

Feature	Basic Monthly Maintenance "Just Make it Work"	Pro Monthly Maintenance "E-commerce Plus More Support"	Premium Monthly Maintenance "AI Partner"
Price	\$100/mo	\$200/mo	\$300/mo
24/7 Automated System Monitoring	Included	Included	Included
Minor Updates (Store Hours, Link Names, Picture Swaps)	Included	Included	Included
Email Support (standard response time 48 hours)	Included	Included	Included
Priority Support (phone/video options 48 hours)		Included	Included
Priority Support (phone/video options 12-24 hours)			Included
Monthly Performance Report	Included	Included	Included
Performance Optimization	Included	Included	Included
6 Month Strategic Review	Included	Included	Included
ALL PLANS INCLUDE a Custom AI Chatbot	Included	Included	Included
50M Tokens/mo included for ChatGPT 4o-mini	Included	Included	Included
100M Tokens/mo included for ChatGPT 4o-mini		Included	Included
200M Tokens/mo included for ChatGPT 4o-mini			Included
1-2 content changes/mo via email exchange	Included	Included	Included
1-2 content changes/mo via video call (45 min biweekly)		Included	Included
3-4 content changes/mo via video call (45 min weekly)			Included
E-commerce Integration (e.g. Shopify)		Included	Included
Email Capture (Simple Collection Only)	Included	Included	Included
Advanced Email Automations (Optional Integration w/ Calendars)		Included	Included
Custom CRM with Email Database & Lead Tracking			Included
Emergency Hotfixes (Unexpected Code Updates)		Included	Included
Monthly AI Strategy Session (1-2 Hours) -Includes content generation (10-15 images or videos/mo) -Includes custom built demos for new ideas/AI tools (1 /mo)			Included
Additional Demos, AI Generated Content, Education, or Consulting can be requested for a discounted rate	\$50/hr	\$45/hr	\$40/hr