

Timothy Lin

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Education

University of Melbourne

- Bachelor of Commerce, Accounting and Management
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Work Experience

Owner/ Manager | **Fish and Chips Shop**

Oct 2019 – July 2023

- Engaged on a regular basis with customers and suppliers
- Managed around 8-10 employees at any given time
- Self-motivated and relentless work ethic

Customer Service Advisor | **National Australia Bank**

Oct 2018- July 2019

- Able to work autonomously and achieve daily KPIs
- Utilised ability to find improvised solutions under pressure for customers and their finances
- Provided seamless customer service in a polite professional manner with no exceptions
- Proficient advisor with internet banking and credit cards

Tea Brewer | **Chatime**

Sept 2017 - Oct 2018

- Build excellent rapport with regular customers
- In charge of independently opening and closing of the shop

Senior Front of house and Kitchen Hand | **Nene Chicken**

Aug 2015 - Feb-2017

- Responsible for training new staff members in following the S.O.P
 - The voice in guiding teams throughout busy periods to fulfil orders in a timely manner
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Starting an online I.T. course on September 11th, looking for part-time or casual work

Referees available upon request