Food and Drug Administration Office of Regulatory Affairs Collection Report

For Sample Number: 555156

This is an accurate reproduction of the original electronic record as of 04/17/2023

Flag Flag Remarks

Complaint Sample Follow up to Consumer Complaint #179044

Episode Number Origin Basis Sample Type FIS Smpl Num Status

Domestic/Import Compliance Official 23326406 Completed

FEI Date Collected Product Code Responsible Firm PAC Hours 3012323885 02/15/2023 64DAK01 Manufacturer 56R801 10

Compliance Num Country of Origin

India

Related Smpl Num Position Class Sampling Organization NDC Number Permit Number Storage Rqrmnt.

INV PHRM4 79503-0101-15 Ambient

Dealer is Consumer Crx/DEA Schedule Recall Num Consumer Compl. Num Brand Name

Yes 179044 Erzicare Artificial Tears (10mg/ml)

Product Description

Lubricant Eye Drops in white plastic bottle with blue plastic cap.

Product Label

See continuation.

Reason for Collection MFG Codes Expiration Date

Follow up to Consumer Complaint #179044 for microbial analysis. Printed on bottle "Lot No: PCMI 004" Aug-2024

Firm Legal NameAddressType of FirmFirm FEIFCEGlobal Pharma Healthcare Private
LimitedA - 9 Sidco Pharmaceutical Complex ,
Thiruporur Chennai, 609110 INManufacturer3012323885EZRICARE, LLC1525 Prospect St Ste 204 Lakewood, NJShipper3022210898

Rcpt Type

08701-4662 US

4 bottles of eye drops \$ 60.00 FDA484

Description of Sample

1 - 15mL bottle of eye drops (open and partially used)

Method of Collection

See continuation.

Size of Lot

How Prepared

See continuation.

Collector's Identification on Package and/or Label Collector's Identification on Seal

Est. Value

"555156 2/15/2023 SMK" "555156 2/15/2023 Sangeeta M. Khurana, Investigator"

Sample Delivered To Date Delivered Orig C/R & Records To

UPS " Tracking no."1Z A46 W83 01 9232 8324"" 02/16/2023 PHRM1

Lab w/Split Sample Lab

Cab w/spin sample Lab) PSFFL

Carrier Name

Date Shipped

Document Number Document Date Document Type Document Remarks

3 02/15/2023 Other Photos of product Lot #PCMI004 -5 Pages 1 02/15/2023 Affidavit Affidavit from (b) (6) 1 Page

2 02/15/2023 Other FDA Form 484 Reciept for Samples - 1 Page

Remarks

See continuation.

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Payment Amount Payment Method 704(d) Sample 702(b) Portion Collector's Name Sangeeta M Khurana \$0.00 No Charge No Name of Signer Date & Time of Signature Meaning 02:22 PM ET Sangeeta M Khurana 03/29/2023 Collector

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Continuation:

Product Label

Labeled in part: "***EZRICARE***Artificial Tears Lubricant Eye Drops 1/2 fl oz (15ml)***NDC 79503-0101-15*** Mfg Lic No. TN0002176 73921 101 15***Lot No: PCMI 004 Exp. Date: AUG-2024***Active Ingredient Carboxymethylcellulose Sodium 10 mg in 1 mL***Distributed by EzriCare, LLC Lakewood NJ***" Non Rx

Method of Collection

1 15 ml l bottle of Ezri Care Artificial Tears (the bottle was opened and partially used) was provided by the consumer in a plastic bag. Product transported via POV to Seattle District Office.

How Prepared

The sample was in my possession and control under lock and key from the time of collection until shipped. The sample bottle was labelled with sample number and sealed with FDA sealand placed in Form FDA 525envelope. It was then placed in a brown cardborad shipping containeralong with other three samples. The cardboard container was sealed with FDA seal and shipped via UPS.

Remarks

Related to samples 555157, 555158, and 555159

RES #91621 initiated on 2/2/2023

No 702(b) portion collected.

Official Sample - interstate documents can be collected as needed. The consumer name and address is in complaint #179044. A receipt of sample was provided of the consumer and an affidavit was signed by the consumer.

Date: 04/17/2023 Page: 3 of 3