Timothy A. Dupa

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EDUCATION

Georgia College & State University

Bachelor of Science, Computer Science

Milledgeville, GA

December 2018

EXPERIENCE

Enterprise Applications at Georgia College *Internship*

Milledgeville, GA

Summer 2018

- Collaborated with team members to upgrade Georgia College's Enterprise Resource Planning software
- Created and designed webforms for the use of other departments to provide an intuitive and effective solution for performing daily tasks
- Implemented current tables to newly created webforms through PLSQL and RESTful Resources
- Applied EC2 instances, from Amazon Web Services (AWS), to learn SUSE and Red Hat Linux distributions which were used for system environments

mSwipe Software Milledgeville, GA

Internship Project Summer 2018

- Updated software used by Georgia College's tutoring center to track student success in relation to studying habits
- Resolved issue with Docker containers in a GitLab server using SUSE Linux in order to retrieve previously inaccessible software's source code
- Utilized JavaScript and self-taught PHP skills to streamline data documentation and enhance previously inoperative features

Serve Help Desk

Milledgeville, GA

July 2017-Present

- Information Technology Technician
 - Worked as a member of the team to achieve the Chancellor's Help Desk of the Year Award
 - Addressed Student and Faculty inquires in person and over the telephone quickly, friendly, and accurately
 - Diagnosed and repaired any hardware issues found on Student and Faculty devices in a swift and organized manner
 - Trained new employees in customer support, troubleshooting, and advanced computer repair

SKILLS & ABILITIES

- Proficient in Java Development
- Efficient in HTML, CSS, and JavaScript
- Familiar with C++
- Experienced in Git Source Control through GitHub and GitLab repositories
- Internship experience in PLSQL, Docker, PHP, and Secure Shelling into EC2 instances (AWS)
- Developed projects utilizing Node.js, MongoDB, and Amazon Web Services (S3 and Route 53)
- Adept with Windows, Mac OS, and Linux (Ubuntu, SUSE, Red Hat, Mint, and Amazon Linux AMI)
- Currently self-teaching React-Native, Python, Django, Xamarin, and C#

CERTIFICATIONS/AWARDS/CLUBS/ACTIVITIES

- Certified Scrum Product Owner®
- Georgia College's Association of Computing Machinery (ACM) Club Treasurer
- Chancellor's Service Excellence Frontline Help Desk Center of the Year Award
- Built personal desktop, Phidgets home-security system, media server via Raspberry Pi 3, personal website hosted on AWS S3 and Route 53, and more side projects