WATER QUALITY TEAM PORT MOODY ECOLOGICAL SOCIETY INFORMANCES

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DESIGN FOCUS

- Maximizing their workflow in the laboratory
- Encouraging interaction between the group and the public

SHIFT IN DESIGN FOCUS

- As we may not be able to actually maximize the workflow in the field and laboratory, we can focus on designing the experience of the workflow to feel more efficient.
- As their main purpose is to monitor the water quality, interacting with the public could be left to other teams within the society.

INSIGHTS FROM INFORMANCES

#1 Field Work

Areas where participants access the creeks are secluded Very minimal opportunities to interact with the public

#2 Rinsing Equipment in Laboratory

Tedious, repetitive procedure Allows for good conversations between the team members

#3 Conducting Tests in Laboratory

Can easily forget which creek water sample is being currently tested Cramped working space and limited amount of equipment