

# Timothy Nguyen

nguyentimothy.com

linkedin.com/in/timothy-nguyen-3b9623187



timothynguyenn22@gmail.com



0466 468 009

## Design Tools

Illustrator	Sketch
InDesign	Indesign
3DS Max	p5.js
Glitch	

## Prototyping Tools

Unity	JavaScript (Basic)
Unity C#	A-Frame
HTML	Sketch
CSS	Marvel App
Miro	Figma

## Referees

Gemma Vial | JD Sports Store Manager  
+61 431 073 225

Clinton Nguyen | OzTag Coach  
+61 430 621 999

Randy Baluyot | Liquorland Supervisor  
+61 410 997 121

## Work Experience

**Back of House | JD Sports | Dec. 2017 -**

- Effective team communication and cooperation demonstrated in a fast paced retail work environment.
- Delegated roles and task for the team to complete.

**Sales Assistant | Liquorland | Aug. 2017 - Mar. 2018**

- Worked independently to serve customers whilst performing stock tasks.

**Pick Packer | The Iconic | Jan. 2017 - Mar. 2017**

- Picked and packed packages in a quick and efficient manner to achieve KPIs.

**Sales Assistant | Top Juice | Nov. 2016 - Mar. 2017**

- Served and made orders for customers.
- Prepared vegetables and fruits efficiently to ensure it was ready for orders.

## Education

**University of Sydney | Bachelor of Design Computing |**  
Mar. 2018 - June. 2021

## Skills

- **Understanding user needs** via interviews, focus groups questionnaires.
- **Identifying problem context** via online ethnography, 5 whys, competitor analysis.
- **Defining problems** via reframing, affinity mapping.
- **Exploring current/future experiences** via storyboarding, user journey mapping
- **Observing behaviour** via contextual inquiry.
- **Establishing target audience** via user personas.
- **Idea generation** via Crayz8s, Brainwriting 6-3-5, A-B-E Inspiration.
- **Valid concepts** via usability testing, A/B testing, Heuristic evaluation, think-aloud protocol. wireframing.