S1K0, V0T, V0V0A2-V0V1E0, V0V1H0, V0W
<b>ADD DOMESTIC DELIVERY STANDARD AS PER SECTION 4.2</b>	If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Australia, China, Hong Kong, Japan, Korea (South), Malaysia, New Zealand, Norfolk Island, Philippines, Singapore and Taiwan.

\* Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

**Table 27: Xpresspost – International delivery standards to select destinations**

To: DESTINATION	DEST. CODE	From: Processing Facility		
		MONTREAL	TORONTO	VANCOUVER
Albania	AL	J	8	J
Argentina	AR	FH	FH	FI
Australia	AU	10	9	9
Austria	AT	6	6	7
Bahamas	BS	8	8	9
Barbados	BB	F€	10	FF
Belarus	BY	FÍ	FÍ	FÍ
Belgium	BE	7	8	8
Belize	BZ	18	FÍ	18
Brazil	BR	10	10	11
Cayman Islands	KY	7	7	8
Chile	CL	12	12	13
China	CN	11	11	9
Colombia	CO	FÍ	FÍ	FJ
Costa Rica	CR	FÍ	FÍ	FÍ
Croatia	HR	Í	Í	J
Curacao	CW	Í	J	J
Cyprus	CY	Í	Í	Í
Czech Rep	CZ	Í	Í	Í
Denmark	DK	8	8	9
Ecuador	EC	1H	FH	FI
El Salvador	SV	GF	G€	GF
Estonia	EE	FG	FF	FG
Ethiopia	ET	13	14	14
Finland	FI	8	9	8
France	FR	6	6	7
Germany	DE	6	6	7
Greece	GR	9	9	9
Grenada	GD	FJ	G€	G€
Guyana	GY	GF	G€	GF
Hong Kong	HK	6	6	5
Hungary	HU	Í	Í	J
Iceland	IS	Í	J	J
India	IN	FG	FG	FH
Indonesia	ID	FH	FH	FF
Ireland	IE	11	10	11
Israel	IL	FÍ	FI	FÍ
Italy	IT	F€	J	J
Jamaica	JM	13	14	14
Japan	JP	6	6	6
Kenya	KE	J	Í	F€
Korea (South)	KR	8	8	7
Latvia	LV	7	6	7
Lebanon	LB	J	F€	F€
Liechtenstein	LI	Í	Í	Í
Lithuania	LT	FÍ	FÍ	FÍ
Luxembourg	LU	Í	J	J
Macao	MO	6	6	5
Malaysia	MY	FI	FI	FG
Malta	MT	FÍ	FÍ	FÍ
Mauritius	MU	FÍ	FÍ	FÍ
Mexico	MX	13	13	14

To: DESTINATION	DEST. CODE	From: PROCESSING FACILITY		
		MONTREAL	TORONTO	VANCOUVER
Monaco	MC	6	6	7
Morocco	MA	10	11	11
Netherlands	NL	8	7	8
New Zealand	NZ	12	12	12
Norfolk Islands	NF	10	9	9
Norway	NO	8	8	8
Philippines	PH	11	10	10
Poland	PL	9	9	10
Portugal	PT	10	10	10
Romania	RO	6	5	7
Russia	RU	8	8	9
Saint Lucia	LC	16	15	16
Saint Maarten (Dutch Part)	SX	14	15	15
San Marino	SM	9	9	9
Saudi Arabia	SA	9	9	10
Serbia	RS	9	8	9
Singapore	SG	9	8	8
Slovakia	SK	7	8	8
Spain	ES	9	8	9
St Kitts & Nevis	KN	23	22	23
Sweden	SE	7	8	8
Switzerland	CH	6	6	7
Syria* not guaranteed	SY	27	25	27
Taiwan	TW	11	9	9
Thailand	TH	10	10	8
Trinidad & Tobago	TT	23	23	24
United Arab Emirates	AE	4	4	5
United Kingdom	GB	7	7	7
Vietnam	VN	9	9	8

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see [canadapost.ca/notice](http://canadapost.ca/notice)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

## 5.8 Tracked Packet™ – International

In order to calculate the expected delivery time for Tracked Packet – International, follow these steps:

1. Use Table 28: Transit time - Tracked Packet – International to determine to which of the three processing facilities your item will be forwarded to based on your originating FSA. Retain the number of additional business days to add to the delivery standard. If your **FSA\* is in the range of P0V-T9X, X0B-X0G and Y0A-Y0B** you will need to use the instructions in [Section 4.2](#) to determine the domestic Xpresspost standard between your FSA and the Forward Processing Facility identified.
2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using Table 29: Tracked Packet – International delivery standards.
3. Add the number of additional business days retained in step 1 to the delivery standard in step 2.

**NOTE:** Delivery standards for Tracked Packet – International are not guaranteed.

**Table 28: Transit time - Tracked Packet – International**

		MONTREAL
ADD ZERO DAYS	G0A, G0M-G0S, G0X*, G0Y-G4A, G5A, G5V-G7A, G8T-G9X, G1A-G9X, H1A-J0L, J0N-J0W*, J0X, J1A-J9L, K1A-K4A	
ADD 1 DAY	A0A-A0E*, A0G*, A0H*, A0J*, A0L, A0M*, A0N*, A1A-A2N, A5A-B0C*, B0E-B0K*, B0L-E2S, E3A-E3G, E3N-E5A, E5C-E9H, G0C-G0G*, G0H-G0L, G0T-G0W*, G4R-G4Z, G5B-G5T, G7B-G8P, H0M, J0Y*, J0Z, J9P-K0G, K0J, K4B-K7C, K7H, K7S-K8H	
ADD 2 DAYS	A0K*, A0P*, A0R, A2V, E2V, E3L, E5B, X0A0A1, X0A0H0, X0A1H0	

<b>ADD 4 DAYS</b>	G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C5-G0G0C8, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, JOY0A1-JOY0A2, JOY0A5, JOY2X0, JOY3B0, JOY3H0, X0A0A3, X0A0W0
<b>ADD 6 DAYS</b>	A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B3, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H3-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3-A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1T0-A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0-A0K2X0, A0K3K0-A0K3L0, A0K3N0-A0K3P0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0-A0K4L0, A0K4P0, A0K4S0, A0K5S0, A0K5V0, A0K5Y0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1, A0P0A2, A0P0A4, A0P0A6-A0P1A0, A0P1G0-A0P1P0, B0C1E0, B0K1J0, X0A*
<b>ADD DOMESTIC DELIVERY STANDARD AS PER SECTION 4.2</b>	If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Belgium, Croatia, Denmark, Estonia, Finland, France, Germany, Ireland, Latvia, Luxembourg, Malta, Netherlands, Spain, Sweden, Switzerland or United Kingdom.

**TORONTO**

<b>ADD ZERO DAYS</b>	KOH, KOK-KOM, K7G, K7K-K7R, K8N-NOB, NOE-NOG, NOK, N1A-N4B, N4N,N4W, N4Z-N5A, N5R-N6P, N8N-N9K, P0A-P0G, P1H-P2A
<b>ADD 1 DAY</b>	NOC, NOH-N0J, NOL-N0R*, N4G-N4L N4S-N4V, N4X, N5C-N5R, N7A-N8M, N9V-N9Y, P0H*, P0J-P0L*, P0M*, P0N-P0T*, P1A-P1C, P2B-P7L
<b>ADD 4 DAYS</b>	N0R1M0, P0H1C0, P0L0A2, P0L0A7, P0L0B2, P0L0B4-P0L0B5, P0L1A0, P0L1H0, P0L1S0, P0L1W0-P0L1Y0, P0L2H0, P0L2P0, P0M0B3, P0M1C0, P0M2S0, P0M2X0, P0M2Z0, P0T0A1, P0T0B1-P0T0B2, P0T0C7, P0T1L0, P0T1P0, P0T1Z0, P0T2L0, P0T3A0-P0T3B0, P0V0A1, P0V0A3, P0V0A7, P0V0B1, P0V0B4-P0V0B5, P0V0B8-P0V0C5, P0V0C7-P0V1B0, P0V1E0-P0V1J0, P0V1M0-P0V1N0, P0V1V0-P0V1W0, P0V1Y0-P0V2A0, P0V2G0, P0V2L0, P0V2P0, P0V2Y0-P0V2Z0, P0V3B0-P0V3G0, P0X0A5, P0X1B0, P0X1E0, P0X1P0

**VANCOUVER**

<b>ADD ZERO DAYS</b>	V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V8A, V8L, V8N-V9E
<b>ADD 1 DAY</b>	V0A, V0B*, V0E*, V0G*, V0H, V0J*, V0K*, V0L*, V0N*, V0P*, V0R*, V0S*, V0V*, V1A-V1E, V1H, V1K-V1L, V1N, V1R, V1T, V2G, V2J-V2N, V7Z, V8B-V8K, V8M, V9G-V9Z, X1A, Y1A
<b>ADD 4 DAYS</b>	V0B1R0, V0C0A7-V0C0B8, V0C1E0-V0C1G0, V0C1K0-V0C1L0, V0C1S0, V0C1Y0-V0C2B0, V0C2H0, V0C2R0-V0C2V0, V0C2X0 - V0C2Z0, V0E1S0, V0G0B1', V0G0B5, V0G1B0, V0G1N0, V0J0A2, V0J0B4', V0J0B6-V0J0B8, V0J0C4-V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2K0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3J0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L0A3, V0L0A7-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4, V0N1M0, V0N1Z0-V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3-V0R0B4, V0R1A0-V0R1B0, V0R2B0, V0S1K0, V0T, V0V0A2-V0V1E0, V0V1H0, V0W
<b>ADD DOMESTIC DELIVERY STANDARD AS PER SECTION 4.2</b>	If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Australia, Malaysia, New Zealand or Singapore.

\* Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

**Table 29: Tracked Packet – International delivery standards**

TO: DESTINATION	DEST. CODE	FROM: PROCESSING FACILITY		
		MONTREAL	TORONTO	VANCOUVER
Australia	AU	13	12	12
Austria	AT	8	7	9
Belgium	BE	9	10	10
Brazil	BR	13	13	23
Croatia	HR	9	9	10
Denmark	DK	10	9	11
Estonia	EE	14	13	14
Finland	FI	8	9	9
France	FR	8	8	9
Germany	DE	7	7	8
Hong Kong	HK	9	9	8
Hungary	HU	10	9	11
Iceland	IS	9	10	10
Ireland	IE	13	12	13
Israel	IL	14	13	15
Italy	IT	11	10	10
Japan	JP	9	8	8
Korea, South	KR	10	11	10
Latvia	LV	8	7	8
Lebanon	LB	11	12	12
Lithuania	LT	19	18	20
Luxembourg	LU	8	9	9
Malaysia	MY	17	17	15
Malta	MT	13	12	13

TO: DESTINATION	DEST. CODE	FROM: PROCESSING FACILITY		
		MONTREAL	TORONTO	VANCOUVER
Netherlands	NL	10	9	10
New Zealand	NZ	14	14	13
Norway	NO	10	10	10
Poland	PL	10	10	11
Portugal	PT	12	12	12
Singapore	SG	11	10	11
Spain	ES	9	9	9
Sweden	SE	9	9	10
Switzerland	CH	9	9	10
Turkey	TR	11	11	12
United Kingdom	GB	9	9	9

Delivery standards are for items sent between most major urban centres and depend on origin and destination. Delivery standards are in business days, not calendar days, and exclude time in customs. Delivery standards are based on normal delivery conditions and available transportation; they are therefore subject to change without notice.

The on-time delivery guarantee may be modified during a peak period (see [canadapost.ca/notice](http://canadapost.ca/notice)) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

## 5.9 International Parcel™

The estimated delivery standards for International Parcel are:

- **International Parcel - Air**      6 to 10 business days
- **International Parcel - Surface**      4 to 12 weeks

## 5.10 Small Packet™

The estimated delivery standard to international destinations are:

- **Small Packet – Air**      6 to 12 business days
- **Small Packet – Surface**      4 to 12 weeks