

Timothy Serrano

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I am a very hard working and logical person which makes me an attentive listener and extremely successful at fulfilling multiple tasks efficiently. I have a vast knowledge of many different subjects and work environments. When given new tasks, I am an excellent problem solver who is able to identify both the problem and the solution.

Education Background

- **St. John Bosco High School**
 - Graduated
 - Three-year sports medicine pathway
 - Cumulative GPA: 3.6
 - Four consecutive years of Honors and Advanced Placement Courses
 - AP computer science
- **Long Beach City College**
 - I am currently attending Long Beach City College, striving to get an AS in web development and a certificate in App development. Long City College has an outstanding web development program led by professor Dena Laney. Another professor of note whom I have learned from is Kyle Muldrow.
- **Programming**
 - **Html & CSS:** I can expertly construct responsive websites, with any given purpose or Aesthetic. I have taken multiple front end development courses where I have picked up knowledge of Bootstrap, media queries and the entirety of the HTML and CSS scripting languages.
 - **Python:** Although I have not written extensively in Python for a couple years. I fully understand the purposes and the syntax of the language. I also possess knowledge on its pivotal role in writing AI and its use in data science.
 - **C & MIPS:** I have dabbled in these languages and fully understand their syntax as well as their application to hardware.
 - **Java:** My freshman year in college I undertook a very extensive Java course which gave me a great grasp and understanding of its language and syntax.
 - **JavaScript:** I am currently enrolled in a Web Development program, which teaches me JavaScript and React. This course covers everything

from basic programming principles to more advanced JavaScript knowledge and object oriented programming.

- **Knowledge:** DOM, API's, responsive web-design, JSON.

Work Experience & Responsibilities

- **Golden Olive:** At Golden Olive I greeted and seated guests in a timely and friendly manner, ensuring excellent customer service from arrival to departure. Managed a high-volume workload, handling up to 5+ tables simultaneously during peak hours. Memorized the menu and received orders from customers without having to take notes. Carried out food and beverage with professionalism, adhering to restaurant standards. Answered incoming calls, took reservations, and addressed customer inquiries over the phone. Upheld food safety standards and regulations, adhering to health code requirements at all times. While the restaurant was often hectic I remained calm and always worked in an expert fashion.
- **Huntington Surf and Sport:** For three years I have worked at Huntington Surf and Sport, where I started as a sales associate and have been promoted to management. As manager I opened and closed the shop, locking everything up safely and turning on all alarms. Making schedules by communicating with staff to ensure everyone has a fair and flexible work week. Overlooking sales associates, ensuring that they know their duties and roles, instructing them however is needed. Counting drawers and filing excel sheets on daily profits and making sure every dollar is accounted for. Writing employees in and out when needed. Merchandising and setting up the store in an aesthetic manner, while communicating with representatives and buyers.
- **Poke Bar:** At Poke Bar I handcrafted customized poke bowls according to customer preferences, ensuring high-quality presentation and taste. Worked collaboratively within a team to efficiently prepare ingredients and maintain a smooth workflow during peak hours. Ensured cleanliness and sanitation of the kitchen area, including food preparation stations, equipment, and utensils. Provided friendly and attentive customer service, addressing inquiries and ensuring a positive dining experience. Upheld food safety standards and regulations, adhering to health code requirements at all times.
- **Skills:** I excel in customer service, consistently delivering exceptional experiences by listening to customer needs and ensuring their satisfaction. My adaptability shines through in my management roles, where I navigate challenges and foster team cohesion. With a strong work ethic, I prioritize punctuality and reliability, always arriving on time and ready to contribute. These skills collectively reflect my commitment to excellence and my ability to thrive in dynamic environments, ensuring both customer delight and operational success.

Personal Life

- I believe strongly in physical exertion and in testing oneself rigorously. For me this is one of the reasons why I love surfing and do it everyday. It's a huge part of my life and it's something I pride myself in.
- I am a man who is strong in his faith, community and family. I strive to be a man of moral integrity each and every day.
- I have a stake in programming and I greatly enjoy learning new languages and techniques. I have attained a great knowledge of programming and all aspects of software development.