

# NOAH MBUZI

Ndola, Zambia | +260973660337 | [timonstephen3@gmail.com](mailto:timonstephen3@gmail.com) | [LinkedIn](#)

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| portfolio website: please visit: | <https://timonstephen.netlify.app/#>

## PROFESSIONAL SUMMARY

I am a Recent Bachelor of Software Engineering Student with strong technical skills and a passion for IT support and infrastructure. Eager to leverage hands-on experience and education to contribute effectively in an IT role. I am committed to continuous learning and professional growth.

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## EDUCATION

### Bachelor of Software Engineering

Zambia University College of Technology

*Expected Graduation: 2025*

- Currently completed my final year coursework
- **Relevant Coursework:** Cloud computing, Data communication, Networking, Introduction to IT, program with C++ and Java, Mobile app development and Entrepreneurship
- **Academic Focus:** Systems Integration, Development and Quality Assurance

### Grade 12 Certificate

- **Kaunda Square Secondary School**
  - **Graduated date: 2019**
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## TECHNICAL SKILLS

### IT Support & Systems

- Windows Server and Active Directory (Basic)
- Desktop/Laptop Hardware Troubleshooting
- Mobile Device Management
- IT Asset Management
- Networking (Basics)
- Service Desk Operations
- Remote Support Tools
- Web Development.
- Desktop App Development.
- Database Creation and Management.

### Software & Tools

- Microsoft Office Suite (Word, Excel, PowerPoint)
- Windows OS Management
- Ticketing Systems (Basic)
- Remote Support Tools
- Enterprise Systems: SAP (Basic understanding)

### Programming Languages

- C++, Java, JavaScript, PHP,
- HTML/CSS
- MySQL, Sql

## **Tools & Technologies**

- Version Control: Git
  - Database: MySQL
  - Testing: Manual Testing, Test Case Writing
  - Development Tools: Visual Studio Code, Eclipse, Code Blocks, NetBeans, Android Studio
  - Docker fundamentals
  - Designing: Figma, Photoshop, illustrator
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## **SOFT SKILLS**

- Strong analytical and problem-solving abilities
  - Excellent written and verbal communication
  - Detail-oriented with strong organizational skills
  - Effective team collaboration
  - Strong work ethic and time management
  - Quick learner with an adaptable mindset
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## **ACADEMIC PROJECTS (a few among many)**

### **Computer Troubleshooting Workshop**

- Identified and fixed common computer issues, including software problems, hardware failures, and network connectivity issues.
- Showcased problem-solving abilities and knowledge of IT support best practices.
- Provided practical experience in identifying and resolving technical problems.
- Encouraged teamwork and effective communication among my fellow Student

### **E-commerce Responsive Web application**

- Designed and developed a user-friendly E-commerce store using Figma and WordPress
- Hosted the project with the Dream Host hosting services.
- Integrated e-commerce payment systems using PayPal and Flutter Wave payment gateway services.
- Created a dynamic Product catalogue with Search and Filter mechanisms
- Documented system requirements and specifications
- Collaborated with team members

### **Responsive Web-Based School Notice Board**

- Built a responsive Web-based Notice Board using HTML, CSS, JavaScript, and Firebase Cloud services
  - Implemented data validation and error handling
  - Conducted user acceptance testing
  - Documented system requirements and specifications
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## **LANGUAGES**

- English (proficient)
  - Nyanja (Fluent)
  - Bemba (Basic)
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## **CERTIFICATIONS & TRAINING**

- JETS Membership Certificate
  - Grade 12 ECZ certificate
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## **INTERESTS**

- Networking
  - Web Design and Development
  - IT Service Delivery & Support
  - Cloud Computing Technologies
  - System Administration & Network Infrastructure
  - Enterprise IT Solutions
  - Business Process Optimization
  - Hardware & Software Troubleshooting
  - End-User Training & Documentation
  - IT Asset Management
  - Enterprise Resource Planning (ERP) Systems
  - User Interface and User Experience Design
  - Artificial intelligence and Machine learning
  - Quality Assurance
  - Graphic Design
  - Database Design
  - System Integration
  - Open-Source Technologies
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## **WORK EXPERIENCES**

- Ronald Ross General Hospital – as an IT Intern  
Reference:  
Mr Malakata +260 977483788,  
  
Mr Bwale +260 776105585
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