Assignment 2: Classification for the Detection of Opinion Spam

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TO DO

- Normalise data before training
- Cross-validate random forrest parameters
- Visualise more of the results
- Write more explanations, figure captures, etcetera

0. Pre-processing

Load reviews

```
df <- NULL
file_names <-
    list.files(path = "negative_polarity", recursive = T)

for (name in file_names)
    df <- bind_rows(df,
        list(label = as.numeric(str_detect(name, "truthful")), # 0 for deceptive and 1 for truthful
        fold = as.numeric(str_extract(name, pattern = regex('\\d'))),
        hotel = str_extract(name, pattern = regex('[a-z]*_\\d+')),
        review = read_file(str_c("negative_polarity/", name))
    )
}

df <- df %>%
mutate(id = as.numeric(str_extract(hotel, pattern = regex('\\d+'))),
        hotel = str_extract(hotel, pattern = regex('\[a-z]*'))
    )

head(df, 2) %>%
kable()
```

lab fell tho treely iew id

0 1 hill We stayed at the Schicago Hilton for 4 days and 3 nights for a conference. I have to say, normally I am very easy going about amenities, cleanliness, and the like...however our experience at the Hilton was so awful I am taking the time to actually write this review. Truly, DO NOT stay at this hotel. When we arrived in our room, it was clear that the carpet hadn't been vacuumed. I figuered, "okay, it's just the carpet." Until I saw the bathroom! Although the bathroom had all the superficial indicators of housekeeping having recently cleaned (i.e., a paper band across the toilet, paper caps on the drinking glasses, etc., it was clear that no ACTUAL cleaning took place. There was a spot (probably urine!) on the toilet seat and, I kid you not, the remnants of a lip-smudge on the glass. I know people who have worked many years in the hotel industry and they always warned that lazy housekeeping will make things "appear" clean but in fact they make no effort to keep things sanitary. Well, the Hilton was proof. I called downstairs and complained, and they sent up a chambermaid hours later. Frankly, I found the room disgusting. The hotel itself, outside the rooms, was cavernous and unwelcoming, with an awful echo in the lobby area that created a migraine-inducing din. Rarely have I been so eager to leave a place as this. When I got home, I washed all my clothes whether I had worn them or not, such was the skeeviness of our accomodations. Please, do yourself a favor and stay at a CLEAN hotel.

lab feel do treelview id

0 1 hiltantel is located 1/2 mile from the train station which is quite hike when you're traveling with luggage and/or kids. They seem to cash in on guests who arrive in private car by charging exorbitant parking/valet fees. Rooms feature either double or king sized beds; no queen beds at all. If you want a little extra leg room in your bed, the price jump from double- to king-sized is stiff. Rooms with any kind of view pay a healthy surcharge, too.

Prepare corpus

```
corpus <- VCorpus(VectorSource(df[["review"]])) %>%
  tm_map(., content_transformer(tolower)) %>% # no capital letters
  tm_map(., stripWhitespace) %>% # remove extra white space
  tm_map(., removeWords, stopwords("english")) %>% # remove stopwords
  tm_map(., stemDocument) # stem words
```

Get word frequency matrix

```
dtm <- DocumentTermMatrix(corpus) %>%
  removeSparseTerms(., sparse = 0.7) # those terms from x are removed which have at least a 70
# percent of empty (i.e., terms occurring 0 times in a document) elements. I.e., the resulting
# matrix contains only terms with a sparse factor of less than 70 percent
inspect(dtm)
## <<DocumentTermMatrix (documents: 800, terms: 10)>>
## Non-/sparse entries: 3754/4246
## Sparsity
                      : 53%
## Maximal term length: 7
## Weighting
                      : term frequency (tf)
## Sample
##
        Terms
## Docs chicago get hotel like one room servic staff stay will
##
     128
               2
                   3
                         3
                                   2
                                        6
                                                     2
                               1
                                               1
                                                           1
                                                                2
               0
                   3
                         3
                                   1
                                        5
                                                     2
##
     18
                               3
                                               0
                                                           6
##
     247
               1
                   0
                         9
                               4
                                   2
                                        3
                                               1
                                                     0
                                                           0
                                                                1
##
     311
               1
                  2
                         5
                               0
                                   3
                                        4
                                                     0
                                                           6
                                                                0
##
     390
                         4
                               0
                                  5
                                                           4
                                                                3
               1 1
                                        6
                                               0
                                                     0
##
     412
               3
                  0
                         2
                               0
                                  4
                                       11
                                               0
                                                     0
                                                           2
                                                                1
               0
                  4
                         4
                              2
                                  4
                                                     2
##
     514
                                        4
                                               0
                                                          1
                                                                1
##
     549
               3
                  4
                               5
                                 1
                                                           3
                                                                0
                   5
                         8
                               0
                                 3
                                                           4
##
     610
               0
                                        9
                                               3
                                                     0
                                                                1
##
     7
                   5
                               3
                                  3
                                        5
                                               0
                                                                0
```

Vector with labels

```
labels <- df[["label"]]</pre>
labels[c(1:10, 790:800)]
```

Random split in train and test data

```
train_ind <- sample(1:nrow(df), size = nrow(df)*0.75)

train_dtm <- as.matrix(dtm)[train_ind,]
train_labels <- labels[train_ind]

test_dtm <- as.matrix(dtm)[-train_ind,]
test_labels <- labels[-train_ind]</pre>
```

1. Multinomial naive Bayes (generative linear classifier)

Function for multinomial Bayes classifier

```
# Function for multinomial naive Bayes
train.mnb <- function (dtm, labels) {</pre>
  call <- match.call()</pre>
  V <- ncol(dtm)</pre>
  N <- nrow(dtm)
  prior <- table(labels) / N</pre>
  labelnames <- names(prior)</pre>
  nclass <- length(prior)</pre>
  cond.probs <- matrix(nrow = V, ncol = nclass)</pre>
  dimnames(cond.probs)[[1]] <- dimnames(dtm)[[2]]</pre>
  dimnames(cond.probs)[[2]] <- labelnames</pre>
  index <- list(length = nclass)</pre>
  for (j in 1:nclass) {
    index[[j]] <- c(1:N)[labels == labelnames[j]]</pre>
  }
  for (i in 1:V) {
    for (j in 1:nclass) {
      cond.probs[i, j] <-</pre>
         (sum(dtm[index[[j]], i]) + 1) / (sum(dtm[index[[j]], ]) + V)
    }
  }
  list(call = call,
       prior = prior,
       cond.probs = cond.probs)
}
predict.mnb <- function (model, dtm) {</pre>
    classlabels <- dimnames(model$cond.probs)[[2]]</pre>
    logprobs <- dtm %*% log(model$cond.probs)</pre>
    N <- nrow(dtm)
    nclass <- ncol(model$cond.probs)</pre>
    logprobs <-
      logprobs + matrix(nrow = N,
                          ncol = nclass,
                           log(model$prior),
                           byrow = T)
    classlabels[max.col(logprobs)]
```

```
}
```

Train

```
mnb_model <- train.mnb(train_dtm, train_labels)</pre>
mnb_model
## $call
## train.mnb(dtm = train_dtm, labels = train_labels)
##
## $prior
## labels
## 0.5066667 0.4933333
## $cond.probs
                    0
##
## chicago 0.08144144 0.04353680
           0.05549550 0.07136445
## get
## hotel
           0.22846847 0.21499102
## like
           0.06018018 0.04488330
           0.05117117 0.06822262
## one
## room
           0.22882883 0.25000000
## servic 0.05513514 0.05071813
## staff 0.04468468 0.05296230
## stav
           0.14882883 0.15394973
           0.04576577 0.04937163
## will
```

Predict

```
predicted_mnb <- predict.mnb(mnb_model, test_dtm)</pre>
```

Confusion matrix

```
performance <- function(confusion_matrix){
  tn <- confusion_matrix[1,1]
  fn <- confusion_matrix[2,1]
  n_pred <- tn+fn

fp <- confusion_matrix[1,2]</pre>
```

```
tp <- confusion_matrix[2,2]</pre>
  p_pred <- fp+tp
  n \leftarrow tn+fp
  p <- fn+tp
  performance_metrics <- tibble(metric = c("recall",</pre>
                                 "miss-rate", # 1 - recall
                                 "fall-out", # 1 - selectivity
                                 "selectivity",
                                 "prevalence",
                                 "precision",
                                 "false omission rate", # 1 - neg_predictive_value
                                 "pos likelihood ratio",
                                 "neg likelihood ratio",
                                 "accuracy",
                                 "false discovery rate", # 1 - precision
                                 "neg predictive value",
                                 "diagnostic odds ratio",
                                 "F1"),
                      value = c(tp/p, # recall
                                fn/p, # 1 - recall
                                fp/n, # 1 - selectivity
                                tn/n, # selectivity
                                p/(n+p), # prevalence
                                tp/p_pred, # precision
                                fn/n_pred, # 1 - neg_predictive_value
                                (tp/p)/(fp/n), # positive likelihood ratio
                                (fn/p)/(tn/n), # negative likelihood ratio
                                (tp+tn)/(n+p), # accuracy
                                fp/p_pred, # 1 - precision
                                tn/n_pred, # negative predictive value
                                ((tp/p)/(fp/n))/((fn/p)/(tn/n)), # diagnostic odds ratio
                                2*(tp/p_pred)*(tp/p)/((tp/p_pred) + (tp/p))) # F1
  )
 performance_metrics
perf_mnb <-performance(conf_mnb)</pre>
perf_mnb %>% kable()
```

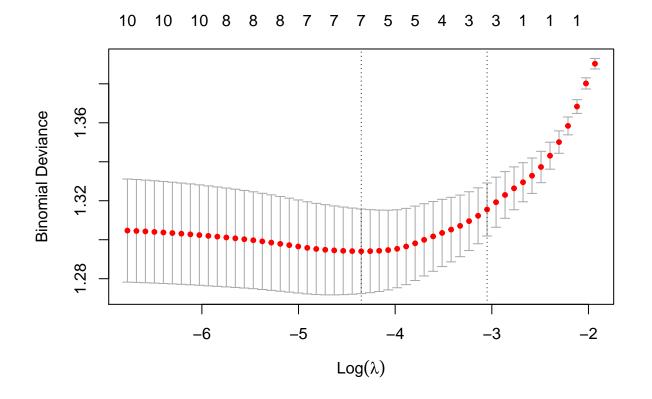
metric	value
recall	0.6442308
miss-rate	0.3557692
fall-out	0.4791667
selectivity	0.5208333
prevalence	0.5200000
precision	0.5929204
false omission rate	0.4252874
pos likelihood ratio	1.3444816
neg likelihood ratio	0.6830769

metric	value
accuracy	0.5850000
false discovery rate	0.4070796
neg predictive value	0.5747126
diagnostic odds ratio	1.9682726
F1	0.6175115

2. Regularised logistic regression (discriminative linear classifier)

Choose lambda

```
# Use LASSO (penalising for number of parameters)
# Determine lambda by means of cross validation
set.seed(1)
cv_lasso <- cv.glmnet(train_dtm, train_labels, alpha = 1, family = "binomial")
plot(cv_lasso)</pre>
```



Train

Predict

Confusion matrix

```
perf_glm <- performance(conf_glm)
perf_glm %>% kable()
```

metric	value
recall	0.8365385
miss-rate	0.1634615
fall-out	0.4270833
selectivity	0.5729167
prevalence	0.5200000
precision	0.6796875
false omission rate	0.2361111
pos likelihood ratio	1.9587242
neg likelihood ratio	0.2853147
accuracy	0.7100000
false discovery rate	0.3203125
neg predictive value	0.7638889
diagnostic odds ratio	6.8651363
F1	0.7500000

3. Classification trees (flexible classifier)

Train

```
model_tree <- randomForest(x = train_dtm, y = train_labels, ntree = 1, mtry = ncol(train_dtm))
## Warning in randomForest.default(x = train_dtm, y = train_labels, ntree = 1, :
## The response has five or fewer unique values. Are you sure you want to do
## regression?</pre>
```

Predict

```
probabilities_tree <- predict(model_tree, test_dtm, type = "response")
predicted_tree <- ifelse(probabilities_tree > 0.5, 1, 0)
```

Confusion matrix

```
perf_tree <- performance(conf_tree)
perf_tree %>% kable()
```

metric	value
recall	0.6442308
miss-rate	0.3557692
fall-out	0.5208333
selectivity	0.4791667
prevalence	0.5200000
precision	0.5726496
false omission rate	0.4457831
pos likelihood ratio	1.2369231
neg likelihood ratio	0.7424749
accuracy	0.5650000
false discovery rate	0.4273504
neg predictive value	0.5542169
diagnostic odds ratio	1.6659459
F1	0.6063348

4. Random forests (flexible classifier)

```
# TO DO: cross validate for mtry (caret package)
model_random <- randomForest(x = train_dtm, y = train_labels, ntree = 10, mtry = 5)

## Warning in randomForest.default(x = train_dtm, y = train_labels, ntree = 10, :
## The response has five or fewer unique values. Are you sure you want to do
## regression?</pre>
```

Predict

```
probabilities_random <- predict(model_random, test_dtm, type = "response")
predicted_random <- ifelse(probabilities_random > 0.5, 1, 0)
```

Confusion matrix

```
perf_random <- performance(conf_random)
perf_random %>% kable()
```

metric	value
recall	0.6730769
miss-rate	0.3269231
fall-out	0.3645833
selectivity	0.6354167
prevalence	0.5200000
precision	0.6666667
false omission rate	0.3578947
pos likelihood ratio	1.8461538
neg likelihood ratio	0.5145019
accuracy	0.6550000
false discovery rate	0.3333333
neg predictive value	0.6421053
diagnostic odds ratio	3.5882353
F1	0.6698565

Comparison

Performance metrics

metric	mnb	glm	tree	random
recall	0.6442308	0.8365385	0.6442308	0.6730769
miss-rate	0.3557692	0.1634615	0.3557692	0.3269231
fall-out	0.4791667	0.4270833	0.5208333	0.3645833
selectivity	0.5208333	0.5729167	0.4791667	0.6354167
prevalence	0.5200000	0.5200000	0.5200000	0.5200000
precision	0.5929204	0.6796875	0.5726496	0.6666667
false omission rate	0.4252874	0.2361111	0.4457831	0.3578947
pos likelihood ratio	1.3444816	1.9587242	1.2369231	1.8461538
neg likelihood ratio	0.6830769	0.2853147	0.7424749	0.5145019
accuracy	0.5850000	0.7100000	0.5650000	0.6550000
false discovery rate	0.4070796	0.3203125	0.4273504	0.3333333
neg predictive value	0.5747126	0.7638889	0.5542169	0.6421053
diagnostic odds ratio	1.9682726	6.8651363	1.6659459	3.5882353
F1	0.6175115	0.7500000	0.6063348	0.6698565

Logistic regression

```
predictions_per_model <- tibble(predictions = c(predicted_mnb,</pre>
                                      as.vector(predicted_glm),
                                      predicted_tree,
                                      predicted_random),
                      models = c(rep("mnb",
                                     length(predicted_mnb)),
                                 rep("logistic regression",
                                     nrow(predicted_glm)),
                                 rep("single tree",
                                     length(predicted_tree)),
                                 rep("random forest",
                                     length(predicted_random))),
                      ground_truth = c(rep(test_labels, 4)),
                      correct = ifelse(ground_truth == predictions, 1, 0)) %>%
  mutate(models = factor(models,levels=c("mnb", "logistic regression", "single tree", "random forest"))
glm(correct ~ models, family = "binomial", data = predictions_per_model) %>%
  tidy() %>%
  kable()
```

term	estimate	$\operatorname{std.error}$	statistic	p.value
(Intercept)	0.3433333	0.1435103	2.3923953	0.0167388
modelslogistic regression	0.5520507	0.2118462	2.6059035	0.0091632
modelssingle tree	-0.0818536	0.2023339	-0.4045472	0.6858103
modelsrandom forest	0.2977575	0.2066919	1.4405862	0.1497016