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Personal Statement

An experienced hands-on technical tester currently based in London with a continuing thirst to learn new things and be involved with all parts of a project. After a variety of projects, short and long, over several years as a tester, senior tester, test lead or manager and offers a depth of experience and knowledge that has equipped me well to get involved and have input to all areas of project and not just my own specialist area. Comfortable dealing with clients, management and end users. Enjoys the interaction with businesses to evolve better use cases to make the test efforts more focused and likes to be able to mentor team members in best practices, be that testing, agile or any other area of the delivery process.

Employment History

Nov 2018 – Present (redundancy due 30th November 2023) DAZN – London SDET

Part of a front-end JavaScript team of 14 people split into 2 sub teams of 6 developers with 2 SDETs and another of 5 developers with 1 SDET. Although the SDET group of 3 are slightly fluid and move between teams as workloads ebb and flow.

Our focus is to automate as much of the functionality as we can at time of development or a least and where not possible add to the backlog to be picked up during any lulls in delivery from the current sprint. Our testing covered both the front-end and the back-end services where we called the information from often relying on mocking during development phase and in general because of the nature of the content and its shelf-life.

We primarily now use Playwright with Javascript/Typescript but over the 5 years we have evolved through instances of Selenium & Cucumber, WebdriverIO, Cypress and Test Café to our teams current choice of framework.

Also mentoring new SDETs in our Indian office

Tools Used:

- Jira
- Git/Github/GitHub Actions
- Terraform
- Playwright
- Jest
- Pact no longer used
- Cypress occasionnel use and fixing of remaining tests required
- Test Café no longer used
- Selenium/Cucumber no longer used
- Charles/HTML Toolkit
- Postman
- Optimizely
- New Relic

Feb2018 - Nov 2018

DAZN – London SDET/Tester – Contract

I was initially hired by DAZN to work on the DAZN 2.0 project for TV and in the early days, I enjoyed my time so much with DAZN that I went permanent in November 2018

May 2017 – June 2017 EY - Madrid Senior Test Engineer

Short term contract to consult on automation frameworks for upcoming project

May 2016 – October 2016 BBC – London

Test Manager - Contract

I was initially taken on to plan, manage and execute the UAT phase of the introduction of the new Production Reporting software, Silvermouse, to the BBC and their independent Production Companies.

My team consists of 24 users spread across different departments within the BBC and across multiple locations

It quickly became clear that with all the customisations being added to the solution by the BBC that I needed to be involved across the whole development lifecycle and wrote tests plans and test cases for System, Integration and Regression, the Regression tests being automated in FitLibraryWeb to make it easier for the project team to expand them when they go to phase 2 next year.

I was also involved with the testing of the introduction of Diamond, the cross-broadcaster Diversity reporting tool

Tasks included:

- · Writing test cases and reports to formalise testing procedures
- · Managing defects through Jira with a weekly call with the suppliers
- · Daily reporting on testing activities and results.
- Writing test cases for system testing, integration testing and UAT in TestRails
- · Writing automated regression test cases with FitLibraryWeb

Oct 2015 - Feb 2016

Channel 5 - London

Senior Tester

Tested existing apps on iOS, Android, Windows Mobile 10 & 8.1, Smart TVs, Set Top Box devices (x-box, play station) and web.

Contracted to test the existing Demand 5 offerings whilst the rest of the test team concentrated on testing the upcoming re-brand release

Tasks included:

- · Writing test cases and reports to formalise testing procedures
- Daily scrums with the project teams
- · Daily reporting on testing activities and results.
- · Attending sprint planning meetings
- Writing automated test cases with FitLibraryWeb
- · Writing test cases for manual execution
- Executing test cases both automated and manual across multiple platforms

Tools Used:

- Jira
- Selenium
- Fitnesse, FitLibrary and FitLibraryWeb
- Cucumber
- Ruby/Java
- Eclipse
- Charles
- WireShark
- Postman
- SOAPUI Pro
- NeoLoad

Jul 2015 - Sep 2015

BSkyB - Livingston - Scotland

Senior Tester

Worked as part of a scrum team to automate the testing of the delivered code.

Tasks included:

- Daily scrums with the project teams
- · Daily reporting on testing activities and results
- · Attending sprint planning meetings
- · Writing automated test cases with Cucumber
- Writing test cases for manual execution
- Executing test cases both automated and manual
- Writing SQL queries to verify database entries

Tools Used:

- SQL Management Studio 2008
- Selenium
- nUnit
- ¡Unit
- · Fitnesse, FitLibrary and FitLibraryWeb
- Cucumber
- Ruby
- Java
- Eclipse

Postman

Out of the UK June 1st – July 11th 2015

Mar 2015 – May 2015 NETbuilder, Worthing, England Senior Test Consultant

A short four-week contract for a proof-of-concept design, build and test for a financial end client

Main duties

- · Built a FitLibrary and FitLibraryWeb test framework for backend and UI testing
- · Wrote a test matrix from the end clients use cases
- · Wrote automated test cases against produced code
- Prepared a weekly demo of the automated testing
- Trained junior testers in the use of the framework so they can pick the project up at a later date

Tools used:

- FitLibrary and FitLibraryWeb
- Jenkins
- Maven
- Jira
- Git
- .Net
- SOAPUI Pro
- NeoLoad

Dec 2014 – Feb 2015 Break

Aug 2014 – Nov 2014 Tequila - London Senior Tester

Manual test consultant, with some investigation into automation, of the SalesForce platform.

Based on two client sites, was responsible for testing the customisation of SalesForce to the clients specifications.

Worked in a team of three developers, a business analyst and a project manager. The projects were run in an Agile way.

Main duties included:

- Daily stand-ups
- Writing test cases
- Bug reporting in Jira
- Weekly test progress reporting
- · Liaising with client for test case sign-off
- Liaising with business analyst to understand client requirements
- Demo progress to clients

Tools used:

- Jira
- Confluence
- FitLibrary and FitLibraryWeb
- Selenium

Apr 2014 – Jun 2014 The Octopus Group – working remotely Senior Tester

Manual testing of upgrades to the groups various websites and building an automation framework with FitLibrary and FitLibraryWeb for ongoing regression testing.

Testing was carried out against IE, FireFox and Chrome on PC and Surface and Safari, Firefox and Chrome on Mac and iPad

Was sole tester on this project working from home, with development being done in Tenerife and Gibraltar

Main duties included:

- Writing test plans and test cases
- Building automation framework
- Daily telephone stand-ups with developers
- · Weekly progress reporting

Tools used:

- Fitlibrary and FitLibraryWeb
- Selenium

Jan 2014 – Mar 2014 Somo Global – London Senior Tester

Worked on a short-term government website update, security clearance gained

Testing across multiple browsers, handsets and devices on Android and IOS

Was sole tester for tablets and devices and testing was not overly structured taking a more exploratory path.

The offering was not built as an app but as a web site with dynamic resizing for device and tablet screens hence the exploratory nature of the testing trying to encompass as many devices and tablets in a very short space of time

Nov 2012 - Dec 2013 FilmFlexMovies - London

Test Lead/Senior Tester

Led a small team of testers testing VOD stores for EE, Virgin and 4oD across:

Web PC and Mac on IE, Firefox and Safari Mobile devices and tablets iOS, Android, WM8 and Blackberry

Tasks included:

- Daily reporting on testing activities and results
- Attending planning meetings
- · Writing automated test cases with FitLibrary, FitLibraryWeb, Selenium and Sikuli
- · Writing test cases for manual execution in Test Rails
- Executing test cases both automated and manual

Tools used:

- Eclipse
- Selenium
- · Fitnesse, FitLibrary and FitLibraryWeb
- Sikuli
- Jira
- Test Rails
- SOAPUI Pro
- Postman

September 2012 - September 2014

Centre4 Testing – Brighton and London Cloud Tester

Undertook various short-term evening and weekend test runs on Web and Mobile devices.

Typically, the test runs were four to six hours in a three day window.

September 2010 – September 2012

BSkyB – Livingston – Scotland Test Lead/Senior Tester

Test Lead managing a team of 16 testers across six scrums. A mixture of Scrum, TDD, BDD and KANBAN was used depending on where the scrum teams were in the delivery chain.

Tasks included:

- · Daily scrums with the project teams
- Daily reporting on testing activities and results
- Attending sprint planning meetings
- · Writing automated test cases with FitLibrary, FitLibraryWeb and Cucumber
- · Writing test cases manual execution
- Executing test cases both automated and manual
- · Writing SQL queries to verify database entries

Tools Used:

- SQL Management Studio 2008
- · Selenium

- nUnit
- jUnit
- · Fitnesse, FitLibrary and FitLibraryWeb
- Cucumber
- Ruby/Java
- Eclipse
- Sikuli
- SOAPUI Pro

April 2010 - July 2010

Just-Eat Holdings - London

Senior QA Test Analyst

October 2009 - December 2009

JustGiving - London

Senior QA Test Analyst

March 2009 - September 2009

Pension Protection Fund - Croydon

Senior QA Test Analyst

August 2008 - November 2008

MSN, Victoria, London

Lead QA Test Analyst

October 2007 – May 2008

vielife + Well, Lombard Street, London

QA Test Team Manager

December 2005 - October 2007

Consultant Senior/Lead Test Analyst on Web, Flash Content & VoIP Hardware & Software

May 2005 - January 2006

Waitrose/John Lewis Partnership, E-Retailing, Clipstone Street, London, W1

Web Tester