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Error-Proof Automation:
Proactive Error Handling
in Power Automate

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Agenda

- Business Case
- Error handling
- Small nuggets of wisdom

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Power Automate can be simple

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Follow up on a message
By Microsoft

Instant   435179

Schedule a reply
By Microsoft

Instant   266150

Save a message to OneNote
By Microsoft

Instant   137362

Create a Planner task when a channel post starts with TODO
By Microsoft

Automated   89490

Forward emails to a channel
By Microsoft

Automated   86814

Notify a team when Planner tasks change status
By Microsoft

Automated   31845

Analyze emails sentiment with AI Builder and send results to Teams
By Microsoft

Automated   28946

Find a meeting time with sender
By Microsoft Power Automate Community

Instant   21622

But just because they're simple doesn't mean they're not business critical
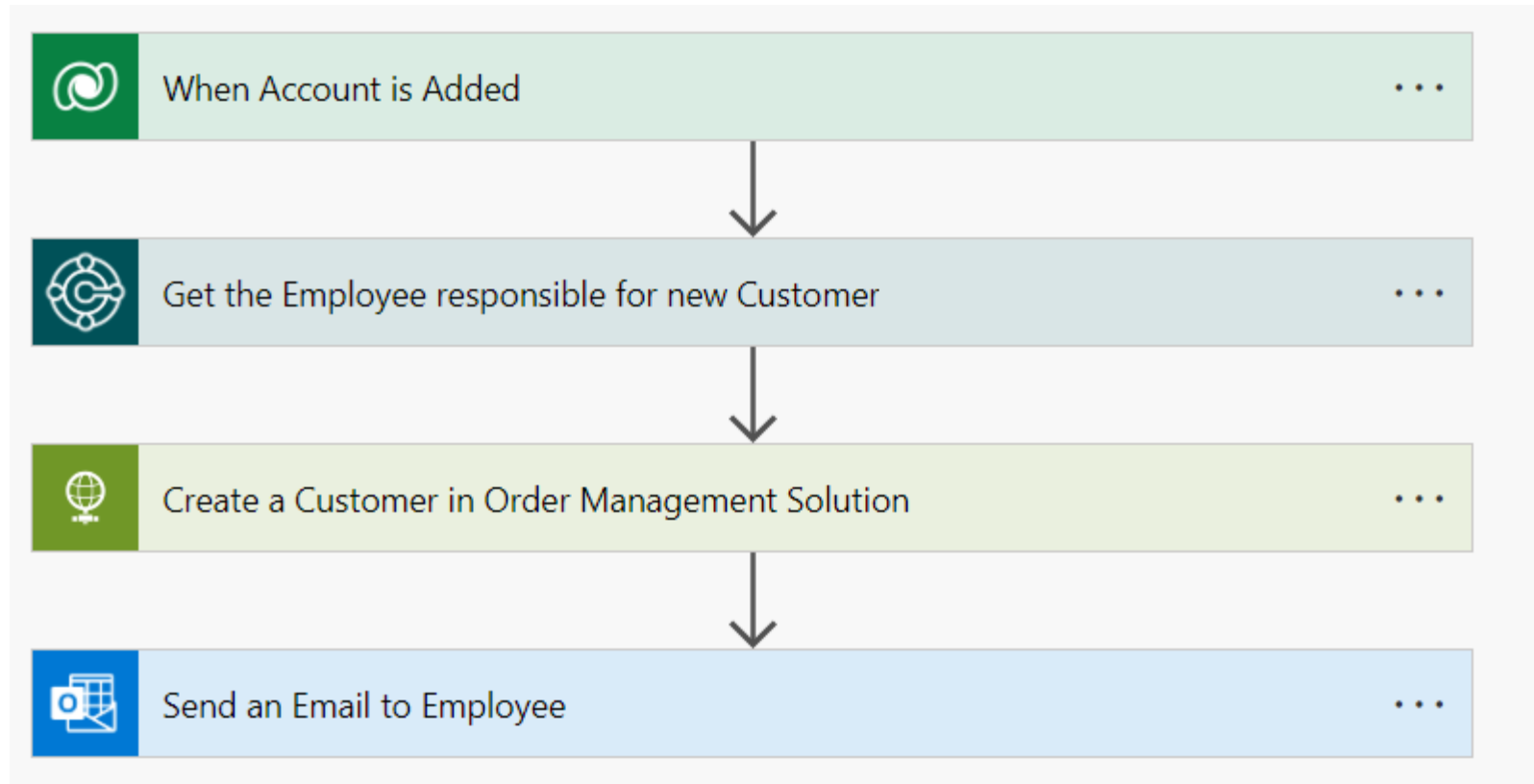
If they fail, you get a nice email notification about it

Microsoft

Power Automate

⊘ 1 of your flow(s) have failed

The flow(s) listed failed in the past week and may need your attention.

1 Notification:

Flow name	Failure count
every hour send me a reminder	1

If you need more help, please visit the Power Automate support page.

But only once per week

Microsoft

Power Automate

⛔ 1 of your flow(s) have failed

The flow(s) listed failed in the past week and may need your attention.

1 Notification:

Flow name	Failure count
every hour send me a reminder	168

If you need more help, please visit the Power Automate support page.
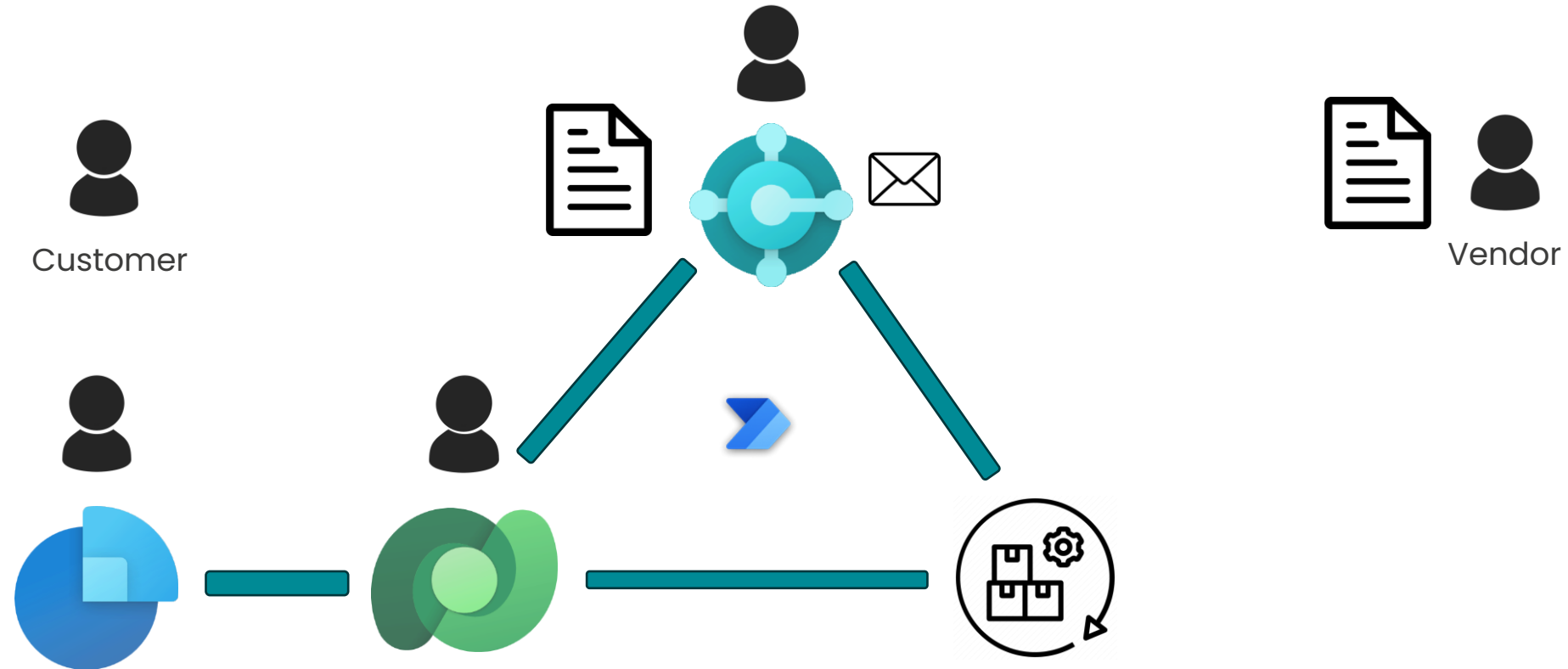
And only the flow owner gets the email...

Which is usually a service account

That doesn't have an inbox

This is how a happy scenario looks like

Customer

Vendor

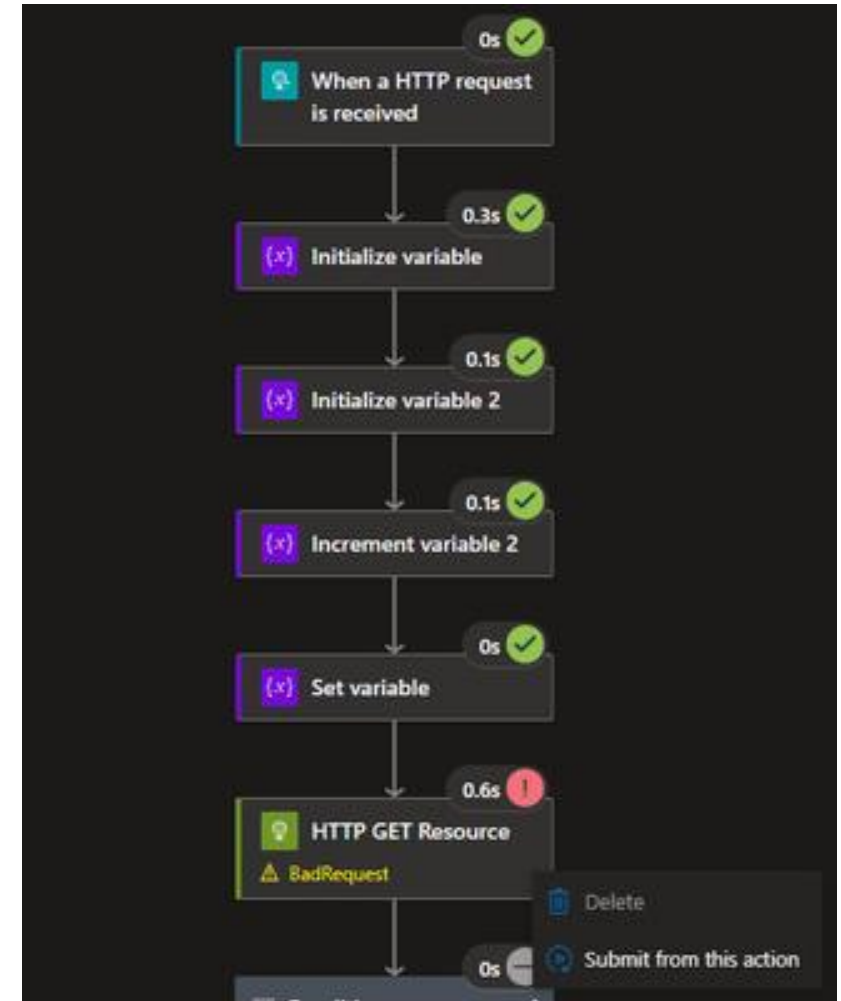21. 03. 2023

And this is how it doesn't

Customer

Vendor

31. 07. 2023

More nuggets of wisdom

- Analysis of a single flow
- Power Platform Admin Center Flow Analysis
- Logic Apps

Key Takeaways

- We need to error handle our critical flows
- Out of the box error handling is bad

Give us Feedback!

Find me on:
- X (Twitter): @TineStaric
- LinkedIn: /tinestaric
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- Reach out with questions!

Thank you!