

NOAH MBUZI

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| portfolio website: please visit: | <https://timonstephen.netlify.app/#>

PROFESSIONAL SUMMARY

I am a Recent Bachelor of Software Engineering Student with strong technical skills and a passion for IT support and infrastructure. Eager to leverage hands-on experience and education to contribute effectively in an IT role. I am committed to continuous learning and professional growth.

EDUCATION

Bachelor of Software Engineering

Zambia University College of Technology

Expected Graduation: 2025

- Currently completed my final year coursework
- **Relevant Coursework:** Cloud computing, Data communication, Networking, Introduction to IT, program with C++ and Java, Mobile app development and Entrepreneurship
- **Academic Focus:** Systems Integration, Development and Quality Assurance

Grade 12 Certificate

- **Kaunda Square Secondary School**
 - **Graduated date: 2019**
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TECHNICAL SKILLS

IT Support & Systems

- Windows Server and Active Directory (Basic)
- Desktop/Laptop Hardware Troubleshooting
- Mobile Device Management
- IT Asset Management
- Networking (Basics)
- Service Desk Operations
- Remote Support Tools
- Web Development.
- Desktop App Development.
- Database Creation and Management.

Software & Tools

- Microsoft Office Suite (Word, Excel, PowerPoint)
- Windows OS Management
- Ticketing Systems (Basic)
- Remote Support Tools
- Enterprise Systems: SAP (Basic understanding)

Programming Languages

- C++, Java, JavaScript, PHP,
- HTML/CSS
- MySQL, Sql

Tools & Technologies

- Version Control: Git
- Database: MySQL
- Testing: Manual Testing, Test Case Writing
- Development Tools: Visual Studio Code, Eclipse, Code Blocks, NetBeans, Android Studio
- Docker fundamentals
- Designing: Figma, Photoshop, illustrator
- React framework (i.e frontend)
- Node.js framework (i.e Backend development)
- Laravel (frontend web development)
- Fullstack web development

SOFT SKILLS

- Strong analytical and problem-solving abilities
- Excellent written and verbal communication
- Detail-oriented with strong organizational skills
- Effective team collaboration
- Strong work ethic and time management
- Quick learner with an adaptable mindset

ACADEMIC PROJECTS (a few among many)

Computer Troubleshooting Workshop

- Identified and fixed common computer issues, including software problems, hardware failures, and network connectivity issues.
- Showcased problem-solving abilities and knowledge of IT support best practices.
- Provided practical experience in identifying and resolving technical problems.
- Encouraged teamwork and effective communication among my fellow Student

E-commerce Responsive Web application

- Designed and developed a user-friendly E-commerce store using Figma and WordPress
- Hosted the project with the Dream Host hosting services.
- Integrated e-commerce payment systems using PayPal and Flutter Wave payment gateway services.
- Created a dynamic Product catalogue with Search and Filter mechanisms
- Documented system requirements and specifications
- Collaborated with team members

Responsive Web-Based School Notice Board

- Built a responsive Web-based Notice Board using HTML, CSS, JavaScript, and Firebase Cloud services
- Implemented data validation and error handling
- Conducted user acceptance testing
- Documented system requirements and specifications

LANGUAGES

- **English (proficient)**
 - Nyanja (Fluent)
 - Bemba (Basic)
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CERTIFICATIONS & TRAINING

- JETS Membership Certificate
 - Grade 12 ECZ certificate
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INTERESTS

- Networking
 - Web Design and Development
 - IT Service Delivery & Support
 - Cloud Computing Technologies
 - System Administration & Network Infrastructure
 - Enterprise IT Solutions
 - Business Process Optimization
 - Hardware & Software Troubleshooting
 - End-User Training & Documentation
 - IT Asset Management
 - Enterprise Resource Planning (ERP) Systems
 - User Interface and User Experience Design
 - Artificial intelligence and Machine learning
 - Quality Assurance
 - Graphic Design
 - Database Design
 - System Integration
 - Open-Source Technologies
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WORK EXPERIENCES

- Ronald Ross General Hospital – as an IT Intern
Reference:
Mr Malakata +260 977483788,

Mr Bwale +260 776105585
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