

Accessory Guide

Contoso Electronics — Training/Demo Document (Copilot Studio)

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Accessory Compatibility

Use this guide to recommend compatible accessories for Contoso laptops and tablets.

Always confirm the customer's model/SKU before recommending power adapters or docks.

Common Accessories

- USB-C 65W Power Adapter (works with Contoso Lite 13 and Pro X15).
- USB-C 100W Power Adapter (recommended for Contoso Elite 17).
- USB-C Dock (HDMI + Ethernet + USB-A).
- Wireless Mouse + Keyboard bundle.
- Protective sleeve (13in, 15in, 17in sizes).
- Active Pen (tablet models only).

Troubleshooting Notes

If a dock is not detected: confirm USB-C port supports video output, update firmware, and test a known-good cable.

If charging is slow: confirm wattage of adapter matches or exceeds device requirement.