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Periodic transfer

With a Periodic Bank Transfer you provide a periodic payment order to another account. For example your monthly rent or contribution.

What is a Recurring Credit Transfer?

- Periodically transfer money to another account
- Easy to arrange via the Mobile Banking App and Mijn ING
- Easy to withdraw until the day of export
- A Recurring Credit Transfer is free for private ING customers

New Periodic Credit Transfer in the Mobile Banking App

You can do your new Recurring Bank Transfer as follows:

1. Log in to the app
2. Click in the app on the account from which you want to make a payment and click on 'Transfer'
3. Fill in the fields
4. The 'schedule' field is set to today by default. You can change this.
5. Enter the execution date you have in mind for this transfer
6. Determine at 'frequency' how often this transfer must be repeated and what the end date is
7. Click on 'Schedule'
8. Confirm the transfer with your PIN
9. The standing order has been scheduled

Canceling Periodic Bank Transfer via the App

You can cancel your Recurring Bank Transfer:

1. Log in to the app
2. You will find your periodic transfer to the left of the navigation under 'orders'
3. Click on the assignment for a detailed view
4. From this view you can withdraw the Periodic Credit Transfer

New Periodic Credit Transfer via Mijn ING

You can do your new Recurring Bank Transfer as follows:

1. Log in to My ING
2. Click on the 'overwrite' button on the right of the screen
3. You can choose whether you want the transfer to be executed immediately or at a later time, you indicate this in the 'execute' field
4. If you want the transfer to take place periodically, change the frequency from 'one-off' to the desired frequency
5. When entering an 'end date', the Periodic Transfer is automatically terminated. You can also do this by filling in the 'number of times' field, the end date will then be automatically calculated for you.

Change or cancel Periodic Credit Transfer via Mijn ING

You can change or withdraw your Recurring Bank Transfer as follows:

1. Log in to My ING
2. You will find your periodic transfer to the left of the navigation under 'orders'
3. Under 'scheduled', click on the transfer for a detailed view
4. From this view you can change or withdraw the Periodic Credit Transfer.

Are you not using a My ING or Mobile Banking App?

Then you can have a Recurring Credit Transfer terminated prematurely via 020 22 888 88. We are happy to help you on working days from 8 am to 9 pm and on Saturday from 9 am to 5 pm.

Processing

Do you have a recurring payment order for every 31st of the month? If the month has 30 days, ING will execute your order on the last calendar day of the month.

If you have insufficient spending limit on your Payment account, ING will offer the order again the next 4 days after the specified date. The order will lapse if you still have insufficient spending limit on your Payment account after these 4 days. You will not receive any written notification about this. In My ING you will see the Periodic Credit Transfer in the Refused Orders menu.

Do you have questions?

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