

Contact Information:

Name: Timothy Ireland
Email: tim@timireland.uk
Home Phone:
D.O.B. 24/07/1985

Certifications/ Qualifications:

Currently a full-time student at The University of Northampton, studying towards a BEng in Computer Networks Engineering.

Completed a 'CCNA Accelerated' intensive course with theknowledgeacademy.com at one of their London branches, Currently working towards the CCNA R&S exam

Completed a CCNA R&S: Introduction to Networks course (official Cisco Networking Academy course) at Milton Keynes College.

Milton Keynes College - Level 2 BTEC First Diploma: Operations and Maintenance Engineering

Subjects undertaken as a part of this course included:

Applied Science and Mathematics for Technicians, Working Practices, Operations and Maintenance Engineering, Mechanical Maintenance Fundamentals, Electrical Maintenance Fundamentals, Electronic Maintenance Fundamentals.

City & Guilds Level 1 Progression Award in Applying Engineering Principles

Subjects covered: Developing self & working safely with others in an engineering environment,

Making Components using Hand Tools and Fitting Techniques, Engineering Machining, Assembling Electronic Components, Engineering Drawing.

Shenley Brook End School, Milton Keynes: Obtained 10 GCSE's in the following subjects:

IT, Mathematics, Physical Education, English, History, Science (double award), Business Studies, Design & Technology, French.

Participated in and completed a "TOP Play & TOP Sport" Community training course in the summer term of 2001 through school.

Work Experience:

Position:	Distribution Operative/ Stock Controller/ Internet Admin/ Pick Admin
Company:	Spectrum for Arcadia (DHL Services Ltd)
Location:	Redmoor, Milton Keynes
Responsibilities:	Distribution Operative – Have worked on almost every department in the warehouse, including admin roles & stock control
Duration:	April 2007 – January 2016
Position:	Cinema Assistant
Company:	ODEON Cinemas
Location:	The Point, Central Milton Keynes
Responsibilities:	Customer service & cash handling, general cleaning. (Contract was carried over from previous employer)
Duration:	May 2006 – April 2007
Position:	Call Centre Operator/ Usher
Company:	easyCinema LTD
Location:	Central Milton Keynes, the Point, Midsummer Boulevard
Responsibilities:	Customer service & cash handling, helping customers with IT Issues, cleaning, nightly stock checks & assisting with weekly complete stock take.
Duration:	From July 2004 – May 2006
Position:	Crew Member
Company:	McDonalds Restaurants LTD
Location:	Central Milton Keynes - Central & Xscape Restaurants

Responsibilities:	Customer services & cash handling.
Duration:	From December 2002 - June 2003
Position:	Customer Services Assistant
Company:	Safeway Stores PLC
Location:	Westcroft District Centre, Milton Keynes
Responsibilities:	Checkout Operator – cash handling & customer service, replenishment & restocking when required.
Duration:	From November 2001 - August 2002
Position:	Repair Technician
Company:	Intexo
Location:	Unisys, Fox Milne, Milton Keynes
Responsibilities:	Assisting in the general maintenance, servicing, and repairing of electronic items, including various types of printers, photocopiers, and computers. Mainly consisted of replacing broken/worn parts, including soldering, and cleaning the various machinery and equipment being worked with or on.
Duration:	School work experience – 2 weeks

Skills/ Other Experience:

Website Development:	I first became involved with this while studying for my GCSE's in secondary school, and consider myself to be at a beginner/ intermediate level of experience. I have been involved with this on occasion since secondary school.
Computer Administration:	Self-taught, mostly resulting from experimenting in Operating Systems including Ubuntu, Red Hat, Open Indiana (Open Solaris fork/ offshoot), and Windows Server 2008/2012. I also have a working knowledge of networking, with physical cisco devices in my lab environment, and helped to set up our home network.
Computer Assembly:	I tend to buy the components I want instead of a pre-built off the shelf item.
First Aid:	Completed a St. Johns First Aid training course, valid from 25 June 2009 to 24 June 2012, and was one of the workplace/ appointed first aiders during this period.
IT Support:	Provided guidance, assistance as well as installation, networking and other services, including complete system encryption, investigation into & subsequent decommissioning of an old server as well as old client machines, the secure destruction of old or unnecessary files, and advice on the company website to 'The Cosgrove Partnership LLP' [www.cosgrovepartnershipmk.com] on an as needed basis.
Networking:	Installed and configured a Cisco network consisting of a Catalyst 2960 and an 877 ISR, which I have since replaced with a 2911 ISR to support the needs of 'W Technology' and 'The Early Years Nursery' based at Oxford Airport in Kidlington, including basic QoS configuration to support their VoIP system, and VLAN separation of their systems as well as their Internet access via the 2911.

References:

(easyCinema)
easyGroup (UK) Ltd
The Rotunda
42/43 Gloucester Crescent
London
NW1 7DL

Craig Collins
Odeon Cinemas
The Point
602 Midsummer Boulevard
Milton Keynes
MK9 3NB

Jon Marriott (Principal Partner)
The Cosgrove Partnership
Unit 2 The Old Brewery
The Stocks
Cosgrove
Milton Keynes
MK19 7JD

HR Department
Spectrum for Arcadia Group
Merton Drive
Grafton Street
Milton Keynes

(above building no longer in use,
don't have another address)

MK6 4AG