

Timothy Nguyen

UX/UI DESIGNER

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PROFILE

Open-minded and curious UX designer who seeks to improve himself and everything around him. Always trying to look to improve everyday life through design.

SKILLS

Customer Focus

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Problem Solving

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Teamwork

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Communication

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Leadership

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WORK EXPERIENCE

HEAD OF WEB DESIGN AND DEVELOPMENT

Cinemano Media

Feb 2022 - Now

Cinemano Media is an angency that strives to create online presences for Australian businesses. Cinemano Media offers to change the online experience through content creation and web development.

My role entails me to consult with clients about their website needs and challenges. Key tasks were to create wireframes and low-fidelity concepts for the web development team, collaborate with UI designers to create high-fidelity concepts, and communicate with the web development team and the client that the final product met the requirements.

 UX DESIGN
 UI DESIGN
 CONSULTING
 FIGMA

 PROJECT MANAGEMENT
 DOCUMENTATION

SALES STOCK ASSOCIATE

JD Sports

Nov 2017 - Jan 2022

D Sports is a leading Multi-Channel Retailer of sports fashion and outdoor brands globally.

I was part of the Back of House Team supporting the floor team with ensuring stock and standards were maintained during the day. My role required me to improved operations through hard work and dedication, learn new skills and apply it to daily tasks to improve efficiency and productivity, and manage teams to delegate roles and tasks.

TEAMWORK

MANAGEMENT

COMMUNICATION

EDUCATION HISTORY

B. DESIGN COMPUTING

University of Sydney

Jan 2018 - Jun 2021

SKILLS

- Understanding user needs via interviews, focus groups questionnaires.
- Identifying problem context via online ethnography, 5 whys, competitor analysis.
- **Defining problems** via reframing, affinity mapping.
- Exploring current/future experiences via storyboarding, user journey mapping.
- Observing behaviour via contextual inquiry.
- Establishing target audience via user personas.
- Idea generation via Crayz8s, Brainwriting 6-3-5, A- B-E Inspiration.
- **Valid concepts** via usability testing, A/B testing, Heuristic evaluation, think-aloud protocol. wireframing.

VOLUNTEER WORK

User Interviews

Mar 2022

Participated in user interviews to assist in projects for others in the community.