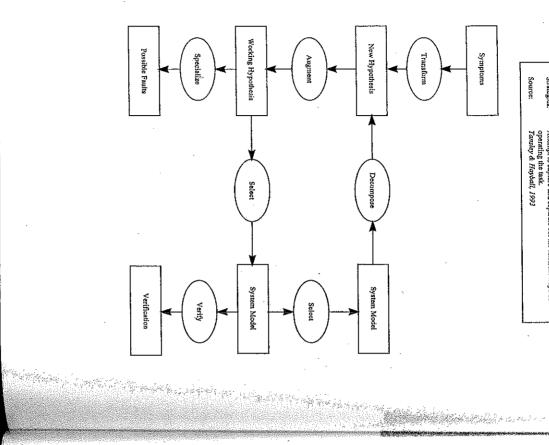
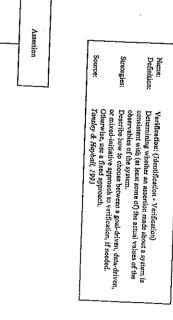
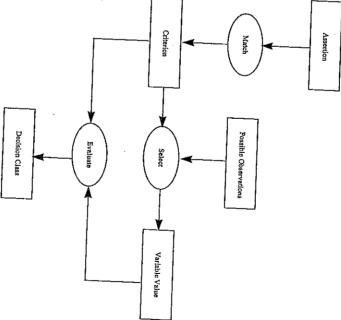
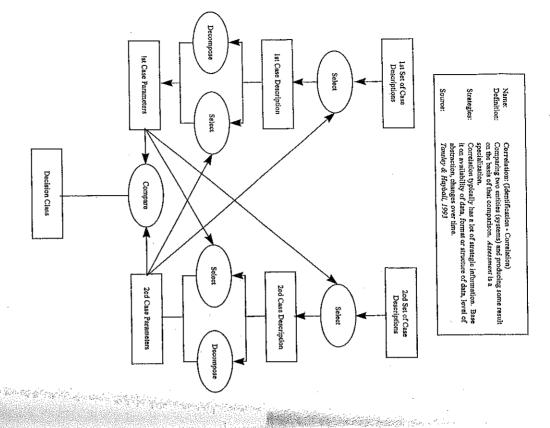
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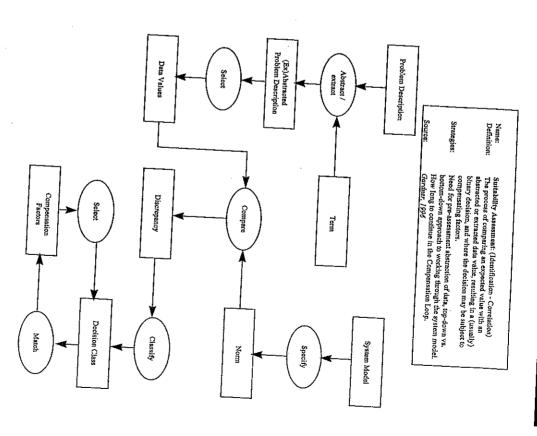
Name: Mixed Mode Diagnosh: (Identification - Diagnosis)
Definition: Identifying faults with a system, given a set of complaints,
using a combination of the essence of the Localization and
Causal Tracing tasks, together with Heuristic Classification.
Attempt to capture and separate out the different ways of
operating the task.
Source: Tansley & Hayball, 1993



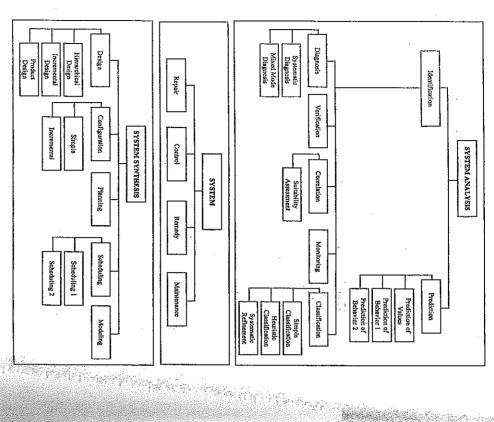


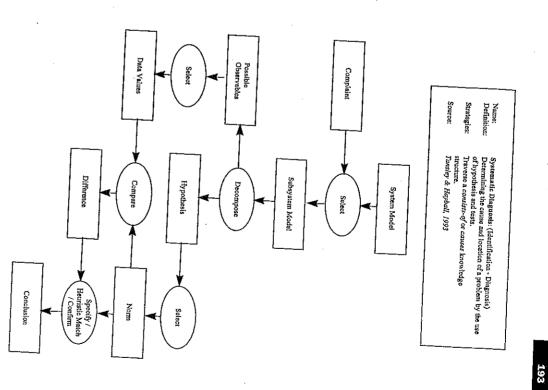






KADS Object
Problem Solving Template Taxonomy





Name: Heuristic Classification: (Identification - Classification)

Definition: The process of hypothesizing and reaching a conclusion using heuristic knowledge.

Strategies: If cost of obtaining data is high, choose backward-reasoning approach, else use a more forward-reasoning approach.

How accurate must the solution be, to what level of classification? Which level of "specialize" is needed?

Source: Tansley & Hapball, 1993; Gardner, 1996

