



BOOKING DETAILS

Booking No : 86147244
Booking Date : Wed, Jul 31, 2024
No. of Nights : 1
Adult/Child/Pet : 2/0/0

Check In : Wed, Jul 31, 2024 03:00 PM
Check Out : Thu, Aug 01, 2024 11:00 AM
No. of Room(s) : 1
Booking Source : Website

HOTEL DETAILS

Hotel : Divya Sutra Plaza & Conference Centre, Vernon
Address : 4801_27th Street
Vernon - V1T 4Z1
British Columbia, Canada
Phone : 250-542-3321
Fax : 800-663-4433
Email : reservations@divyasutravernon.com

GUEST DETAILS

Guest : Christina McNeice
Address : 1340 finlayson st, basement
Victoria - V8T 2V6
BC, Canada
Phone : 4037040778
Fax : -
Email : cjsm1958@gmail.com

ROOM DETAILS

Room	Price(\$)	Tax / Fees(\$)	Total(\$)
RQQ-Superior 2 Queen Beds Rate Type : Best Available Rate	80.66	12.91 (OT) 1.94 (Fees)	95.50
Room Description :	RQQ-Superior 2 Queen Beds:Each spacious bedroom contains two queen-sized beds and features a private balcony or patio with garden, courtyard, or city and mounta...		
Tax / Fees Details	PST : 8.0000 % (Room / Night), GST : 5.0000 % (Room / Night), MRDT : 3.0000 % (Room / Night), Credit Card Surcharge : 2.4000 % (Room / Stay)		

Grand Total (CAD-\$) :

95.50

PAYMENT DETAILS

Payment Method : Credit Card

RATE SUMMARY

Wed
07/31/2024
1 Room
\$ 80.66

GENERAL POLICY

General Policy

Guests are required to show photo identification and credit card upon check-in.

OPTION 1

* \$100.00 pre-auth is required on your valid credit card.

OPTION 2

Managers Discretion.

* \$250.00 Incidental charge on the Debit card/cash.

* Will be refunded back on the same card/cash upon check out.

All payment transactions via a credit card is subject to a 2.4% credit card collection fee.

The hotel charges additional fees of \$25 plus taxes for early check-in and late check-out. We request our entire guest inform the front desk at the time of check-in.

Every effort will be made to accommodate your request for a specific room type and location; however, we are unable to guarantee any requests as rooms are not assigned until check-in. Additional fees may apply depending on the specific requests. Additional charges per occupant, per night, above 2 occupants per room will apply. For adults, \$10 per room per night, for Kids (age between 0-10) \$5 plus taxes per room per night.

Please note, all our rooms are non-smoking as per the government guidelines, if there is evidence of smoking in your room, you will incur a deep cleaning fee charged to your account.

Parking is available on site without any additional cost only for the length of stay.

Wi-fi is available in all areas and is free of charge.

For your security, keep your digital guestroom keycard with you at all times. Ensure that all windows and doors are locked while leaving the room.

COVID-19 Measures in the Hotel.

Please note, due to COVID-19, Food & beverage services, the swimming pool at the hotel may be unavailable or limited.

In response to COVID-19, our Gym and Spa services are available for a limited time.

Due to COVID-19, the hotel has adopted additional safety and sanitation measures which are currently in effect at the property to stop the further spread of the virus. We have amplified our housekeeping services by discontinuing the room cleaning while the guest is in the room.

For the safety of our guests and employees, a face mask is mandatory in all hotel public areas. We request all our guests to maintain & follow social distancing (2 metres) norms. We have installed physical distancing markers throughout the reception area and other public areas in the hotel along with the sanitizers. We screen the temperature checks of all our team members and guests on a daily basis.

CANCELLATION POLICY

The hotel accepts the same day cancellation without any penalty until 1800 hours only for the reservations booked on the hotel's website. Any cancellation made after 1800 hours of the date of arrival will attract 100% retention of first night.

PETS POLICY

Pets are allowed up to 20lbs. The hotel charges additional \$25 plus taxes per pet per night which is to be paid at the time of check-in.



Think Green! Please consider the environment before printing this e-mail.