Timothy Nguyen

UX/UI DESIGNER

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EXPERIENCE

frog, part of Capgemini Invent Associate Consultant - UX/UI Designer April 2023 – Current

In my capacity as an Associate consultant, I work with diverse companies as the UX/UI designer and consultant. My role differs for each project but some of the tasks have included facilitating and supporting user testing, orchestrating workshops to identity users' pain points, creating high-fidelity user interfaces and prototypes, conducting user feedback sessions, and delivering project documentation.

EDUCATION

University of Sydney

Bachelor of Design Computing 2018 - 2021

DesignerShip

Certificate of Ultimate Figma UI Masterclass 2021 - 2023

TOOLS

Miro Figma

Canva HTML & CSS

Illustrator Photoshop

Cinemano Media Web Designer

Feb 2022 - Feb 2023

In my position as a Web Designer, I provided client consultations for web design objectives, designed wireframes for developers, collaborated with UI designers on high-fidelity designs, and maintained client expectations through seamless communication with developers. My internal contributions included creating comprehensive proposal decks where I highlighted analytical insights and design solutions.

SKILLS

- **Understanding User Needs** via user interviews, focus groups & questionnaires.
- **Identifying Problem Context** via online ethnography, 5 whys & competitor analysis.
- **Defining Problems** via reframing & affinity diagramming
- **Exploring Current/Future Experiences** via storyboarding & user journey mapping
- Establishing Target Audience via user personas
- Idea Generation via Crazy8s, brainwriting 6-3-5 & A-B-E Inspiration
- Prototyping via UI wireframing, low-fidelity and high-fidelity designs in Figma
- Valid Concepts via usability testing, A/B testing, Heuristic evaluation & think-aloud protocol