

INFORMATION

NATIONALITY	Taiwanese Australian
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JOB EXPERIENCES

DIGITAL ASSET COORDINATOR 2012-2024	DESIGN UNITED. AUSTRALIA Asset Management / Automation / Retouching
SR. CREATIVE DESIGNER 2012-2024	FLASHAIM INC. TAIWAN UI/UX Design / Web Design / Web Development / Graphic Design
<ul style="list-style-type: none">• Handling high volumes of requests and delivering within strict deadlines.• Strong attention to detail and time management skills.• Using tools such as Excel and Trello to manage materials and track workflow.• Ability to work independently and in teams.• Excellent customer service and experience in problem solving skills.• Openness to admit mistakes and correct them.• Create wireframes and prototypes of web apps and service solutions.• Conduct client meetings, identify client needs and presentations.	

JOB RESPONSIBILITY

<ul style="list-style-type: none">• Fulfill last minute requests and support wider customers, communicating with the management team as required.• Build and maintain relationships with internal teams and client business teams.• Communicate workflow challenges and status to the business management team and propose solutions.• Provide process improvement recommendations to achieve a good customer experience and coordinate processes.• Collaborate with clients, and team members to ensure alignment with project goals and provide effective design solutions.	
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EDUCATIONS

2006-2007	MASTER OF DESIGN University of New South Wales Sydney, Australia.
2004-2005	BACHELOR OF ARTS OF VISUAL COMMUNICATION KvB associated with Bond University Sydney, Australia.

LANGUAGE & SKILLS

SKILLS	Adobe Photoshop Adobe Illustrator Adobe XD / Figma / Sketch HTML / SASS / JQUERY
LANGUAGE	Chinese Mandarin (Native) English (Fluent)