## Sam My

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## **Full Stack Web Developer**

Creating Software to Drive Innovation and Enhance User Experience

- Ready to contribute to a dynamic team by utilizing strong problem-solving abilities to drive meaningful change and innovation.
- Applying logic and compassion to translate client needs into real-life technological solutions.
- Prioritize and accomplish goals within tight deadlines.
- Ask questions, offer solutions, and develop enjoyable customer products while efficiently capturing user data.

#### **Technical Skills**

Frontend: HTML, CSS, JavaScript, TypeScript, Bootstrap, React, Angular, React Native

Backend: MongoDB, PostgreSQL, Express.js, Node.js Cloud: AWS Lambda, Heroku, Cloud Firestore, Google

Tools: Postman

#### Soft Skills

- 20+ years in customer service, sales, tech support and team environments
- Fluent in Cambodian and English
- · Accountability and responsibility for work
- Proactive in offering help to others
- · Active listening and problem-solving
- Effective time management and task prioritization

### **Projects**

### Movie App (React - MERN Stack)

- Built a full-stack movie application to fetch and display movie data.
- Constructed a React application integrated with Node.js, Express, and MongoDB.
- Implemented search, filter, and detailed movie information views.
- Managed state efficiently for a seamless user experience.
- Launched a responsive and user-friendly movie app, demonstrating proficiency in the MERN stack.

# Pokédex App (HTML, CSS, JavaScript)

Created an interactive and user-friendly web application to display Pokémon information.

- Allows users to search for Pokémon and view detailed information via clickable modals.
- Integrated a third-party Pokémon API to fetch and display data dynamically.

## Movie App (Angular - MEAN Stack)

- Developed an Angular version of the movie application.
- Created an Angular application using Node.js, Express, and MongoDB.
- Integrated Angular services and modules for data management.
- Enhanced UI with Angular Material components.
- Produced a polished and efficient application, showcasing versatility in using different frameworks.

# Meet App (PWA, AWS Lambda, Google Calendar API)

- Designed an event application with real-time capabilities via React.
- Developed a PWA using AWS Lambda for serverless backend and Google Calendar API.
- Implemented Charts & Graphs from the API and added Test Driven Development (TDD).
- Delivered a highly accessible and performant application, demonstrating skills in PWA development and cloud services.

# Chat App (React Native, Expo, FirestoreDB, FirebaseAuth + Cloud, Gifted Chat library)

- Created a mobile chat application with real-time messaging capabilities.
- Built a real-time chat application using React Native and Expo.
- Implemented Firebase Authentication for user login and FirestoreDB for data storage.
- Enabled industry standard features such as tap & hold to delete or copy messages utilizing Gifted Chat library.
- Launched a feature-rich and reliable chat app, highlighting strong mobile development and backend integration skills.

Professional Experience

## **Mortgage Industry**

Various Roles December 2009 – Current

- Leveraged exceptional customer service and innovative problem-solving to originate residential mortgage loans, demonstrating strong client relationship management.
- Pre-underwrote buyers, efficiently meeting deadlines, showcasing attention to detail and time management.
- Developed and executed marketing campaigns to increase lead volume and expand partner relationships, illustrating creativity, strategic thinking, and the ability to drive results.
- Collaborated with local branch clients, utilizing strong communication and teamwork skills to effectively originate residential mortgage loans.
- Identified and capitalized on opportunities in financial centers by coaching relationship managers, conducting follow-up activities, and making outbound calls, emphasizing leadership, mentoring, and proactive engagement.

#### Education

#### **Full Stack Web Development Certificate**

CareerFoundry, 2024