

**Personal  
Information**

**Name:** Tse Kin Chuen, David

**Phone number:**

**Email:** ktse19@my.centennialcollege.ca

**Date of birth:** 17 May 1985

**Work Experience**

**May 2017 – Dec 2023**

Microsoft Datacenter Holdings (HK) Limited

DATACENTER TECHNICIAN

Responsible for daily routine checking of datacenter, break fix of the servers and network devices. Also, follow up the project deployment and spare parts physical and system receiving.

Also, response and handle with the request and enquiries from the customer's emails, tickets or phone.

**Jan 2013 – Apr 2017**

Atos Information Technology HK Ltd.

Senior Data Centre Operations Engineer working at MS datacenter

Responsible for daily routine checking of datacenter, break fix of the servers and network devices. Also, follow up the project deployment and spare parts physical and system receiving.

Also, response and handle with the request and enquiries from the customer's emails, tickets or phone.

**Nov 2011 – Dec 2012**

Fujitsu (HK) Ltd.

Customer Service Engineer working at MS datacenter

Responsible for daily routine checking of datacenter, break fix of the servers and network devices. Also, follow up the project deployment and spare parts physical and system receiving.

Also, response and handle with the request and enquiries from the customer's emails, tickets or phone.

**Aug 2008 – Oct 2011**

IXTech Limited

Operator

Responsible for daily routine checking in network operation center, system monitoring and handle user enquiries

**Aug 2007 – Aug 2008**

HKUST Information Technology Services Center

ITSC Student Helper

To provide technical support and advice to the computer room users and to provide maintenances to the computer facilities.

**Education**

**2005-2008**

The Hong Kong University of Science and Technology

Degree of Bachelor of Science in Chemistry

Minor Degree in IT

**1997–2004**

Po Leung Kuk Ma Kam Ming College

Secondary Form.1 to Secondary Form.7

**Skills**

**Computer:**

- CCNA and CCNP
- Programming language: C, C++, VB, VB.net, Java
- Software Installations and Hardware configuration

**Language:**

- Cantonese (Native), English (Fluent), Putonghua (Basic), Japanese (Basic)

**Current salary**

**Expected salary**