

# **IRCTC e-Ticketing Service Electronic Reservation Slip (Personal User)**

- You can travel on e-ticket sent on SMS or text via a Virtual Reservation Message (VRM) along with any one of the prescribed ID in original. Please do not print the ERS unless expressly necessary. This Ticket will be valid with an ID proof in original. Please provide any original identity proof. If found traveling without original ID proof, passenger will be treated as without ticket and charged as per extent.
- Only confirmed IRCTC e-Tickets are valid for travel fully validated e-tickets are invalid for travel if it remains fully validated after preparation of chart and the refund of the booking amount shall be credited to the account used for payment for booking of the ticket. Traveling on a fully validated e-ticket is illegal.
- Valid IDs to be presented during train journey by any of the passenger booked on an e-ticket - Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government / District Administrations / Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph duly recognized by the user's / Nationalized Bank Passbook with photograph/ Credit Cards issued by Banks with serialised photograph/ Aadhar Identification Card "Aadhaar", in Aadhaar, a Aadhaar. Passenger showing the Aadhaar/Driving License from the "Issued Document" section by tapping the finger/Digital Locker account considered as valid proof of identity. Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as valid proof of identity.
- A service connecting SAC (SAC) 996412 Local transport services by railways for distance up to 150 kms Service Accounting Code (SAC) 996416 Long distance transport services of passengers through rail network by Railways for distance beyond 150 kms.
- General utility information for e-ticket passenger have to be studied by the customer for cancellation & refund.

<b>PNR No:</b> VISAAGABAD	<b>Train No. &amp; Name:</b> 13647 EAST COAST EXP	<b>Date:</b> GENERAL (GN)
<b>Transaction ID:</b> 1020210003723	<b>Date &amp; Time Of Booking:</b> 21-Jun-2019 11:03:54 HRS	<b>Class:</b> SLEEPER CLASS (SL)
<b>From:</b> CHANDRAPUR (CP)	<b>Date Of Journey:</b> 01-Jul-2019	<b>To:</b> SECUNDERABAD (SC)
<b>(Starting At: VISAAGABAD/VISAP)</b>	<b>Date Of Expiry:</b> 01-Jul-2019	<b>Scheduled Departure:</b> 01-Jul-2019 05:45*
<b>(Ending At: SECUNDERABAD/SC)</b>	<b>Scheduled Arrival:</b> 01-Jul-2019 17:26*	<b>About 1 Child 0+</b>
<b>Passenger Mobile No:</b> 7081707681		<b>Uplink:</b> 09944
<b>Passenger Address:</b> R.S.	050 gurukul.darlapudi_1 appuram chandrapur, darlapudi, Vishakhapatnam, ANDHRA PRADESH - 531002	

## FARE DETAILS :

Ticket Fare **	₹ 305.0	Busines three hundred fifty five and Zero paise
IRCTC Service Charge (incl. of GST)*	₹ 0.0	Busines Zero and Zero paise
Total Insurance Premium (incl. of GST)	₹ 0.00	Busines Zero and forty nine paise
Total Fare (all inclusive)	₹ 305.00	Busines three hundred fifty five and forty nine paise

\* Service Charges (per e-ticket irrespective of number of passengers on the ticket).

## PASSENGER DETAILS :

Sl.No.	Name	Age	Sex	Booking Status	Current Status
1	BHANU PRASAD	21	Male	CNF/SKADSIDE UPPER	CNF/SKADSIDE UPPER

## Indian Railways CST Details :

Invoice Number : P31NCS30B1664011 Address: Indian Railways New Delhi

Supplier Information		Invoice Information		Taxable Value		GST		SGST/UGST		GST		Total Tax	
SAC Code	IGSTIN	Name	Address		USD	Rate	Amount	Rate	Amount	Rate	Amount		USD
996412	0FAAGABAD0021CN												

This ticket is booked on a personal user ID. Its sale/purchase is an offence u/s 143 of the Railways Act, 1989.

## Place of Supply: VISAAGABAD/VISAP

Ticket Printing Time: 21-Jun-2019 11:04:00 HRS

Are you aware that 43% off price is borne by the common citizens of India?

[Print ERS Without Advertisements \[X\]](#)

## IMPORTANT :

- For details, rules and terms & conditions of E-Ticketing services, please visit [www.irctc.co.in](#).
- Objective time in certain portion of the ERS and VRM sent through mail will be liable to change. Please check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS Rail 139.
- There are amendments in current provision of Refund Rules. Refer Amended Refund Rules w.e.f 12-Nov-2015(details available on [www.irctc.co.in](#) under heading General Information --> Rules & Policies).
- A accommodation booked is not transferable and is valid only for the ORIGINAL ID card presented in preparation during the journey. The SMO/VRMs along with valid id card of any one of the passenger booked on e-ticket in original would be verified by TTE with the name and PNR# on the chart. If the Passenger fail to produce/display SMO/VRMERS due to any eventuality(loss, damaged/hit/tear etc.) but has the prescribed photo of identity or identity ID No. per ticket as applicable in such cases will be linked. The ticket checking staff on board/train will give e-ticket free ticket for the same.
- E-ticket cancellations are permitted through [www.irctc.co.in](#) by the user.
  - LPHMS having fully validated status will be dropped and the names of the passengers on such tickets will not appear on the chart. However the names of PARTIALLY validated/confirmed and RA ticket passenger will appear in the chart.
- Obtain confirmation for the TDR/Concurrence in case of (a) PARTIALLY validated e-ticket where LESS NO. OF PASSENGERS travel, (b) C.A.FAULTURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (T), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TOR online within prescribed time for claiming refund.
- In case of Partial confirmed/RA/Unpaid ticket, TOR should be filed online within prescribed time in case NO PASSENGER is provided for processing of refund as per Railway refund rule.
- When TOR refund requests are made & registered on IRCTC website [www.irctc.co.in](#), they are processed by Zonal Railways as per Railway Refund Rules listed available on [www.irctc.co.in](#) having important information-->Refund Cancellation Rules.
- Confirmed ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure of train.
- RA/PARTIALY confirmed Ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, refund will be granted as per provisions of state Railway Refund Rule.
- In case, on a partly e-ticket or family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on ORAC or waiting list, full refund of fare , loss charge, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TOR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
- For Sunday Train, W.e.f. 20-Jan-2019, refund rule will be applicable as per General refund rule.
- In case of Train Cancellation on its entire run, full refund will be granted automatically by the System. However, if the train is cancelled partially only on its passengers are required to file TOR within 72hrs from schedule departure of the train from the passenger's boarding station.
- All passengers are subjected to carry informed/desired baggage/valuable articles as part of their luggage and also to desist from smoking in the trains.
- Contact us on - 24x7 Helpline Customer Support at 0795-6610661, 0795-4000000 or Mail To: [care@irctc.co.in](#).
- Verily of message available in more than 1500 trams. For delivery of mail of your choice or any of your stay log on to [www.booking.irctc.co.in](#) or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll-Free No: 1800-111-321 (07:00 hrs to 22:00 hrs)
- FOR MEDICAL EMERGENCY/HOT AD, CONTACT TICKET CHECKING STAFF/Guard/Dial 130 (ALL) local passenger helpline No. 139)
- PNR and train arrival/departure enquiry no. 139
- Do not report unsavoury situation during journey. Please dial railway security helpline no. 182
- At all the terms and conditions specified will be applicable in case of opting Travel Insurance facility. Please Refer Travel Insurance's Terms & Conditions available on Home page of [www.irctc.co.in](#) website.
- Never purchase e-ticket from unauthorized agents or persons using their personal ID for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on [www.irctc.co.in](#) Ticket Agent Locator

[Download the UTS APP for Unreserved Ticket booking.](#)

Dear Passengers Know Your Entitlement	
<b>Indicative Standard Menu Mail Express</b> ~ (Catering charges are not included in ticket fare)	
<b>Tea</b> (With tea bag)/Coffee (150ml)	Rs. 10/-
<b>Rail Neer/Packaged drinking water (Chilled)</b>	
(a). 1 litre bottle/1000ml	Rs. 15/-
(b). 500ml. Bottle	Rs. 10/-
<b>Janta meal or Economy meal or Janta Khana</b>	Rs. 20/-
<b>Standard Breakfast</b>	
<b>Veg. Breakfast</b> - Bread Butter and Cutlet -02 Veg. Cutlet (100 gm) + 02 Bread slice+10gms Butter chiplet + Tomato sauce	Rs. 30/-
<b>Veg. Breakfast</b> - Idli and Vada -04 no Idli (200 gm) + 04 no Urad Vada (120gm) + 50gms Chutney	Rs. 30/-
<b>Non-Veg. Breakfast</b> - Omelette of 02 Eggs + 02 Bread slice + 10gms Butter chiplet + Tomato sauce	Rs. 35/-
<b>Standard Casserole meals - Lunch/Dinner</b>	
<b>Vegetarian</b> - Rice (150 gm) + Parantha (02 nos.)/ Chapati (04nos.) + Dal/Sambhar(150gms) + Mix Veg.(100gms) + Pickle Sachet + 250 ml PDW glass	Rs. 50/-
<b>Non_Vegetarian</b> - Rice (150 gm) + Parantha (nos.)/Chapati (04nos.) + Dal/Sambhar(150gms) + Egg curry (02 nos of eggs) + Pickle Sachet +250 ml PDW glass	Rs. 55/-