
MIDHUN VENU

Keetuparambil(H) | Azad road,kaloor,cochin | India |
C:+91 9656643904 | email:venu.midhun@hotmail.com |



SUMMARY

Dependable Hotel and Hospitality professional offering eight years of experience in Hotel Industry. Proficient Team leader with strong communication and Organizational abilities. Expertise in improving processes and maximizing customer satisfaction.

HIGHLIGHTS

- Service Minded
- Follows procedures
- Training and Motivation
- Staffing and Scheduling
- Team leadership
- Physically able and strong

EXPERIENCE

EMIRATES GROUP SECURITY (TRANSGUARD GROUP LLC)

Dubai Airport Freezone, Dubai, UAE



Restaurant Supervisor 05/07/2012 –20/03/2015

- Observe and evaluate workers and work procedures to ensure quality standards and service, and complete disciplinary write-ups.
- Assign duties, responsibilities, and work stations to employees in accordance with work requirements.
- Inspect supplies, equipment, and work areas to ensure efficient service and conformance to standards.
- Recommend measures for improving work procedures and worker performance to increase service quality and enhance job safety.
- Perform personnel actions, such as hiring and firing staff, providing employee orientation and training, and conducting supervisory activities, such as creating work schedules or organizing employee time sheets.
- Analyze operational problems, such as theft and wastage, and establish procedures to alleviate these problems.
- Record production, operational, and personnel data on specified forms.
- Conduct meetings and collaborate with other personnel for menu planning, serving arrangements, and related details.

DOMÉ CAFÉ (AN AUSTRALIAN CHAIN COFFEE SHOP)

Dubai, United Arab Emirates



Assistant Trainee supervisor 11/04/2010 -09/04/2012

- Reporting to Café In Charge
- Proficiently managed guest expectations to ensure optimal satisfaction
- Kept dining area neat, clean and functional for all café staff
- Assisted management with special projects, duty rosters, training and scheduling

- Handling of month end reports

OBEROI AIRPORT SERVICES(AN EIH GROUP OF HOTELS)

Cochin International Airport,Kerala,India



Food and Beverage Associate 21/ 07/2007-20/03/2010

- Reporting to Team leader
- Handling of all food and beverage operations
- Maintaining good relations with airport staffs
- Keeping update knowledge of menu

EDUCATION

SANTHIGIRI SCHOOL OF HOTEL MANAGEMENT-KERALA, INDIA2004-2007

Completed three year Diploma in Hotel Management and Catering Technology

S M V HIGHER SECONDARY SCHOOL-KERALA, INDIA 2002-2004

Completed Higher secondary Education in Commerce

CERTIFICATIONS

Certified Person In Charge(PIC),Dubai Municipality,TSI

PERSONAL DETAILS

Date Of Birth : 13/03/1986

Nationality : Indian

Passport Number : H0965520

Languages Known : English,Malayalam,Hindi,Tamil

REFERENCES

Mr Muthu Venkatakrishnan

Food and Beverage Manager - Radissons Blu Plaza Hotel, Mysore

Mob : 00919902035352

Mr Prince Thomas

Chef –In- Charge – Emirates Group

Mob : 00971558715776

DECLARATION

I do hereby that the statement furnished above are true and correct to the best of my knowledge.

Midhun Venu