

Timothy Nguyen

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Design Tools

Illustrator	Sketch
InDesign	Indesign
3DS Max	p5.js
Glitch	

Prototyping Tools

Unity	JavaScript (Basic)
Unity C#	A-Frame
HTML	Sketch
CSS	Marvel App
Miro	Figma

Referees

Gemma Vial | JD Sports Store Manager
+61 431 073 225

Clinton Nguyen | OzTag Coach
+61 430 621 999

Randy Baluyot | Liquorland Supervisor
+61 410 997 121

Work Experience

Back of House | JD Sports | Dec. 2017 -

- Effective team communication and cooperation demonstrated in a fast paced retail work environment.
- Delegated roles and task for the team to complete.

Sales Assistant | Liquorland | Aug. 2017 - Mar. 2018

- Worked independently to serve customers whilst performing stock tasks.

Pick Packer | The Iconic | Jan. 2017 - Mar. 2017

- Picked and packed packages in a quick and efficient manner to achieve KPIs.

Sales Assistant | Top Juice | Nov. 2016 - Mar. 2017

- Served and made orders for customers.
- Prepared vegetables and fruits efficiently to ensure it was ready for orders.

Education

University of Sydney | Bachelor of Design Computing |
Mar. 2018 - June. 2021

Skills

- **Understanding user needs** via interviews, focus groups questionnaires.
- **Identifying problem context** via online ethnography, 5 whys, competitor analysis.
- **Defining problems** via reframing, affinity mapping.
- **Exploring current/future experiences** via storyboarding, user journey mapping
- **Observing behaviour** via contextual inquiry.
- **Establishing target audience** via user personas.
- **Idea generation** via Crayz8s, Brainwriting 6-3-5, A-B-E Inspiration.
- **Valid concepts** via usability testing, A/B testing, Heuristic evaluation, think-aloud protocol. wireframing.