Timothy Staub

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PROFESSIONAL SKILLS PROFILE

- Certified SAFe Professional
- Experienced in Agile and Scrum
- SQL Queries including Joins
- Mentor
- Test plan

- Requirements gathering
- Visual Studio
- SQL basics instructor
- User acceptance testing
- TFS experience

EXPERIENCE

AEM Forms Document Developer
Amrock Inc   Sept. 2019 – Present
- Utilize Adobe Experience Manager (AEM) Designer (formerly livecycle) to create and maintain pdf documents.
- Write update, insert, and delete SQL build scripts.
- Write SQL queries.
- Perform Quality assurance testing and User acceptance testing on feature changes.

Associate Business Analyst
Amrock Inc   Sept. 2016 – Present

- Work with stakeholders, developers, and quality assurance analysts in a scrum environment to implement new functionality.
- Define and write Feature request from stakeholder, determine stories that will completed in the feature.
- Write SQL queries to report/support on feature requirements.
- Data analysis using SQL skills to pull information to validate issue and prioritize work.
- Assist training team to train team members on feature changes.
- Perform Quality assurance testing and User acceptance testing on feature changes.
- Support business team member with application issues.
- Mentor and Instruct team members on how to perform basic SQL queries.
- Utilize the Agile and Kanban methodology to ensure project success.
- Manage stakeholder requirements validating measurables to prioritize stories.
- Manage backlog, write acceptance criteria, defining requirements, measurable, and test (User acceptance testing) stories.
- Assisted with upgrade from Adobe LiveCycle to Adobe Experience Manager AEM.
- Updated documents using AEM Designer.

Application Support Analyst
Amrock Inc   Sept 2014 – Sept 2016
- Reviewed/Updated/Completed XML failed messages, SCOMs, EDI/Wire Transactions, help desk ticket support system.
- Wrote & Ran SQL database queries, worked with business partners to resolve messaging issue.
- Opened and performed preliminary investigation on message failures.
- Completed BA rotation with Integrations team.
- Worked closely with internal and external vendors development teams on integrated messaging functionality.

Business Analyst
Experienced IT   May 2013 – Aug 2013
- Worked in team environment with Developers, Quality Analyst to build a website to assist 501C3 charities to request IT professional's assistance.

Technical Claims Specialist
MSX International April 2002 – Dec 2013
- Reviewed warranty, service plan, and fleet claims in the United States and emerging markets.
- Work with Vendor (Automotive Dealers) to submit claims correctly in United States and emerging markets such as the Middle East.
- Subject matter expert for claim submission and warranty system.
- Perform System test when changes may impact fleet claim program.
- Liaison between dealer and fleet customer while reviewing technical service bulletins and field service actions.
- Created VBScript/Macro scripts to expedite claim entry and reversals.

EDUCATION
Coding bootcamp   Michigan State 2022
BSIT – Major Information Technology   University of Phoenix 2008
A.AP.S. DEGREE-Microcomputer Support Tech   Schoolcraft College 2004