Tiberius James

· 515.650.3134   · West Des Moines, IA   · Tiberius.James84@gmail.com
· linkedin.com/in/tiberius-o-james/   · https://github.com/tiorionjames

PROJECTS

Barter Buddy | May '25 - Present

UI Owner, Full-Stack Software Engineer

- Developed a social media web app focused on knowledge exchange through bartering, enhancing user experience with real-time chat functionality & personalized user profiles
- Delivered an interactive dashboard & activated real-time notifications through JavaScript, FastAPI, CSS/HTML, Python3, PostgreSQL, React, GSAP, & Trello technologies
- Led UI/UX development & wireframing efforts as the project UI Owner, elevating overall project aesthetics & providing backend support when required

DewList | Mar '25 - Present

Full-Stack Software Engineer, Project Owner, UX/UI Designer, Product Owner

- Designed an app merging SQL, Python, FastAPI, React & CSS to empower users with varied access levels for seamless task execution, updates, & management, highlighting robust timestamp controls alongside pause/resume functionality
- Collaborating with a dynamic team to prepare for production of an ongoing project

TECHNICAL SKILLS

- Backend Programming Languages: Python, PostgreSQL, FastAPI
- Software Engineering Technologies and Development:Debugging, Troubleshooting, Code Review, Pair Programming, Agile Development, Object Oriented Programming
- Frontend: React, HTML/CSS, JavaScript, DOM manipulation
- DevOps & Platforms: Git, Microsoft Office, Google Docs, Docker, Pydantic

EDUCATION

Hack Reactor | Feb '25 - Jun '25

Advanced Software Engineering Certificate

- More than 630 hours of Python and JavaScript coding training in an agile environment.
- Project-based learning included solo coding, pair programming and team collaboration.

Colorado State University-Global | Aug '16 - Aug '18

Bachelor of Science, Criminal Justice and Law Enforcement Administration

- Key Coursework: Communication, Critical Thinking, Ethics, Analysis

Vatterott College | Des Moines, IA   Sep '09 - Feb '11

Associates of Occupational Studies, Computer Systems and Network Technology

- Key Coursework: Advanced Operating Systems, Principles of Networking, Network Administration and Security, Enterprise Networks

PROFESSIONAL EXPERIENCE

Wells Fargo | West Des Moines, IA   Jul '22 - Oct '23

Fraud & Claims Operations Representative

- Created fraud claims & reduced client losses by 23% through analyzing spending habits & trends using internal systems
- Guided & mentored new hires in collaboration with team leadership to enhance clear communication & structured problem-solving, resulting in a 40% boost in productivity
- Exceeded KPI goals by achieving a 95% resolution rate for assigned claims, surpassing targets for response time, customer satisfaction, & productivity

US Cellular Corporation | Marion, IA   Jan '20 - Feb '21

Customer Service & Collections Associate II

- Resolved billing issues & handled technical inquiries, applying critical thinking under pressure to decrease billing disputes by 30% through root cause analysis
- Transformed team dynamics & boosted team efficiency by 30% through interactive workshops focused on strengthening leadership & fostering collaboration skills