TINA YU-AN LAI

INFORMATION

NATIONALITY Taiwanese Australian

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Niaosong Dist., Kaohsiung City 833168, Taiwan (R.O.C.)

台灣高雄市鳥松區澄明街78巷1號

JOB EXPERIENCES

SR. CREATIVE DESIGNER

NER FLASHAIM INC. TAIWAN

2012-PRESENT

UI/UX Design / Web Design / Web Development /

Graphic Design

WEB DESIGNER 2010-2012

BAYSTARS DESIGN. TAIWAN
Web Design / Web Development /

Graphic Design

- · Handling high volumes of requests and delivering within strict deadlines.
- · Strong attention to detail and time management skills.
- · Using tools such as Excel and Trello to manage materials and track workflow.
- · Ability to work independently and in teams.
- · Excellent customer service and experience in problem solving skills.
- · Openness to admit mistakes and correct them.
- $\boldsymbol{\cdot}$ Create wireframes and prototypes of web apps and service solutions.
- · Conduct client meetings, identify client needs and presentations.

JOB RESPONSIBILITY

- Fulfill last minute requests and support wider customers, communicating with the management team as required.
- · Build and maintain relationships with internal teams and client business teams.
- Communicate workflow challenges and status to the business management team and propose solutions.
- Provide process improvement recommendations to achieve a good customer experience and coordinate processes.
- Collaborate with clients, and team members to ensure alignment with project goals and provide effective design solutions.

EDUCATIONS

2006-2007 MASTER OF DESIGN

University of New South Wales

Sydney, Australia.

2004-2005 BACHELOR OF ARTS

OF VISUAL COMMUNICATION

KvB associated with Bond University

Sydney, Australia.

LANGUAGE & SKILLS

SKILLS Adobe Photoshop

Adobe Illustrator

Adobe XD / Figma / Sketch

HTML/SASS/JQUERY

LANGUAGE Chinese Mandarin (Native)

English (Fluent)