Daniel Tingcoy

Electronics Engineer / Full Stack Web Developer

To work in an organization where I can apply my knowledge and skills and enhance them thru training's that would be beneficial to my personal and professional growth as well as to the organization and in the realization of its vision, mission and goals.

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📍 MANDALUYONG CITY, Philippines

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EDUCATION

Zuitt - Coding Bootcamp Philippines
Full Stack Web Development and Programming, Software Engineering
06/2021 - 09/2021,

Don Bosco Technical College
Bachelor of Science in Electronics and Communication Engineering (BSEcE)
06/2009 - 03/2014,

WORK EXPERIENCE

Retail Technology Support Specialist
Chevron Holdings, Inc.
04/2020 - Present,   *Makati City, Metro Manila*
Achievements/Tasks

- Supports and resolves stores' Point-Of-Sales (POS) issues related to hardware and software applications, assist store personnel with basic POS, printers, and pump issues.
- Tracks incidents, documents problems and solutions. and records all activity and communications.
- Guides Retailer or Retailer representative through troubleshooting processes quickly and efficiently to minimize sales disruption and to keep service station operational.
- Resolves 90% on going problems through verbal instructions on corrective action.
- Analyzes issues, establishes priorities, anticipates consequences, makes decision and takes action with fine attention to detail.
- Monitors the resolution of the problem and status of the call, escalates issues as necessary.

Technical Support Engineer 2
Emerson Electric (Asia), Ltd.
07/2014 - 01/2020,   *Quezon City, Metro Manila*
Business Unit: Rosemount North America, Automation Solution
Achievements/Tasks

- To provide support to Inside Sales Representatives and Business administrators by managing common mailbox, preparing quotations, verifying model accuracy, entering/creating quotations and orders, sending quotations to customers, and booking orders.
- To review all commercial and technical requirements of customers, enter all information in business systems, and ensuring that all requirements are met.
- To work with necessary support groups to make sure the quote and order entry process is executed.
- To participate in process improvement projects within the business group.
- Conducting training's to new hires such as Shipset / Fulfillment Set Process, Oracle Workflow and Status and Support Group Request.
- Quality auditor of the Team for Radar Product Sizing.
- Team's Accuracy Champ that focuses on monitoring errors and providing solutions to prevent recurrence.

SKILLS

Front-end Web Development   JavaScript   HTML   CSS
Bootstrap   Git   React JS   Node JS   Express JS
REST APIs   Postman API   MongoDB
Responsive Web Design   API Development
Microsoft Office   Instrumentation   Process Control

Excellent interpersonal and communication skills.

Well-developed analytical troubleshooting skills.

CAPSTONE PROJECTS LINK

https://tincz.github.io/capstone-1/

https://whispering-beyond-29212.herokuapp.com/

https://ancient-sierra-56628.herokuapp.com/

ACHIEVEMENTS

Best Capstone 2 - Backend Development, July 2021
Created an Ecommerce API (Using MongoDB, Postman, Express and Node)

Think Customer Hero Awardee, September 2019
Created a presentation to help walk through the various order entry processes of a Special Customer/Account. The presentation help the Business Unit begin formulating a Robotic Process Automation (RPA) to eventually improve turnaround time on entry process.

Think Customer Hero Awardee, June 2018
Created a document that highlights the nuances with a major account for a fellow colleague during a transition of accounts.

CERTIFICATES

Zuitt Coding Bootcamp - Full Stack Web Development, 2021

Associate of the Quarter Q1-Q2, 2016 and 2017

LANGUAGES

Filipino
Native or Bilingual Proficiency

English
Full Professional Proficiency

INTERESTS

Basketball   Building Gaming PC   Music (Playing Guitar)

PC and Mobile Games (Dota2, Valorant, Counter-Strike, PUBG, Mobile Legends)

PROJECT DETAILS

Project Name: Budget Tracking App

Nature of Project: A simple budget tracking app where a user can monitor his/her incomes and expenses.

Project Details: (Kindly explain / elaborate the details of your projects using at least 5 to 8 bullets)

- A user can register and login or logout on the app.
- The app cannot be accessed when a user is not registered.
- User data is stored on a cloud database (MongoDB).
- Users can Add a category of either incomes or expenses.
- Users can Add their entry.
- The added entries for income or expenses can be viewed on separate pages.
- App is deployed in the cloud user Heroku as Cloud Application Platform.

Technologies used: MongoDB as database, Node.js, and Express.js for API, React.js for the front end.