

Whitelisting IP addresses

As part of our ongoing efforts to enhance stability, resilience and overall customer experience, by 31 July 2025 we will have migrated our Payment API from an on-premises environment to Amazon Web Services (AWS). This transition will result in a change to the IP addresses used for our services.

What you need to know

If your systems whitelist IP addresses to communicate with our services, you will need to update your whitelist to include the new IPs listed below. This will ensure uninterrupted access and avoid any disruption to your integration.

Affected domains:

payment.payfast.io	adm.payfast.io	api.payfast.io
comms.payfast.io	devdocs.payfast.io	api.payfast.co.za

New IP addresses to whitelist:

3.163.236.237	3.163.238.237	3.163.251.237
3.163.232.237	3.163.241.237	3.163.245.237
3.163.248.237	3.163.234.237	3.163.237.237
3.163.243.237	3.163.247.237	3.163.242.237
3.163.244.237	3.163.249.237	3.163.252.237
3.163.235.237	3.163.239.237	3.163.250.237
3.163.233.237	3.163.246.237	3.163.240.237

We recommend making these changes as soon as possible to ensure a smooth transition. If you have any questions or need assistance, please reach out to your network administrator.