

Timothy Lee

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EDUCATION

Bachelor of Science (B.S.) - Data Science and Artificial Intelligence Aug 2022 - Jun 2026 (Expected)
Nanyang Technological University, Singapore

- **CGPA:** 4.68/5.00 (Current)
- **Scholarships:** Nanyang Technological College Scholarship, Bigo Excellence Scholarship
- **Awards:** Dean's List AY 23/24
- **Hackathons:** SimplifyNext RPA x Gen AI 2024 (1st Place), DSTA BrainHack 2024 (1st Runner Up), GIC Code To Impact 2024 (2nd Runner Up)
- **Exchange:** Singapore Management University (Grade: 4.0/4.0)
- **Certifications:** The Complete Web Development Bootcamp, Google Analytics Specialisation, Google UX Specialisation, MySQL for Data Analytics and Business Intelligence, R Programming

Diploma with Merit - Engineering Science Apr 2017 - Apr 2020
Ngee Ann Polytechnic, Singapore

- **CGPA:** 3.99/4.00
- **Awards & Certifications:** Terasaki Electric Medal, Ngee Ann Scholarship
- **Certifications:** Diploma Plus in Advanced Engineering Mathematics

EXPERIENCE

Machine Learning Researcher Intern Jul 2024 – Current
Digital Trust Centre, Nanyang Technological University, Singapore

- Led development of secure AI systems, researching and implementing ML defences against adversarial attacks via Machine Unlearning.
- Research areas include Machine Unlearning, Backdoor Detection in AI.

Software Engineer Intern Jul 2024 – Current
ShopBack, Singapore

- Spearheaded implementation of Generative AI solutions to optimise internal operations, reducing average handling time (AHT) from 365 seconds to 200 seconds, resulting in a 45% improvement in agent efficiency and customer satisfaction.
- Developed a prompt management version control platform integrating Salesforce and Zendesk, resulting in 80% improved consistency, 60% faster workflows, and 30% higher first-contact resolution rates across all customer service channels.

Machine Learning Engineer Intern Apr 2024 – Jul 2024
Home Team Science & Technology Agency, Singapore

- Developed a multimodal large language model chatbot using open-source LLMs like LLaVA, Whisper, LLaMA3, enhancing government case management by over 40%.
- Implemented memory capabilities and response streaming and optimised query retrieval using Langchain and Chroma DB via Retrieval Augmented Generation and advanced metadata filtering.
- Finetuned a LLaMA3 large language model using QLoRA with domain knowledge, improving accuracy by 30% after evaluation.

Full Stack Developer Intern Dec 2023 - Mar 2024
Siftee, Singapore

- Engineered SEO-optimised web applications using Nuxt.js, mastering state management and dynamic data rendering to enhance user experience and interface responsiveness.
- Implemented secure cloud infrastructure using Google Cloud Platform, integrating Stripe for transactions. Optimised data operations and storage, boosting retrieval speed by 40% and transaction success rates by 25%.
- Leveraged OpenAI with Python to automate ETL tasks, boosting backend efficiency by 50% and ensuring scalable data transformation and integration workflows.

Cloud Engineer Intern

May 2023 - Aug 2023

Singapore Land Authority, Singapore

- Spearheaded the Proof of Concept (POC) on Microsoft Azure and led data virtualisation initiatives utilising geospatial insights via Denodo, elevating data accessibility and fostering enriched insights.
- Designed user-centric dashboards to transform intricate data into actionable insights tailored to users' needs using MicroStrategy.

SKILLS

Digital Skills: Python, SQL, NoSQL, JavaScript, Typescript, Express.js, React.js, Vue.js, Nuxt.js, Next.js, Langchain, Figma, Docker, R, Power BI, Tableau, Flask, Microsoft Azure, Google Cloud Platform

Soft Skills: Adaptability, Collaborative Teamwork, Data Visualisation, Business Acumen, Creative Insight

ACADEMIC PROJECTS

Recommendation System Anomaly Detection

2024

- Competed in a machine learning competition, achieving a 94% anomaly detection AUC-ROC score by employing deep neural networks, logistic regression, and one-class SVM.
- Enhanced model performance through extensive feature engineering, utilising techniques such as SMOTE and ELU, successfully identifying and mitigating anomalies in a recommendation system.

SG Read Already?

2023

- Developed and deployed "SG read already?", a web application enhancing accessibility with document summarisation and scan-to-speech for the visually impaired, using Next.js.
- Led the creation of an accessible platform for enhanced document understanding, catering to elderlies and individuals with visual challenges, demonstrating commitment to digital inclusivity.

AI Product Chatbot

2023

- Designed a conversational AI Streamlit Python app using Langchain and Hugging Face models.
- Enhanced user experience by incorporating features like Conversational Memory, dynamic interaction, and session management, improving context awareness and user experience.
- Utilised Retrieval Augmented Generation for precise and relevant real-time FAQ responses.

Singapore University Guide

2023

- Designed, developed, and deployed a comprehensive university guide using the MERN stack.
- Integrated modern UX techniques, responsive design, ensuring an engaging user experience.
- Seamlessly incorporated OAuth, email notifications, and OpenAI's GPT API.

AI Text Summariser

2023

- Integrated SERP and OpenAI's GPT API in Python to automate article curation and summarisation for optimised Instagram content, employing Langchain for strategic information distillation.
- Enhanced social media engagement by transforming AI-condensed articles into compelling Instagram posts with targeted hashtags for amplified reach.

AI Image Detection

2023

- Developed an interactive Streamlit Python app designed to enhance users' image journey by offering advanced features such as object detection, image captioning, and metadata tagging.

News Classification

2023

- Harnessed the power of natural language processing using Keras, machine learning and deep learning to scrutinise news articles' credibility, yielding 95% accuracy rate on a dedicated dataset.

CO-CURRICULAR ACTIVITIES

Nanyang Technological University Hall 6

2023 - 2024

Orientation and Hall Pageant Publicity Head

Ngee Ann Lifeguard Corps

2018 - 2019

Captain