**K.SIVAPRASAD**

**Adhikari Houses**

**Palappuram Post**

**Palakkad Dsist**

**Kerala, India**

**E-mail:** [**ksivaprasad.siva@gmail.com**](mailto:ksivaprasad.siva@gmail.com)

**Mob:+917034080617**

**OBJECTIVE**

To be professional associated with an esteemed organization with an objective to utilize my education and experience more meaningfully and work towards achieving the goals of the organization.

**SKILLS AND ABILITIES**

* Functional knowledge of working in a restaurant environment
* Highly skilled min mixing ingredients to prepare potent cocktails
* Demonstrated ability to make guests feel well taken care of and build their intent to return
* In depth knowledge of up selling items and serving beverages and food in according to state regulations
* Thorough knowledge of the food, beverages and ingredients
* Exceptional knowledge in MS Word and Excel
* Familiarity with cash handling operations

**EXPERIENCE**

**Asst. F & B MANAGER - HOTEL AIRLINK CASTLE ATHANNI**

**FROM 2014 SEPTEMBER TO TILL THE DATE**

* Supervise and manage main restaurant with the capacity of 100 covers
* Ensure all the guests are warmly welcomed and seated
* Ensure customer satisfaction
* Ensure accuracy of order before serving

**F&B SUPERVISOR – HIGHCREST HOTEL, KURDISTAN, IRAQ (PIONEER 5 STAR HOTELS IN KURDISTAN REGION, IRAQ)**

26th May 2012 till 30th June 2014

* Supervise and manage main restaurant with the capacity of 100 covers
* Ensure all the guests are warmly welcomed and seated
* Ensure the orders are accurate and served on time with correct temperature.
* Take initiative to maintain the Food and Beverage hygiene procedures
* Ensure the staffs grooming as per the hospitality standard.
* Attend the guest complaint and find the correct solutions to make them comfortable.
* Allotting duties to the staffs and briefing them about the daily operations
* Assist the F& B Manager in training sections and uncommon suggestions to improve the restaurant ………

**BAR WAITER (IN-CHARGE)-MEDHUFUSHI ISLAND RESTORT, MADIVES (5 STAR RESORT WITH VILLAS)**

20th April 2010 to 14th February 2012

* Responsible for bar operations.
* Ensure customer satisfaction
* Ensure accuracy of order before serving
* Ensure drinks served on time with correct temperature.
* Focused on up selling the products
* Responsible for maintaining adequate stocks.

**F & B WAITER-SALSA, KENEREE MAGU, REPUBLIC OF MALDIVES**

17th November 2009 to 31st March 2010

* Greet the gust and assist them to the table.
* Order taking and serve at the table as per standard
* Maintain the restaurant and back areas as per the hygienic standards.

**F & B WAITER-ATHAMA PALACE HOTEL, REPUBLIC O MALDIVES**

May 2008 to August 2009

* Greeted and established rapport with the guests
* Delivered outstanding dining experience
* Guided guests through menus
* Took accurate orders
* Provided friendly and attentive service to guests.

**F & B WAITER-HOTEL TARA, MADURAI, INDIA**

20th December 2007 to 30th May 2008

* Setting and cleaning tables
* Describing menu and drinks
* Serving food and beverages

**EDUCATION**

* Diploma in Hotel Management-Continental institute of Hotel Management, Palakkad (2006-2007)
* Plus Two-Kerala State Higher Secondary (2004-2006)

**KEY ACCOMPLISHMENT**

* Successfully passed 6 months certificate course of Professional English from Medhufushi Island Resort, Maldives-November 2010 to April 2011
* Participate 30 days MS Office training conducted by Medhufushi Island Resort, Maldives-February 2010
* Passed the Foundation Level HACCP course-October 2010
* Health and Safety course completed-June 2010- Medhufushi Island Resort, Maldives.

**LANGUAGES KNOWN**

* English, Tamil, Malayalam, Hindi

**PERSONAL DETAILS**

Date of Birth : 22nd February 1988

Nationality : Indian

Marital Status : Single

Passport no : G6160739

Issue Date : 30/11/2007

Expiry date : 29/11/2017

**DECLARATION**

I hereby declare that all the above information are true and correct to the best of my knowledge and belief.

Place: **K.SIVAPRASAD**

Date :