

**Food and Drug Administration Office of Regulatory Affairs**  
**Collection Report**

**For Sample Number: 555159**

This is an accurate reproduction of the original electronic record as of 04/17/2023

<b>Flag</b>	<b>Flag Remarks</b>				
Complaint Sample	Follow up to Consumer Complaint #179044				
<b>Episode Number</b>	<b>Origin</b>	<b>Basis</b>	<b>Sample Type</b>	<b>FIS Smpl Num</b>	<b>Status</b>
	Domestic/Import	Compliance	Official	23326472	In Progress
<b>FEI</b>	<b>Date Collected</b>	<b>Product Code</b>	<b>Responsible Firm</b>	<b>PAC</b>	<b>Hours</b>
3012323885	02/15/2023	64DAK01	Manufacturer	56R801	
<b>Compliance Num</b>	<b>Country of Origin</b>				
	India				
<b>Related Smpl Num</b>	<b>Position Class</b>	<b>Sampling Organization</b>	<b>NDC Number</b>	<b>Permit Number</b>	<b>Storage Rqrmnt.</b>
	INV	PHRM4	79503-0101-15		Ambient
<b>Dealer is Consumer</b>	<b>Crx/DEA Schedule</b>	<b>Recall Num</b>	<b>Consumer Compl. Num</b>	<b>Brand Name</b>	
No			179044	Erzicare Artificial Tears (10mg/ml)	

**Product Description**

Lubricant Eye Drops in white plastic bottle with blue plastic cap.

**Product Label**

See continuation.

**Reason for Collection**

Follow up to Consumer Complaint #179044 for microbial analysis.

**MFG Codes**

Printed on bottle "Lot No: PCMJ 015"

**Expiration Date**

March-2025

<b>Firm Legal Name</b>	<b>Address</b>	<b>Type of Firm</b>	<b>Firm FEI</b>	<b>FCE</b>
Global Pharma Healthcare Private Limited	A - 9 Sidco Pharmaceutical Complex , Thiruporur Chennai, 609110 IN	Manufacturer	3012323885	
EZRICARE, LLC	1525 Prospect St Ste 204 Lakewood, NJ 08701-4662 US	Shipper	3022210898	

<b>Size of Lot</b>	<b>Est. Value</b>	<b>Rcpt Type</b>	<b>Carrier Name</b>	<b>Date Shipped</b>
4 bottles of eye drops	\$ 60.00	FDA484		02/15/2023

**Description of Sample**

1 - 15mL unopened bottle of eye drops still in opened secondary packaging

**Method of Collection**

1 partial bottle of Ezri Care Artificial Tears were provided by the consumer in a plastic bag. Product transported via POV to Seattle District Office.

**How Prepared**

See continuation.

**Collector's Identification on Package and/or Label**

"555159 2/15/2023 SMK"

**Collector's Identification on Seal**

555159 2/15/2023 Sangeeta M. Khurana, Investiagor"

**Sample Delivered To**

UPS Tracking # " 1Z A46 W83 01 9232 8324"

**Date Delivered**

02/16/2023

**Orig C/R & Records To**

PHRM1

**Lab w/Split Sample**

0

**Lab**

PSMPL

<b>Document Number</b>	<b>Document Date</b>	<b>Document Type</b>	<b>Document Remarks</b>
3	02/15/2023	Other	Photos of the product Lot PCMJ 015 -10 Pages
1	02/15/2023	Affidavit	Affidavit from (b) (6) - 1 Page
2	02/15/2023	Other	FDA Form 484 Reciept for Samples - 1 Page

**Remarks**

**Date:** 04/17/2023

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<b>Payment Amount</b>	<b>Payment Method</b>	<b>704(d) Sample</b>	<b>702(b) Portion</b>	<b>Collector's Name</b>
\$0.00	No Charge	No	No	Sangeeta M Khurana
<b>Name of Signer</b>		<b>Date &amp; Time of Signature</b>		<b>Meaning</b>
			ET	

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**Continuation:**

**Product Label**

Labeled in part: "\*\*\*\*EZRICARE\*\*\*Artificial Tears Lubricant Eye Drops 1/2 fl oz (15ml)\*\*\*NDC 79503-0101-15\*\*\*Mfg  
Lic Number TN00002176 73921 101 15\*\*\*-Lot No: PCMJ 015 Exp. Date: Mar-2025\*\*\*Active Ingredient  
Carboxymethylcellulose Sodium 10mg in 1 mL\*\*\*Distributed by EzriCare, LLC Lakewood NJ\*\*\*\*" Non-Rx.

**How Prepared**

The sample was in my possession and control under lock and key from the time of collection until it was shipped. The sample bottle was labelled and sealed with FDA seal and placed in Form FDA 525 envelope. It was then placed in a brown cardboard shipping container along with other three samples. The cardboard container was sealed with FDA seal and shipped via UPS.

**Remarks**

Related to samples 555157, 555158, and 55515

8 RES #91621 initiated on 2/2/2023

No 702(b) portion collected.

Partial Sample - interstate documents can be collected as needed. Consumer name and address is in complaint #179044, a receipt of sample was provided to the consumer and an affidavit was created that was signed by the consumer.