

Tarun

BUSINESS SYSTEMS ANALYST /Certified 'SCRUM MASTER' & 'PO'



Consult to Automate, Innovate, Improve and Reengineer the business process flow

Professional Summary

An accomplished consultant with 9 years of industry experience as **Business Systems Analyst** and **Scrum Master** with experience working in the **Finance, Banking, Healthcare, and E-commerce** companies

Expertise Summary:

- Good Domain knowledge in **Investment Portfolio management, rebalancing and optimization, Regulatory laws in Investment Advising, Corporate Finance and Healthcare**
- Extensive experience in full SDLC Governance and Collaboration, **Waterfall & Agile– Scrum methodology**
- Experienced in front, middle and back office enterprise **system orchestration**. System analysis, design, test and implementation. Documented **Business Rules, system validations, web services documentation (WSDLs)**
- Scrum Ceremonies - **Daily Scrum, Sprint Planning, Review and Retrospective Meetings**. Maintaining scrum reports –**Burn Up/Burn down Charts, Velocity Charts, Kanban Board, Sprint Report, Control Charts, Swim lanes**
- Assisted in **grooming product backlog**, sizing user stories, following **Invest/Smart Criteria**. Removed impediments, & worked with **cross-functional teams** – **JIRA, Rally**
- **Conducted Gap, Impact Analysis, JAD, JRD, Brainstorming, Requirement workshops**, worked on **BRD, FRD, SRS, NFRD, FSD** and creating software manuals; created UML diagrams like **Use case diagrams, activity flow charts, sequence diagram, data flow diagrams**
- Proficiency in **database development life cycle**. Developing **conceptual data model, data normalization, logical design** considerations; Helped with **Data mining, cleansing, purging & mapping, data modeling, indexing and updating plan**.; **SQL querying. Canned & Ad Hoc reports, interactive dashboards, Statistical analysis**
- Aided development of **test plans, test cases, traceability matrices, and execute test cases, UAT – HP QC**
- Working Knowledge of **Equities, Fixed Income, securities, investment performance, IRA's, foreign exchange, bonds and derivatives, insurance, mutual funds and check processing, trading & risk environment, credit, interest rates, Treasuries, alternative investments – Commodities, Foreign Exchange Trading**. Hands on Knowledge on **wealth management - Financial Planning and Capital Markets**
- Good knowledge of **SAFe 4.0, ITIL V3, AWS, Hadoop. And trending technologies/ Practices**

Tools and Technologies Summary

Business Modelling tools: Rational Rose Enterprise Suite, MS Visio, BPMN, UML

Web Technologies: HTML, CSS, JQuery, ASP.net, C#, Java Script, AJAX, XML, WSDL

ETL Tools: Data stage, Informatica, Teradata

Management Tools: MS Project professional, JIRA, MS SharePoint 2010, Rally (CA Tech), Version 1, HP-ALM, Confluence, Agile Craft

QA Testing tools: HP QC, JIRA, HP Load Runner, MS test Manager, Quick Test Professional (QTP), Load Runner, Rational Test Manager, Selenium

Database and Server: Oracle, MS SQL server, MS Access, IBM DB2

BI Reporting tools: Tableau Desktop, SAS, Crystal Reports, Cognos, QlikView, Microstrategy, R

Financial KT: Equities, Fixed Income, securities, foreign exchange, bonds and derivatives, insurance, mutual funds and check processing, trading & risk environment, credit, interest rates, IRA's, Treasuries, Mortgage. Regulatory acts - FINRA, SEC, DOL, KYC, Patriot act

PROFESSIONAL EXPERIENCE

■ Bank of America, New York Business Systems Analyst/Scrum Master Portfolio Management Alerts system	May 2015 - Present
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The project was intended to add enhancements such as alerts and other modules to the investment portfolio application

Responsibilities

- Acted as a **BSA** in the beginning of the project, and then became an **agile coach and scrum master**; **Enforced agile and scrum principles** coaching the teams transition into Agile Scrum environment so that the teams **incrementally develop the enhancements** through **PSPI's**
- **Gathered requirements** using **GAP analysis, Artifacts digging, Interviewing, Prototyping, Benchmarking and job shadowing** to create **Product Backlog and Release Backlog**
- Created **UML activity diagrams, sequence diagrams, Business Process Modelling Notation (BPMN), state diagrams** using Microsoft Visio to help developers understand the **user stories**
- **Organized and facilitated sprint planning, daily stand-up meetings, reviews, retrospectives, release planning, demos and other Scrum-related meetings**
- Used Scrum Related tools such as **Rally** to document and visualize stories, tasks and measure performance through **burn down charts/velocity charts**
- **Used Kanban Board** in implementing the project.
- **Implemented Kaizen Six Sigma techniques** to systematically achieve small, incremental changes in processes in order to improve efficiency and quality
- **Worked with cybersecurity experts** to improve the security aspects of the application
- Used **Mockup Screens** to convey look and feel of the **GUI screens**
- Assisted system architect in writing **client-side validations** for the **UI webpages** and also assisted UI developers in creating **Ajax** for **dynamic and interactive UI pages**
- Worked with team on **Microservices infrastructure and API documentation**
- Defined and suggested **SOAP, REST, XML based web services, web methods, (API's)**

- Prepared **Client side** and **Server side validation** in **SRD** and provided to lead developers
- Used various **SQL** commands like **Create, Delete, Update, and Inner, Outer, Left, and Right joins** to **update the database and retrieve data for data analysis and validation**
- Helped in creating a **Data Dictionary**
- Used **HQ Quality center** to handle testing life cycle
- Created **Stub Data in XML** and provided to UI developers to progress the web page development.
- Facilitated the process of **orchestration** by providing **process flow diagram**
- **Prepared Test Plans, Test Cases, and Test Scripts** for **UAT** process with business users
- Researched keenly on **Investment finance – wealth management, financial planning and working of Capital Markets**
- Hands on experience with **portfolio management, futures, options, forwards and other OTC products and trained developers for various financial products and help them understand the logic of operation of Derivatives Analysis, Credit Derivatives and Fixed Income Securities**

Environment: Scrum, Windows 10, HP QC MS Office Suite, Java, Java Scripts, XML, SOAP, REST, MS Visio, UML, Adobe Photoshop, SharePoint, SQL Server Services, Tableau, HP Load Runner, Rally

<div> <div>■</div> <div> MFS Investment Management, Boston Business System Analyst in Scrum Environment Portfolio Rebalancing Application </div> </div>	<div>Aug 2014 – Apr 2015</div>
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The Application keeps track of portfolio weightage in comparison with the client's **risk appetite and investment preferences**. The Project was implemented in **SAFE 4.0** environment.

Responsibilities

- Interacted with the **Business Owners** and **SMEs** along with **Risk Managers** and **Project Architects**, to **gather client specific business requirements**
- Conducted **user interviews, facilitated JAD sessions**
- Helped to prioritize user stories using **MoSCoW** and **Planning Poker** techniques
- Worked as **Proxy Scrum Master** for certain sprints
- Acted as an **agile coach in Introducing Scrum, SAFE** to multiple team members
- Worked with **RTE's** and was involved in **Scrum of Scrum, PI planning, HIP sprint**
- Used Scrum Related tools such as **JIRA** to **document and visualize stories, tasks and measure performance through burn down charts/velocity charts**
- Created **UML - Use Cases, Activity Diagrams, and Work Flow Mockups** using **MS Visio**
- Used various **SQL** commands like **Create, Delete, Update, and Inner, Outer, Left, and Right joins** to **update the database and retrieve data for data analysis and validation**
- Defined and suggested **SOAP, XML based web services, web methods and application programming interfaces (API's)** based on **JAVA**
- Prepared **Clientside validation and Server side validation** in **SRD** and provided to lead developers
- Created **Stub Data in XML** and provided to UI developers to progress the web page development.
- Referred to **UDDI** to **access external web services in WSDL** and also assisted in **SLA agreement**
- Extensively used **Tableau** for **building analysis flow for monitoring asset class performance**
- Used **Informatica ETL** tool for **data mapping, modelling and integration of multiple resources of data**
- Knowledge in **data profiling, root cause analysis, and quality improvement**
- Worked with Lead Developers in building the **ER Diagram, Connecting the databases to data warehouse, and creating data marts** about specific services for the concerned departments

- Created **RACI MATRIX**, Traceability Matrix between the Use Cases (Requirements) and Test Cases, developed detailed Test plan, Test Cases, Test scripts, GUI and security testing
- Strong understanding of **Equities and Fixed Income** products with respect to **Brokerage Operations, Margin trading and Securities Lending**
- Extensively used **BI** for analyzing securities including **equity, foreign exchange, bonds**; building analysis flow for portfolio rebalancing and monitoring asset class performance

Environment: Scrum, MS Office Suite, Java, Java Scripts, XML, SOAP, MS Visio, UML, Adobe Photoshop, SharePoint, HTML5, SQL Server Services, Informatica, Tableau, HP Load Runner, JIRA, Bugzilla

<p>■ Cigna Healthcare, Hartford, CT</p> <p>Scrum Master in 'Waterfall- Scrum' Hybrid environment</p> <p>Business Intelligence Reports Application</p>	<p>Jan 2013 – July 2014</p>
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- Studied various regulatory constraints like **CHIP, FISMA, ACA, HIPPA, HITECH** acts
- Helped resolve queries regarding **ICD 9 – ICD 10** transition and worked on **CPT** codes
- Facilitated daily scrum, sprint review, retrospective, sprint planning, grooming
- Elicitation of **Functional/non-functional** requirements and conducted **walkthroughs** with architects, developers, **SME's** and stakeholders
- Interviewed **Domain Analysts, SME's** and **Process Consultants** to review, verify and validate Project requirements for an **Integrated Sales, Customer Service and BI** system
- Used **SQL** queries to extract data from **DB** for testing the accuracy and efficiency of the data
- Used **Unified Modelling Language (UML)** to prepare **Process Flow Diagrams** and **Sequence Diagrams** from the gathered requirements with the help of **MS Visio**

Environment: Rational Suite, RRC/DNG, MS Office Suite, Java, MS Project, Office 365, , HP ALM/QC, MS Visio, UML, Adobe Photoshop, SharePoint, HTML5, SQL Server Services, Tableau, JIRA

<p>■ Shoppers Stop, Bangalore, India</p> <p>Business Analyst</p> <p>E-commerce Transaction Verification</p>	<p>Feb 2010- Sept 2012</p>
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Responsibilities

- Used **requirement workshops, reverse engineering, Doc Analysis** to create the **BRD, SRS**
- **Performed risk analysis** of the requirements and prioritized the application development
- Develop **HTML** prototypes and **UI deliverables**, such as wireframes, flowcharts, screen mock-ups, and interface design specifications. Helped in Testing and DB development

Environment: Waterfall, MS Office Suite, MS Visio, UML, SharePoint, SQL Server Services, Mockup Screens

<p>■ Oriental Insurance Company Ltd, Hyderabad</p> <p>Business Analyst</p> <p>Health Insurance Handling Application</p>	<p>Sept 2008 - Dec 2009</p>
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Responsibilities

- Elicited requirements by conducting **GAP analysis, Brain-storming, Focus group sessions** with the stakeholders and **SMEs**. Documented the **BRD, FRD** and the **Use Case Documents**

- Analyzed Requirements and created **Use Cases, Business Processing Modelling Notation (BPMN), Use Case Diagrams, Activity Diagrams** using MS Visio

Environment: Waterfall, MS Office Suite, MS Visio, UML, SharePoint, SQL Server Services

EDUCATION

- **Bachelor of Engineering in Computer Science** from Osmania University, India
 - **Certified Scrum Master (PSM 1) (Scrum.org)**
<https://www.scrum.org/certification-list> # enter first and last name
 - **Certified Scrum Master (International Scrum Institute)**
<http://www.scrum-institute.org/certifications/Scrum-Institute.org-SMAC7b6b35c8dd-31460311600007.pdf>
 - **Certified Scrum Product Owner (International Scrum Institute)**
<http://www.scrum-institute.org/certifications/Scrum-Institute.org-SPOAC573b18427a-19809042660519.pdf>
 - **Duke university Certified 'Data Visualization and Communication expert'**
<https://www.coursera.org/account/accomplishments/certificate/TMJ33LCAZZ49>
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