

NICHOLAS STULL

Technical Support Specialist

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📍 Berrien Springs, MI

🌐 <https://tinkernerd.dev>

ABOUT ME

IT professional with expertise in troubleshooting, scripting, and system administration. Skilled in PowerShell, Python, and Docker, with experience in networking, server management, and home lab environments. Passionate about automation, documentation, and user support.

WORK

Help Desk Technician

Southwestern Michigan College

October, 2021 - November, 2024, Dowagiac, MI

- Developed and maintained a maintenance and provisioning PowerShell script for re-provisioning and configuring loaner computers
- Provided level 1 and 2 technical support for students, faculty, and staff
- Delivered AV support, break/fix services, and handled installations across campus.
- Managed printer setups, troubleshooting, and repairs for Dell, Lenovo, and HP devices
- Supported daily operations with knowledge of MS desktop applications, Intel, and Apple systems.
- Delivered excellent customer service, maintaining strong troubleshooting and organizational skills.
- Collaborated with teams to assist in event setup, closure, and ongoing campus-wide support.

OPEN SOURCE

Oppenheimer - Home Network Lab ↗

★ 0

Home Network Lab

RaspiDigiDisplay ↗

★ 0

A Raspberry pi powered Digital Signage system

For more projects, visit my [GitHub](#), or [Visit my Projects Page](#)

EDUCATION

Southwestern Michigan College Associates in Applied Science

2024

SKILLS

Programming & Scripting

Python, JavaScript

Systems, Networking & Server Management

Windows, Linux, Microsoft Windows Server, Active Directory, DHCP, TCP/IP, DNS, LAN, remote access software, network support

Microcontrollers & Development Boards

ESP32s, Arduinos, Raspberry Pi Picos, Raspberry Pis

Software & Tools

VMware, CAD, Adobe suite, Docker, Git, automation services

Troubleshooting & IT Support

Desktop support, help desk, software troubleshooting, IT support, customer support

Design, Documentation & Organization

Graphic design, Documentation, technical documentation, program documentation, organizational skills

CERTIFICATIONS

Comptia Comptia A+

2023-12-21