

# RUTH ANGELEENA

## ASSOCIATE CONSULTANT



### CONTACT

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### SKILL SET

- IBM BPM/BAW
- UNIX SHELL SCRIPTING
- SQL/DB
- APP DYNAMICS
- DATADOG
- OCP
- SERVICE NOW
- KIBANA

### LANGUAGES

- English (Fluent)
- Hindi (Fluent)
- Telugu (Fluent)
- French (Intermediate)

### CERTIFICATIONS

- IBM BAW Technology | 2024
- Automation Engineer Practitioner | 2022
- JEE Full Stack Level 1 (Core Java & Spring boot) | 2021
- Unix Work Bench | 2023
- AWS CLOUD PRACTICIONER | 2025



### PROFILE

Dynamic and detail-oriented Associate Consultant with over 4+ years of experience in IBM BPM administration, production support, and process automation within the Payments domain. Skilled in IBM BPM (IBM Process Admin Console, Process Portal, Process inspector, WAS Console). OCP platform, and monitoring tools like AppDynamics, Datadog and Kibana. Strong experience in Unix Shell scripting, SQL, and PL/SQL for automation and data validation. Proven ability to ensure system reliability, optimize workflows, and resolve production issues efficiently.



### PROFESSIONAL EXPERIENCE

#### CAPGEMINI FRESHER LEARNING PROGRAM

2021 - 2022

#### AMS PAYMENTS

2022 - PRESENT

- Supporting IBM BPM payment based workflows, ensuring process stability and high performance for applications AIM (Account Incident Management), RMS (Referral Management System, PRCMS (Payments Risk Case Management Systems) , Pulse Long Jump, TOTP (one time password app) .
- Deployments include creating directories, Taking backup of files, Editing the script/placing them in respected path from dev to production using SecureCRT. Adding, Deleting and Updating tables By Oracle SQL Developer. Restart and Delete action on pods by DataDog. Manage EPV's ENV's, Migrate Instances, Snapshot, EAR Deployments and managing instances through IBM Process Admin Console). Also, Validation include monitoring batch jobs, health checks, API's by swagger, Postman and hopscotch
- Handling incident, request, change management and engaging activities through ServiceNow. Utilizing AppDynamics, Datadog, Kibana (Elastic Logs for real-time monitoring, performance tracking, and root cause analysis.
- Monitoring and troubleshooting batch jobs via Autosys and performing validations through SecureCRT .
- Working on incident resolution without delay whenever an xmatters alert is raised for functional and moogsoft according to priority level.
- Developing and enhancing Unix shell scripts and PL/SQL procedures to automate daily checks, monitoring, and data validation, improving operational efficiency. Collaborating with development and infrastructure teams for release management, defect resolution, and environment maintenance.
- Using Git Bash for version control operations and executing deployment or verification scripts across environments.



### EDUCATION

#### BACHELOR OF ENGINEERING

2016 - 2020

6.63 CGPA

#### INTERMEDIATE

2014- 2016

88.8%

#### SSC

2013 - 2014

7.7 CGPA