Timothy Nguyen

UX/UI DESIGNER

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EXPERIENCE

frog, part of Capgemini Invent
Associate Consultant - UX/UI Designer
April 2023 – Current

In my capacity as an Associate consultant, I work with diverse companies as the UX/UI designer and consultant. My role differs for each project but some of the tasks have included facilitating and supporting user testing, orchestrating workshops to identity users' pain points, creating high-fidelity user interfaces and prototypes, conducting user feedback sessions, and delivering project documentation.

Cinemano Media
Web Designer
Feb 2022 – Feb 2023

In my position as a Web Designer, I provided client consultations for web design objectives, designed wireframes for developers, collaborated with UI designers on high-fidelity designs, and maintained client expectations through seamless communication with developers. My internal contributions included creating comprehensive proposal decks where I highlighted analytical insights and design solutions.

EDUCATION

University of Sydney
Bachelor of Design Computing
2018 – 2021

DesignerShip
Certificate of Ultimate Figma UI Masterclass
2021 – 2023

TOOLS

Figma	Miro
Canva	HTML & CSS
Illustrator	Photoshop

SKILLS

- **Understanding User Needs** via user interviews, focus groups & questionnaires.
- **Identifying Problem Context** via online ethnography, 5 whys & competitor analysis.
- **Defining Problems** via reframing & affinity diagramming
- **Exploring Current/Future Experiences** via storyboarding & user journey mapping
- **Establishing Target Audience** via user personas
- **Idea Generation** via Crazy8s, brainwriting 6-3-5 & A-B-E Inspiration
- **Prototyping** via UI wireframing, low-fidelity and high-fidelity designs in Figma
- **Valid Concepts** via usability testing, A/B testing, Heuristic evaluation & think-aloud protocol