# Requirement 1

* **What:** Tour Selection
* **Where:** Sign-up
* **When:** First step of the reservation experience
* **Why:** Customers will need to be able to see a list of available tours in order to pick one that fits their schedule.
* **Assumptions:**
  + List of available tours is updated regularly
  + Guests will sign up online
* **Exclusions:**
  + Reservations made via other forms (e.g. in person, over phone)

# Requirement 2

* **What:** Party Information Input
* **Where:** Sign-up
* **When:** Second step of the reservation experience
* **Why:** Customers will provide information about their party, such as name, number of people attending (adults, seniors, children), and whether special accommodations are needed.
* **Assumptions:**
  + Customers know all needed information ahead of time.
* **Exclusions:**
  + None

# Requirement 3

* **What:** Payment Input/PayPal Integration
* **Where:** Checkout
* **When:** Fourth step of the reservation experience (third step being review)
* **Why:** Provides users with the ability to finalize their reservation by paying ahead of time, or using a third-party app, rather than later.
* **Assumptions:**
  + No extra fees
  + All transactions occur within the US.
* **Exclusions:**
  + Situations where PayPal may choose to implement extra fees

# Requirement 4

* **What:** Review posting
* **Where:** Reviews page
* **When:** After attending a tour, guests will have the opportunity to evaluate areas like sights seen, amenities, and service.
* **Why:** Provides users with the ability to provide feedback on a specific tour, or of our service in general
* **Assumptions:**
  + Customers may rate their experience in different areas on a 1-to-5 star scale.
  + At minimum customer will provide an overall 1-to-5 star rating of the tour as a whole.
* **Exclusions:**
  + None