

# Timothy Lee

timothyly@hotmail.com | +65 98572155

<https://timooothy.me> | <https://linkedin.com/in/timooothy> | <https://github.com/timooo-thy>

## EDUCATION

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**Bachelor of Science (B.S.) - Data Science and Artificial Intelligence** Aug 2022 - Jun 2026 (Expected)  
*Nanyang Technological University, Singapore*

- **CGPA:** 4.73/5.00
- **Scholarships:** Nanyang Technological College Scholarship, Bigo Excellence Scholarship
- **Awards:** Dean's List AY 23/24
- **Hackathons:** SimplifyNext RPA x Gen AI 2024 (1st Place), DSTA BrainHack 2024 (1st Runner Up), GIC Code To Impact 2024 (2nd Runner Up), HTX HacX 2024 (3rd Runner up)
- **Exchange:** Singapore Management University, University of Waterloo
- **Certifications:** Google Analytics Specialisation, Google UX Specialisation

**Diploma with Merit - Engineering Science** Apr 2017 - Apr 2020  
*Ngee Ann Polytechnic, Singapore*

- **CGPA:** 3.99/4.00
- **Awards & Certifications:** Terasaki Electric Medal, Ngee Ann Scholarship
- **Certifications:** Diploma Plus in Advanced Engineering Mathematics

## EXPERIENCE

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**Machine Learning Engineer Intern** Aug 2025 – Current  
*TikTok, Singapore*

- Improving local search relevance under TikTok Local Service Search Team.

**Software Engineer Intern** May 2025 – Aug 2025  
*Goldman Sachs, Singapore*

- Engineered a Policy Builder Playground for authorisation policies, featuring custom syntax highlighting, collaborative sharing, and an integrated chatbot delivering 95% compilable, best-practice code.
- Developed a graph-based Self Healing Code Agent leveraging Retrieval Augmented Generation, enabling automated code correction and optimisation for an internal language.
- Designed and implemented the backend for the agent end-to-end, from architecture to deployment on Kubernetes, ensuring scalable and robust performance.

**Machine Learning Researcher Intern** Jul 2024 – Dec 2024  
*Digital Trust Centre, Nanyang Technological University, Singapore*

- Led development of secure AI systems researching and implementing ML defences against adversarial attacks via Machine Unlearning.
- Research areas include Machine Unlearning, Backdoor Detection in AI.

**Software Engineer Intern** Jul 2024 – Dec 2024  
*ShopBack, Singapore*

- Spearheaded implementation of Generative AI solutions to optimise internal operations, reducing average handling time (AHT) from 365 seconds to 200 seconds, resulting in a 45% improvement in agent efficiency and customer satisfaction.
- Developed a prompt management version control platform integrating Salesforce and Zendesk, resulting in 80% improved consistency, 60% faster workflows, and 30% higher first-contact resolution rates across all customer service channels.

**Machine Learning Engineer Intern** Apr 2024 – Jul 2024  
*Home Team Science & Technology Agency, Singapore*

- Developed a multimodal large language model chatbot using open-source LLMs like LLaVA, Whisper, LLaMA3, enhancing government case management efficiency by over 40%.

- Implemented memory capabilities and response streaming and optimised query retrieval using Langchain and Chroma DB via Retrieval Augmented Generation and advanced metadata filtering.
- Finetuned a LLaMA3 large language model using QLoRA with domain knowledge, improving accuracy by 30% after evaluation.

### Full Stack Developer Intern

Dec 2023 – Mar 2024

*Siftee, Singapore*

- Engineered SEO-optimised web applications using Nuxt.js, mastering state management and dynamic data rendering to enhance user experience and interface responsiveness.
- Implemented secure cloud infrastructure using Google Cloud Platform, integrating Stripe for transactions. Optimised data operations and storage, boosting retrieval speed by 40% and transaction success rates by 25%.
- Leveraged OpenAI with Python to automate ETL tasks, boosting backend efficiency by 50% and ensuring scalable data transformation and integration workflows.

### Cloud Engineer Intern

May 2023 – Aug 2023

*Singapore Land Authority, Singapore*

- Spearheaded the Proof of Concept (POC) on Microsoft Azure and led data virtualisation initiatives utilising geospatial insights via Denodo, elevating data accessibility and fostering enriched insights.
- Designed user-centric dashboards to transform intricate data into actionable insights tailored to users' needs using MicroStrategy.

## SKILLS

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**Digital Skills:** Typescript, Python, Golang, SQL, NoSQL, React.js, Next.js, Langchain, Langgraph, Docker, Kubernetes, R, AWS, Microsoft Azure, Google Cloud Platform

**Soft Skills:** Adaptability, Collaborative Teamwork, Data Visualisation, Business Acumen, Creative Insight

## ACADEMIC PROJECTS

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### Recommendation System Anomaly Detection

2024

- Competed in a machine learning competition, achieving a 94% anomaly detection AUC-ROC score by employing deep neural networks, logistic regression, and one-class SVM.
- Enhanced model performance through extensive feature engineering, utilising techniques such as SMOTE and ELU, successfully identifying and mitigating anomalies in a recommendation system.

### SG Read Already?

2023

- Developed and deployed "SG read already?", a web application enhancing accessibility with document summarisation and scan-to-speech for the visually impaired, using Next.js.
- Led the creation of an accessible platform for enhanced document understanding, catering to elderlies and individuals with visual challenges, demonstrating commitment to digital inclusivity.

### AI Product Chatbot

2023

- Designed a conversational AI Streamlit Python app using Langchain and Hugging Face models.
- Enhanced user experience by incorporating features like Conversational Memory, dynamic interaction, and session management, improving context awareness and user experience.
- Utilised Retrieval Augmented Generation for precise and relevant real-time FAQ responses.

### Singapore University Guide

2023

- Designed, developed, and deployed a comprehensive university guide using the MERN stack.
- Integrated modern UX techniques, responsive design, ensuring an engaging user experience.
- Seamlessly incorporated OAuth, email notifications, and OpenAI's GPT API.

## CO-CURRICULAR ACTIVITIES

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### Nanyang Technological University Hall 6

2023 - 2024

*Orientation and Hall Pageant Publicity Head*

### Ngee Ann Lifeguard Corps

2018 - 2019

*Captain*